Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Hale O Meleana	CHAPTER 100.1
Address: 2230 Liliha Street, Honolulu, Hawaii 96817	Inspection Date: August 9 – 11, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA) PLAN OF CORRECTION	Completion Date
Image: Still-100.1-9 Personnel, staffing and family requirements. (b) PART 1 All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. DID YOU CORRECT THE DEFICIENCY? HIDINGS Employee #1 – No initial tuberculosis clearance available. DID YOU CORRECT THE DEFICIENCY?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
State State St	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-9 Personnel, staffing and family requirements.(e)(3)	PART 1	
The substitute care giver who provides coverage for a period less than four hours shall:	DID YOU CORRECT THE DEFICIENCY?	
Be currently certified in first aid;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Employee #2, #3, #4, and #5– No current first aid certification as certification was completed online. Employee #6 – No first aid certification available.	CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\geq	§11-100.1-9 Personnel, staffing and family requirements.	PART 2	
	(e)(3)		
	The substitute care giver who provides coverage for a period	FUTURE PLAN	
	less than four hours shall:		
	Be currently certified in first aid;	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Be currently certified in first aid,	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS		
	Employee #2, #3, #4, and #5– No current first aid	IT DOESN'T HAPPEN AGAIN?	
	certification as certification was completed online.		
	Employee #6 – No first aid certification available.		
	1 5		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS Employee #3, #4, and #5 – No current cardiopulmonary resuscitation certification available as certification was completed online. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS Employee #3, #4, and #5 – No current cardiopulmonary resuscitation certification available as certification was completed online. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
All min by <u>FIT</u> Res 6/1 hyp Me SB	1-100.1-15 Medications. (c) medications and supplements, such as vitamins, nerals, and formulas, shall be made available as ordered a physician or APRN. XDINGS Sident #1 – Medication order for Amlodipine from 6/2023 states, "Amlodipine 2.5 mg – 1 tab orally for pertension. Hold for systolic blood pressure (SBP) >110." dication order written incorrectly and held daily because P was greater than 110. Order was not clarified until /2023.	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	Date
	FINDINGS Resident #1 – Medication order for Amlodipine from 6/16/2023 states, "Amlodipine 2.5 mg – 1 tab orally for hypertension. Hold for systolic blood pressure (SBP) >110." Medication order written incorrectly and held daily because SBP was greater than 110. Order was not clarified until 7/6/2023.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 Medications. (c) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Order for Dulcolax = "Dulcolax suppository 10 mg rectally as needed for no bowel movement x3 days." Bowel movement (BM) log reflects that resident had not had a BM from 7/1/2023 to 7/4/2023 (4 days); however, medication was not administered until the fifth day, 7/5/2023. In addition, there was no BM noted from 7/6/2023 to 7/9/2023 but medication was not administered. Finally, there was no BM from 7/25/2023 to 7/28/2023 but Dulcolax was not administered until 7/29/2023, the fifth day again. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-15 <u>Medications.</u> (e)	PART 2	
	All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered		
	by a physician or APRN.	FUTURE PLAN	
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Order for Dulcolax = "Dulcolax suppository 10 mg rectally	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	as needed for no bowel movement x3 days." Bowel movement (BM) log reflects that resident had not had a BM	IT DOESN'T HAPPEN AGAIN?	
	from $7/1/2023$ to $7/4/2023$ (4 days); however, medication		
	was not administered until the fifth day, 7/5/2023. In		
	addition, there was no BM noted from 7/6/2023 to 7/9/2023		
	but medication was not administered. Finally, there was no		
	BM from 7/25/2023 to 7/28/2023 but Dulcolax was not administered until 7/29/2023, the fifth day again.		
	administered until 7/29/2025, the fifth day again.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Medication order for Sorbitol 70% solution states, "Give 30 ml orally as needed if no BM in 2 days." Multiple occasions where resident did not have a BM for more than four days; however, medication was not given. (7/1/23 – 7/4/23; 7/6/23 – 7/9/23; and 7/25/23 – 7/28/23) 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
-	811 100 1 15 Madiantiana (a)		Date
	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Resident #1 – Medication order for Sorbitol 70% solution states, "Give 30 ml orally as needed if no BM in 2 days." Multiple occasions where resident did not have a BM for more than four days; however, medication was not given. (7/1/23 – 7/4/23; 7/6/23 – 7/9/23; and 7/25/23 – 7/28/23)	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #2 – On 12/27/22, Plavix order was changed from 75 mg orally every other day, to 75 mg orally once daily; however, change was not noted until 2/3/23 when the physician was contacted for clarification. Medication was given daily starting 2/9/23. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #2 – On 12/27/22, Plavix order was changed from 75 mg orally every other day, to 75 mg orally once daily; however, change was not noted until 2/3/23 when the physician was contacted for clarification. Medication was given daily starting 2/9/23.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

		Completion Date
available for review by the department or responsible	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 2	
General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 – On nursing care plan addressing "Alteration in Normal Behavior," intervention instructs to "administer medication as ordered and assess effectiveness: Divalproex 125 mg." No documented evidence of medication ever being ordered.	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 <u>Resident health care standards.</u> (c) The primary and substitute care giver shall be able to recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status including, but not limited to, convulsions, fever, sudden weakness, persistent or recurring headaches, voice changes, coughing, shortness of breath, changes in behavior, swelling limbs, abnormal bleeding, or persistent or recurring pain. FINDINGS Resident #1 – Instructions from physician on 7/6/23 regarding bowel movements state, "Notify RCM and PCP if no BM x2 days." From 7/1/23 – 7/4/23, 7/6/23 – 7/9/23, 7/25/23 – 7/28/23, and 8/2/23 – 8/7/23, it was recorded that the resident did not have a bowel movement; however, no documented evidence PCP was notified.	PART I Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-20 <u>Resident health care standards.</u> (c)	PART 2	
	The primary and substitute care giver shall be able to		
	recognize, record, and report to the resident's physician or APRN significant changes in the resident's health status	FUTURE PLAN	
	including, but not limited to, convulsions, fever, sudden		
	weakness, persistent or recurring headaches, voice changes,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	coughing, shortness of breath, changes in behavior, swelling	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	limbs, abnormal bleeding, or persistent or recurring pain.	IT DOESN'T HAPPEN AGAIN?	
	FINDINGS		
	Resident #1 – Instructions from physician on 7/6/23 regarding bowel movements state, "Notify RCM and PCP if		
	no BM x2 days." From $7/1/23 - 7/4/23$, $7/6/23 - 7/9/23$,		
	7/25/23 - 7/28/23, and $8/2/23 - 8/7/23$, it was recorded that		
	the resident did not have a bowel movement; however, no		
	documented evidence PCP was notified.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINCS Resident #4 – Nutrition care plan was not updated to accurately reflect the resident's nutritional needs. Care plan included goals and interventions related to tube feedings, but resident was not administered tube feedings. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
\$11-100.1-88 Case management qualifications and services. (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions; FINDINGS Resident #4 – Nutrition care plan was not updated to accurately reflect the resident's nutritional needs. Care plan included goals and interventions related to tube feedings, but resident was not administered tube feedings.	PLAN OF CORRECTION PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-88 <u>Case management qualifications and services.</u> (c)(5) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Promote continuity of care and appropriate integration and utilization of services necessary to implement the care plan; <u>FINDINGS</u> Resident #1 – On nursing care plan addressing "Alteration in Elimination," intervention instructs to "monitor for constipation and call MD if no BM x3 days." No documented evidence physician was notified on days where resident did not have a BM for 3 days or more. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
KULES (CRITERIA) §11-100.1-88 Case management qualifications and services. (c)(5) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Promote continuity of care and appropriate integration and utilization of services necessary to implement the care plan; FINDINGS Resident #1 – On nursing care plan addressing "Alteration in Elimination," intervention instructs to "monitor for constipation and call MD if no BM x3 days." No documented evidence physician was notified on days where resident did not have a BM for 3 days or more.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate; FINDINGS Resident #2 – No documented evidence of six-month comprehensive reassessment completed by case manager (due February 2023). 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
\$11-100.1-88 Case management qualifications and services. (c)(10) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Conduct comprehensive reassessments of the expanded ARCH resident every six months or sooner as appropriate; FINDINGS Resident #2 – No documented evidence of six-month comprehensive reassessment completed by case manager (due February 2023).	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

Licensee's/Administrator's Signature:

Print Name:

Date: _____