## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: R.K.C. ARCH	CHAPTER 100.1
Address: 91-938 Hanakahi Street, Ewa Beach, Hawaii 96706	Inspection Date: August 15, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  Primary Care Giver (PCG), Substitute Care Giver (SCG), Household Member (HM) — No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law (Fieldprint report).  Please submit copies of Fieldprint results with your plan of correction as evidence of completion.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  Primary Care Giver (PCG), Substitute Care Giver (SCG), Household Member (HM) – No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law (Fieldprint report).  Please submit copies of Fieldprint results with your plan of correction as evidence of completion.	§11-100.1-3 Licensing. (b)(1)(I) Application.  In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:  Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;  FINDINGS  Primary Care Giver (PCG), Substitute Care Giver (SCG), Household Member (HM) — No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law (Fieldprint report).  Please submit copies of Fieldprint results with your plan	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS SCG – No current physical examination done by a physician or advanced practice registered nurse (APRN).  Please submit a copy of a physical exam with your plan of correction as evidence of completion.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  SCG – No current physical examination done by a physician or advanced practice registered nurse (APRN).  Please submit a copy of a physical exam with your plan of correction as evidence of completion.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS HM - Initial 2-step Tuberculosis (TB) skin test not available for review. Annual 1-step skin test dated 8/5/23.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS SCG - PCG training available is not current to reflect training to administer medications via Jejunostomy (J-tube) tube.	PLAN OF CORRECTION  PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS SCG - PCG training available is not current to reflect training to administer medications via Jejunostomy (J-tube) tube.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it.  FINDINGS Resident #1 – No level of care (LOC) assessment upon readmission on 1/26/23. On 7/25/23 LOC was determined as ARCH LOC, however Resident is bed-bound who requires total care with activities of daily living (ADL), continuous J-tube feeding, incontinent care, and repositioning and use of mitten restraints observed during inspection.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 – Physician order dated 7/25/23 for a "regular" diet. Since 1/5/23, resident has been NPO on Jejunostomy (J-Tube) tube feeding.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 <u>Food sanitation.</u> (b) All foods shall be stored in covered containers.	PART 1	
FINDINGS Uncovered block of cheese found in facility refrigerator.	DID YOU CORRECT THE DEFICIENCY?	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-14 Food sanitation. (b) All foods shall be stored in covered containers.  FINDINGS Uncovered block of cheese found in facility refrigerator.	PLAN OF CORRECTION  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Completion Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 – Medication list written by the PCG and signed by the physician for re-evaluation on 7/25/23 states all oral medications to be given by mouth. However, since 1/5/23, resident has been NPO and all oral medications changed to be given via J-tube.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 - Physician order dated 3/7/23 and 6/20/23 for "Aluminum Sulfate-Calcium Acetate. Apply 1 packet every other day." Medication is not available in medication bin. PCG reports that medication was not received by pharmacy. No documentation of order being clarified to practitioner.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	_

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (I) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.  FINDINGS Resident #1 - Bottle of Acetaminophen with pharmacy label instructions of "Acetaminophen 325mg tablet, Take 2 tab PO every 6 hours" still present in resident's medication bin. All oral medications routes have been change to be administered via J-tube effective 1/5/23. Aforementioned medication discontinued on 1/5/23 and new medication "Acetaminophen 160mg/5mL solution. 10mL via J-tube every 4 hours as needed for pain max dose 4 grams in 24 hours" ordered 1/5/23.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed.  FINDINGS Resident #1 - No Schedule of activities.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (j) Resident(s) manifesting behaviors that may cause injury to self or others shall be assessed by a physician or APRN to determine least restrictive alternatives to physical restraint use, which may be used only in an emergency when necessary to protect the resident from injury to self or to others. If restraint use is determined to be required and ordered by the resident's physician or APRN, the resident and the resident's family, guardian or surrogate, and case manager shall be notified and a written consent obtained. The licensee shall maintain a written policy for restraint use outlining resident assessment processes, indications for use, monitoring and evaluation and training of licensee and substitute care givers. Renewal orders for restraint use shall be obtained on a weekly basis from the resident's physician or APRN based on the assessment, monitoring and evaluation data presented by the primary care giver.  FINDINGS Resident #1 – Monthly progress notes in January 2023 had no documentation of resident's hospitalization r/t J-tube placement. In addition, there were not entries reporting tolerance to J-tube feeding, turning/repositioning, incontinent care, need for mitten restraints and max assist with ADLs.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS Resident #1 – No documented evidence of a PCG assessment upon readmission on 11/2/22, and 1/26/23.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – Monthly progress notes in January 2023 had no documentation of resident's hospitalization related to J-tube placement. In addition, there were no entries from February – July 2023 reporting tolerance to J-tube feeding, turning/repositioning, incontinent care, need for mitten restraints and max assist with ADLs.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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	Date
\$11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered;"  FINDINGS Resident #I - Physician order for "Aluminum Sulfate-Calcium Acetate packet" for wound care ordered on 3/7/23 and 6/20/23. No documented evidence that treatments are being provided.  Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	•

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Entries describing treatments and services rendered;"	<u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician order for "Aluminum Sulfate-Calcium Acetate packet" for wound care ordered on 3/7/23 and 6/20/23. No documented evidence that treatments are being provided.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(4) During residence, records shall include:  Entries describing treatments and services rendered;"  FINDINGS Resident #1 - Physician order for the following J-tube feedings:  • 1/26/23 for "NPO. Fibersource HN tube feeding 600mL per day."  • 5/8/23 for "Fibersource HN 1000mL daily with feed rate of 55"  No documented evidence of J-tube feeding service being rendered.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

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§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
Entries describing treatments and services rendered;"	<u>FUTURE PLAN</u>	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 1	
Entries describing treatments and services rendered;"	DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 – No entries describing reason for mitten restraint use, frequency of restraint being on, when restraint is removed, etc.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 2	
Entries describing treatments and services rendered;"	<u>FUTURE PLAN</u>	
FINDINGS Resident #1 – No entries describing reason for mitten restraint use, frequency of restraint being on, when restraint is removed, etc.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

F	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Re During residence,  Entries detailing a available;  FINDINGS Resident #1 - Phy Calcium Acetate p and 6/20/23. PCG because she has n	cords and reports. (b)(5) records shall include: all medications administered or made resician order for "Aluminum Sulfate- packet" for wound care ordered on 3/7/23 reports, she has never given medication ot received it from pharmacy. No clarification received by physician.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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\$11-100.1-17 Records and reports. (b)(5) During residence, records shall include:  Entries detailing all medications administered or made available;  FINDINGS Resident #1 - Physician order for "Aluminum Sulfate-Calcium Acetate packet" for wound care ordered on 3/7/23 and 6/20/23. PCG reports, she has never given medication because she has not received it from pharmacy. No documentation of clarification received by physician.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS Resident #1 – No Resident Emergency information sheet.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;	PART 1	
FINDINGS Permanent General Register not maintained with accurate dates of readmission and discharge from care home. Register was updated at time of inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS  Permanent General Register not maintained with accurate dates of readmission and discharge from care home.  Register was updated at time of inspection.  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS  Permanent General Register not maintained with accurate dates of readmission and discharge from care home.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative.  FINDINGS Resident #1 – No Resident Financial Statement.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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Resident #1 – No Resident Financial Statement.	The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative.  FINDINGS	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(C) Residents' rights and responsibilities: Each resident shall: Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.  FINDINGS Resident #1 – Observed resident with bilateral mitten restraints during inspection. No physician order.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(C) Residents' rights and responsibilities: Each resident shall: Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.  FINDINGS Resident #1 – Observed resident with bilateral mitten restraints during inspection. No physician order.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(D) Residents' rights and responsibilities:  Each resident shall:  Physical restraints may only be used in an emergency when necessary to protect the resident from injury to self or to others. In such a situation the resident's physician or APRN shall be notified immediately to obtain an assessment for least restrictive alternatives to restraint use. If restraint use is determined to be necessary, written orders shall be obtained from the resident's physician or APRN indicating the form of restraint to be used, the length of time restraint shall be applied, the frequency of use and the alternative care that can be provided to the resident. If a less restrictive alternative to restraint exists, it must be used in lieu of the restraint. The resident's family, legal guardian, surrogate or representative, and case manager shall be notified if no alternative to restraint exists and a written consent shall be obtained for restraint use. The restraint use shall be in compliance with the Type I ARCH's written policy, as approved by the department;  FINDINGS  Resident #1 — Observed resident with bilateral mitten restraints during inspection. No documented evidence of family, legal guardian, and case manager being notified of mitten use.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(2)(D) Residents' rights and responsibilities:  Each resident shall:  Physical restraints may only be used in an emergency when necessary to protect the resident from injury to self or to others. In such a situation the resident's physician or APRN shall be notified immediately to obtain an assessment for least restrictive alternatives to restraint use. If restraint use is determined to be necessary, written orders shall be obtained from the resident's physician or APRN indicating the form of restraint to be used, the length of time restraint shall be applied, the frequency of use and the alternative care that can be provided to the resident. If a less restrictive alternative to restraint exists, it must be used in lieu of the restraint. The resident's family, legal guardian, surrogate or representative, and case manager shall be notified if no alternative to restraint exists and a written consent shall be obtained for restraint use. The restraint use shall be in compliance with the Type I ARCH's written policy, as approved by the department;  FINDINGS  Resident #1 — Observed resident with bilateral mitten restraints during inspection. No documented evidence of family, legal guardian, and case manager being notified of mitten use.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS Resident #1 – Based on the resident's care needs of maximum assistance with ADLs, continuous J-Tube feeding, medication administration via J-Tube feeding, J-tube site care and management, wound care management related to pressure ulcers, and turning/repositioning the resident did not have a registered nurse to train and monitor PCG and SCG(s) in providing daily personal and specialized care.	PLAN OF CORRECTION  PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (1) In addition to the requirements in subchapter 2 and 3:  A registered nurse other than the licensee or primary care giver shall train and monitor primary care givers and substitutes in providing daily personal and specialized care to residents as needed to implement their care plan;  FINDINGS  Resident #1 – Based on the resident's care needs of maximum assistance with ADLs, continuous J-Tube feeding, medication administration via J-Tube feeding, J-tube site care and management, wound care management related to pressure ulcers, and turning/repositioning the resident did not have a registered nurse to train and monitor PCG and SCG(s) in providing daily personal and specialized care.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(2) Upon admission of a resident, the expanded ARCH licensee shall have the following information: Orders for diet, medication, specialized care, or activities signed by the physician;  FINDINGS Resident #1 – Status post J-tube procedure done on 1/5/23 readmitted back to care home on 1/26/23. No physician order for J-tube site care, pressure ulcer wound care, and bilateral mitten restraint use (PCG reports mitten restraints were obtained from the hospital).	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-84 Admission requirements. (b)(2) Upon admission of a resident, the expanded ARCH licensee shall have the following information:  Orders for diet, medication, specialized care, or activities signed by the physician;  FINDINGS  Resident #1 – Status post J-tube procedure done on 1/5/23 readmitted back to care home on 1/26/23. No physician order for J-tube site care, pressure ulcer wound care, and bilateral mitten restraint use (PCG reports mitten restraints were obtained from the hospital).	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services.  (a)  Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive assessment. Case management services shall be provided by a registered nurse who:  FINDINGS	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Resident #1 – Based on resident's extensive care needs, the resident did not have an RN case management to plan, coordinate, and monitor comprehensive services that the resident requires.		

	ipletion Date
\$11-100.1-88 Case management qualifications and services. (a) Case management services shall be provided for each expanded ARCH resident to plan, locate, coordinate and monitor comprehensive services to meet the individual resident's needs based on a comprehensive services who:    Vision	Pate

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(6)  Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident;  FINDINGS  Resident #1 – The resident did not have a case manager to coordinate training based on resident's extensive needs for J-tube feeding, pressure ulcer wound care, maximum assistance with ADLs because is resident is bedbound:  J-tube feeding.  Signs and symptoms monitoring and management r/t to J-tube complications.  Pressure ulcer management, monitoring and prevention.  Mitten Restrain: use frequency, monitoring, etc.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:  Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident;  FINDINGS  Resident #1 – The resident did not have a case manager to coordinate training based on resident's extensive needs for J-tube feeding, pressure ulcer wound care, maximum assistance with ADLs because is resident is bedbound:  J-tube feeding.  Signs and symptoms monitoring and management r/t to J-tube complications.  Pressure ulcer management, monitoring and prevention.  Mitten Restrain: use frequency, monitoring, etc.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:
Print Name:
Date: