## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Winmax Senior Care, L.L.C.	CHAPTER 100.1
Address: 3808 Harding Avenue, Honolulu, Hawaii 96816	Inspection Date: April 28, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid;	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
FINDINGS Substitute Care Giver (SCG) #1 – No current first aid certification as it was completed online only.	CORRECTED THE DEFICIENCY	
	Substitute Care Giver is no longer an employee of MSC. Unable to provide a correction for this deficiency.	JV
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(CTPB	(a)  The substitute care giver who provides coverage for a seriod less than four hours shall:  TE currently certified in first aid;  TINDINGS  TINDINGS  TINDINGS  TINDINGS  TINDINGS  TINDINGS  TO THE PROPERTY OF THE PROPER	che substitute care giver who provides coverage for a ceriod less than four hours shall:  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  CORRECTED THE DEFICIENCY  Substitute Care Giver (SCG) #1 – No current first aid certification as it was completed online only.  Substitute Care Giver is no longer an employee of MSC. Unable to provide a correction

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(3)  The substitute care giver who provides coverage for a period less than four hours shall:  Be currently certified in first aid;  FINDINGS  Substitute Care Giver (SCG) #1 — No current first aid certification as it was completed online only.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Educated staff that CPR/First Aid courses cannot be done hybrid or online. All classes need to be done in person. Human Resource (HR) Generalist will check all initial qualifications at the time of hire. Additionally, the HR Generalist checks all staff qualifications for accuracy monthly and provides staff with a two-month notice of staff qualifications expiring. DON will check staff qualifications quarterly to ensure all documents are accurate and complete per DOH regulations.	JV 4/28/23/ Ongoing

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (f)(1)  The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;  FINDINGS SCG #1 – No current cardiopulmonary resuscitation certification as it was completed online only.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Substitute Care Giver is no longer an employee of MSC. Unable to provide a correction for this deficiency.	JV
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be currently certified in cardiopulmonary resuscitation;  FINDINGS SCG #1 – No current cardiopulmonary resuscitation certification as it was completed online only.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
certification as it was completed offine only.	Educated staff that CPR/First Aid courses cannot be done hybrid or online. All classes need to be done in person. Human Resource (HR) Generalist will check all initial qualifications at the time of hire. Additionally, the HR Generalist checks all staff qualifications for accuracy monthly and provides staff with a two-month notice of staff qualifications expiring. DON will check staff qualifications quarterly to ensure all	JV 4/28/23/ Ongoing
	documents are accurate and complete per DOH regulations.	23 JW -5 PIZ:19

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #2 – No documented evidence the low salt diet ordered on 4/20/2023, was clarified with the physician or APRN.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
	Diet order clarified with physician on 4/28/23. Clarification order "Regular Diet, Chopped Texture."	4/28/23 JV
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I)  Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS  Resident #2 – No documented evidence the low salt diet ordered on 4/20/2023, was clarified with the physician or APRN.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	DON/ADON/NM reeducated all staff that after-visit summaries (AVS) must be carefully reviewed after physician visits. The medication or diet must be clarified if AVS does not match current physician orders. To ensure this doesn't happen again, the AVS must be double-checked by two nurses and/or trained nurse aides to ensure there are no discrepancies between AVS and physician order. Additionally, DON/ADON/NM will do periodic chart audit to ensure orders match and	JV 4/28/23/ Ongoing
	discrepancies are noted between physician orders and AVS.	. 23 JW -5
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:	PART 1	
	Entries describing treatments and services rendered;		
į	FINDINGS Resident #1 – Physician's order dated 12/16/2022, states, "Compression stockings thigh high: Apply to lower extremities, on every morning and remove before bed." During annual inspection on 4/28/2023, the medication administration record (MAR) had been initialed indicating the stockings were put on; however, the resident was not wearing them.		
		Correcting the deficiency	
		after-the-fact is not	
		practical/appropriate. For	
		this deficiency, only a future	
		plan is required.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (b)(4) During residence, records shall include:	PART 2	
	Entries describing treatments and services rendered;	<u>FUTURE PLAN</u>	
	FINDINGS Resident #1 – Physician's order dated 12/16/2022, states, "Compression stockings thigh high: Apply to lower extremities, on every morning and remove before bed." During annual inspection on 4/28/2023, the medication administration record (MAR) had been initialed indicating the stockings were put on; however, the resident was not wearing them.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		DON/ADON/NM educated that all orders need to be initiated as	JV
		ordered. Orders are to not be signed off on MAR unless ordered compression stockings were placed on resident etc. If resident refuses at time of placement indication should be placed in the MAR that resident refused, and indication placed on back of MAR as to reasoning for refusal.	4/28/23/ Ongoing
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(4) During residence, records shall include:	PART 1	
	Entries describing treatments and services rendered;		
	FINDINGS Resident #1 – No documented evidence that the fluid restriction 2L/day ordered on 4/6/2023 was provided as ordered.		
		Correcting the deficiency after-the-fact is not	
		practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(4) During residence, records shall include: Entries describing treatments and services rendered;  FINDINGS	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE	
Resident #1 – No documented evidence that the fluid restriction 2L/day ordered on 4/6/2023 was provided as ordered.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Physican order received 4/28/23 to start "Fluid Restriction 2L daily limit for oral intake." DON/ADON/NM reeducated all staff that after-visit summaries (AVS) must be carefully reviewed after physician visits. The medication or diet must be clarified if AVS does not match current physician orders. To ensure this doesn't happen again, the AVS must be double-checked by two nurses and/or trained nurse aides to ensure there are no discrepancies between AVS and physician order. Additionally, DON/ADON/NM will do periodic chart audit to ensure orders match and discrepancies are noted between physician orders and AVS.	JV  4/28/23/ Ongoing

Licensee's/Administrator's Signature:

Print Name:

Date:

Date:

Date: