## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Imelda G. Arreola (ARCH/Expanded ARCH)	CHAPTER 100.1
Address: 87-164 Kaukamana Street, Waianae, Hawaii 96792	Inspection Date: April 4, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.



RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 – On admission form dated/signed on 10/11/2022, resident's diet was listed as, "no concentrated sweets (NCS)," but it appeared to have been whited out and	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	3/16/23
crossed out with "regular diet" then written next to it. Per PCG, she's unsure of who wrote "regular diet." No documented evidence the physician was contacted for clarification regarding the diet order. Another form signed/dated on 10/11/2022 has the diet order as, "no concentrated sweets," with regular diet written next to it in a different handwriting and pen than the original NCS order.	Yes, the deficiency has been corrected. The PCG spoke with Dr. Hirose-Ridao on 3/16/2023 and the diet ordered was "regular diet". Attached is the After Visit Summary for the patient with Dr. Hirose-Ridao.	
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sweets (NCS)," but it appeared to have been whited out and crossed out with "regular diet" then written next to it. Per PCG, she's unsure of who wrote "regular diet." No documented evidence the physician was contacted for clarification regarding the diet order. Another form signed/dated on 10/11/2022 has the diet order as, "no concentrated sweets," with regular diet written next to it in a different handwriting and pen than the original NCS order.  The PCG will remember to check for a diet order prior to a resident's admission by creating an additional requirement on the admission checklist. A diet order will be required before any patient is admitted. If the diet order is unclear, the PCG will immediately call the physician and the case manager to clarify the patient's diet.	23 MAY 23 M1 :31

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.  FINDINGS Handles on sink under kitchen cabinet tied with rope with a lock attached; however, cabinet doors are still able to open enough to grab and remove toxic chemicals/cleaning agents stored inside.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	4/4/23
	The PCG called the handyman and installed a secure lock.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.  FINDINGS Handles on sink under kitchen cabinet tied with rope with a lock attached; however, cabinet doors are still able to open enough to grab and remove toxic chemicals/cleaning agents stored inside.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	4/4/23
	In the future, the PCG and SCG will ensure that the cabinets are secured and locked. Whenever passing by the kitchen cabinet, they will check if the locks are safeguarded and the cabinet securely closed. Whenever supplies are in use, they will keep a watchful eye on chemicals and put away when done.	*23 MY 23 MI
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 — Vitamin C 1 tab orally once daily ordered and signed on 12/15/2022, did not include a dose.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	4/20/23
	Yes, the deficiency has been corrected.  PCG called and had an office visit with Dr.  Hirose-Ridao to clarify the order of  Vitamin C. On the After Visit Summary for  4/20/2023 the doctor prescribes,  "Ascorbic Acid (C-500) 500 mg Oral Chew  Tab, Take 1 tablet daily".	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	4/20/23
FINDINGS Resident #1 – Vitamin C 1 tab orally once daily ordered and signed on 12/15/2022, did not include a dose.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	The PCG will ensure that all medication and supplement orders include a dose by asking the doctor for the exact dosage. The PCG will make sure the medication orders have the correct dosage listed. The PCG will check all medication orders with the SCG. Whenever a medication order is received, the PCG will check the medication dosage with the SCG. This will be done whenever a new order is received and every 3-4 months for the recurring evaluation and update of medications.	·23 MAY 23 AT :30

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.  FINDINGS Resident #1 – Medications reevaluated but not physically or electronically signed every four (4) months.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	4/20/23
	Yes, the deficiency has been corrected. On 4/20/23 Dr. Hirose-Ridao's after-visit summary with a signed copy of medication orders was received. Attached are Dr. Hirose-Ridao's signed medication orders.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.  FINDINGS Resident #1 — Medications reevaluated but not physically or electronically signed every four (4) months.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	4/20/23
	Every 4 months the PCG will make sure the physician signs the medication orders. The PCG will set a calendar reminder electronically and physically for every 4 months for each patient. The PCG will add this to the checklist for the recurrent medication evaluation process. The SCG will also be notified to keep accountability and to remember to check that medication orders are signed by the physician every 4 months.	. 53 HV 53 HI :30

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS  Multiple entries in medication administration record (MAR) blank.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Multiple entries in medication administration record (MAR) blank.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	4/11/23
	For each resident, the PCG and the SCG will review the MAR at the end of the day to ensure no entries/initials are missed.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #3 — Annual tuberculosis clearance not signed by a physician or APRN.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes, the deficiency has been corrected. The annual TB clearance was signed by the APRN on 5/19/23.	5/19/23 5/19/23 5/19/23
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licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #3 – Annual tuberculosis clearance not signed by a physician or APRN.  The PCG will ensure that all annual TB clearances are signed by a physician or APRN by creating a checklist for all residents. On this checklist, there will be a checkbox for TB clearances and a checkbox for signatures on TB clearances. There will be a calendar reminder electronically and physically set to review all TB clearances. This reminder is set for every 2 months prior to annual inspection. The PCG and the SCG will have reminders set in their calendars. The PCG and SCG will double check that all TB clearances are up to date and include a physician or APRN signature. This will be checked every 2 months prior to inspection,	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
whenever a TB clearance is received, and prior to a patient's admission.	§11-100.1-17 Records and reports. (a)(4)  The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS  Resident #3 – Annual tuberculosis clearance not signed by a	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The PCG will ensure that all annual TB clearances are signed by a physician or APRN by creating a checklist for all residents. On this checklist, there will be a checkbox for TB clearances and a checkbox for signatures on TB clearances. There will be a calendar reminder electronically and physically set to review all TB clearances. This reminder is set for every 2 months prior to annual inspection. The PCG and the SCG will have reminders set in their calendars. The PCG and SCG will double check that all TB clearances are up to date and include a physician or APRN signature. This will be checked every 2 months prior to inspection, whenever a TB clearance is received, and	5/19/23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Height and weight measurements taken;  FINDINGS Resident #1 – No height recorded on admission assessment.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(7) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Height and weight measurements taken;  FINDINGS Resident #1 — No height recorded on admission assessment.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	4/11/23
	The PCG will add to her admission/re- admission checklist that a resident's height and weight is required on admission. The PCG and SCG will double check that the checklist is complete. The SCG will check after the PCG completes it. Both will sign off on the checklist after the admission form is complete.	
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RULES	(CRITERIA)	PLAN OF CORRECTION	Completion Date
available for review by the placement agency.  FINDINGS Resident #2 – Weights for	ete, accurate, current, and readily edepartment or responsible  2022 recorded on two (2)  n; however, there were significant	PART 1	
Form 1 July = 91 lbs. August = 90 lbs. September = 89 lbs. October = 89 lbs. November = 90 lbs. December = 90 lbs.	Form 2 July = 85 lbs. August = 86 lbs. September = 87 lbs. October = 86 lbs. November = 86 lbs. December = 87 lbs.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	*23 MAY 23 AM :30

RULES	(CRITERIA)	PLAN OF CORRECTION	Completion Date
available for review by the placement agency.  FINDINGS Resident #2 – Weights for	ete, accurate, current, and readily department or responsible  2022 recorded on two (2)  1; however, there were significant	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	4/11/23
Form 1 July = 91 lbs. August = 90 lbs. September = 89 lbs. October = 89 lbs. November = 90 lbs. December = 90 lbs.	Form 2 July = 85 lbs. August = 86 lbs. September = 87 lbs. October = 86 lbs. November = 86 lbs. December = 87 lbs.	In the future, PCG will make sure that the weight of the patient will be taken on the same scale to ensure accuracy.  The PCG will make sure the scale is accurate and works properly.	. 23 M
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS Resident #3 – General register does not reflect resident's admission.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes, the deficiency has been corrected.  The PCG checked the form immediately	4/11/23
	and updated the register for Resident #3's admission.	23 MAY 23 ATT :30

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:	PART 2	
A permanent general register shall be maintained to record all admissions and discharges of residents;	FUTURE PLAN	4/11/23
FINDINGS Resident #3 — General register does not reflect resident's admission.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	The PCG and SCG will double check the general register and make sure the admission/re-admission checklist is complete. The SCG will double check after the PCG completes it. Both will sign off on the checklist after the admission form is complete. The PCG and SCG will both check that the resident's admission reflects the general register. The PCG will update the register as needed in accordance to what patient is being admitted or discharged.	23 MAY 23 AT 5

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Licensee's/Administrator's Signature: Inclose Quella R

Print Name: Imelda Arreola, RN

Date: 5 - 23 - 2023