

Foster Family Home - Deficiency Report

Provider ID: 1-562670

Home Name: Juanito Castanaga, CNA

Review ID: 1-562670-16

94-968 Lumimoe Street

Reviewer: Maribel Nakamine

Waipahu

HI 96797

Begin Date: 8/4/2023

Foster Family Home Required Certificate [11-800-6]

6.(d)(1) Comply with all applicable requirements in this chapter; and

Comment:

6.d.1- Unannounced visit made for a 2-bed recertification inspection.

Deficiency Report issued during CCFFH inspection with Plan of Correction due to CTA within 30 days of inspection (issued on 8/4/23).

The issue of no approved caregiver in the CCFFH will be addressed under a separate cover.

Foster Family Home Background Checks [11-800-8]

8.(a)(1) Be subject to criminal history record checks in accordance with section 846-2.7, HRS;

8.(a)(2) Be subject to adult protective service perpetrator checks if the individual has direct contact with a client; and

Comment:

8.(a)(1), (2)- CG#1's APS/CAN lapsed on 6/29/23 and no current result present. CG#3's APSCAN/Fingerprint results lapsed on 3/16/22 and no current result present.

Foster Family Home Information Confidentiality [11-800-16]

16.(b)(5) Provide training to all employees, and for homes, other adults in the home, on their confidentiality policies and procedures and client privacy rights.

Comment:

16.(b)(5)- No confidentiality policies and procedures and client privacy rights training present for CG#3.

Foster Family Home Personnel and Staffing [11-800-41]

41.(a)(1) Reside in the community care foster family home;

41.(a)(2) Be a NA, an LPN, or RN;

41.(a)(4) Have a substitute caregiver who will assume caregiving responsibilities in the absence of the primary caregiver.

41.(j) When the primary caregiver will be absent or unable to perform regular duties, and clients are present, the primary caregiver shall:

41.(j)(2) Assure that a substitute caregiver is available and capable of managing all client care and any event occurring in the home; and

Comment:

41.(a)(1)- No evidence that CG#1(PCG) resides in the CCFFH (repeat violation).

41.(a)(2)- CG#1's CNA license expired on 1/31/23.

41. (a)(4), (j), (j)(2)- No approved caregiver present in the CCFFH when compliance manager arrived at the CCFFH (repeat violation). CG#1(PCG) was seen leaving the neighbor's house next door and running towards CCFFH. CG#1 was observed to arrive in the CCFFH's backyard/door.

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Client Care and Services

[11-800-43]

43.(c)(3) Be based on the caregiver following a service plan for addressing the client's needs. The RN case manager may delegate client care and services as provided in chapter 16-89-100.

Comment:

43.(c)(3)- compliance manager unable to verify RN delegations as Client #1's chart was not present/available in the CCFFH. Client #1 was in the CCFFH during inspection.

Foster Family Home

Grievance

[11-800-45]

45. The community care foster family home shall have policies and procedures by and through which a client may present grievances about the operation or services of the home. The policies shall include a provision that a client may choose to present any grievance directly to the department of health. The home shall:

45.(1) Inform the client or the client's legal representative of the grievance policies and procedures and the right to appeal in a grievance situation;

45.(2) Provide a written copy of the grievance policies and procedures to the client or the client's legal representative, which includes the names and telephone numbers of the individuals who shall be contacted in order to report a grievance; and

45.(3) Obtain signed acknowledgements from the client or the client's legal representative that the grievance policies and procedures were reviewed

Comment:

45.(1), (2), (3),(4)- Compliance Manager unable to verify- Client #1's chart not present in the CCFFH.

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Fire Safety

[11-800-46]

46.(a) The home shall conduct, document, and maintain a record, in the home, of unannounced fire drills at different times of the day, evening, and night. Fire drills shall be conducted at least monthly under varied conditions and shall include the testing of smoke detectors.

46.(b)(1) The client who is bed bound or unable to make independent decisions about individual safety shall have a designated person available at all times capable of evacuating the client; and

46.(b)(2) All caregivers have been trained to implement appropriate emergency procedures in the event of a fire.

Comment:

46.(a), (b)(1), (b)(2)- November 2022 fire drill missing. No caregiver was present in the CCFFH when compliance manager arrived at the CCFFH. Client#1 was alone.

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Medication and Nutrition

[11-800-47]

47.(b) The caregivers shall obtain training, relevant information, and regular monitoring from the client's physician, a home health agency, as defined in chapter 11-97, or a Registered nurse for all medication that the client requires.

47.(c) Medication errors and drug side effects shall be reported immediately to the client's physician, and the case management agency shall be notified within twenty-four hours of such occurrences, as required under section 11-800-50(b). The caregivers shall document these events and the action taken in the client's progress notes.

Comment:

47.(b),(c)- Client #1's chart not present in the CCFFH.

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Foster Family Home Quality Assurance [11-800-50]

50.(e) The home shall be subject to investigation by the department at any time. The investigation may be announced or unannounced and may include, but is not limited to, one or more of the following:

50.(e)(1) Reviews of administrative, fiscal, personnel, and client records;

50.(e)(2) Inspection of service sites;

Comment:

50.(e), (e)(1), (e)(2)- Front doorbell of the CCFFH was not functioning. Client #1's chart was not present in the CCFFH- per CG#1, client's chart was in the CMA's office.

Foster Family Home Insurance Requirements [11-800-51]

51.(a)(2) Automobile; and

Comment:

51.(a)(2)- CCFFH's auto policy insurance lapsed on 1/23/23 and no current policy present.

Foster Family Home Client Rights [11-800-53]

53.(a) Written policies and procedures regarding the rights of the client during the client's stay in the home shall be established and a copy shall be provided to the client, or the client's legal representative, and made available to the public when requested.

53.(b)(1) Be fully informed, prior to or at the time of admission, of these rights and of all rules governing the client's conduct in the home. There shall be documentation signed by the client or the client's legal representative that this procedure has been carried out;

Comment:

53.(a), (b)(1)- Unable to verify- client #1's chart was not available during CCFFH inspection and client's chart review.

Foster Family Home Records [11-800-54]

54.(a) Each home shall maintain an administrative notebook including but not limited to

54.(b) The home shall maintain separate notebooks for each client in a manner that ensures legibility, order, and timely signing and dating of each entry in black ink. Each client notebook shall be a permanent record and shall be kept in detail to:

54.(b)(1) Permit effective professional review by the case management agency, and the department; and

54.(c)(1) Client's vital information;

54.(c)(2) Client's current individual service plan, and when appropriate, a transportation plan approved by the department;

54.(c)(3) Current copies of the client's physician's orders;

54.(c)(4) Client's emergency management procedures;

54.(c)(7) Expenditure records; and

54.(c)(8) Personal inventory.

Comment:

54.(a), (b), (b)(1)- Client #1's chart was not present in the CCFFH.

54.(c)(1), (c)(2), (c)(3), (c)(4)- Client #1's chart was not available in the CCFFH for review.

54.(c)(7)- Client #1's chart was not available in the CCFFH for review.

54.(c)(8)- unable to review as client #1's chart was not available in the CCFFH for review.

Maibelle Nakamine, RN
Compliance Manager

Date

8/4/23

Janis Cantu
Primary Care Giver

Date

8/4/23