Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Plaza at Kansobe	CHAPTER 90
Address: 46-868 Alaloa Street, Kaneohe, Hawaii 96744	Inspection Date: April 6, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-90-3 Licensing (a)(10)(D) Applications for licensure shall be made to the department on a form provided by the department and shall include full and complete information as follows: Evidence that the premises comply with state and county building, housing, fire, and other codes, ordinances, and laws for the type of occupancy to be licensed. Compliance shall include but not be limited to the following: Applicable state laws and administrative rules relating to sanitation, health, and environmental safety. FINDINGS Medication refrigerator located on Memory Care Unit—Temperature log missing temperature readings for the following dates: 9/17/22, 10/2/22, 10/7/22-10/9/22, 10/12/22, 10/16/22, 10/16/22, 10/21/22, 10/22/22, 10/28/22-10/30/22, 1/28/23, and 2/28/23.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\boxtimes	§11-90-3 Licensing (o)(10)(D) Applications for licensure shall be made to the department on a furn provided by the department and the little of the department of the little of the department of the little of the department of the little of	PART 2	Date
1	a form provided by the department and shall include full and complete information as follows:	<u>FUTURE PLAN</u>	
	Evidence that the premises comply with state and county building, housing, fire, and other codes, ordinances, and laws for the type of occupancy to be licensed. Compliance shall include but not be limited to the following:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Applicable state laws and administrative rules relating to sanitation, health, and environmental safety.	04/07/23 Verbally retrain team members to complete medication refrigerator	
	FINDINGS Medication refrigerator located on Memory Care Unit –	temperate log daily	
	Temperature log missing temperature readings for the following dates: 9/17/22, 10/2/22, 10/7/22-10/9/22, 10/12/22, 10/16/22, 10/21/22, 10/22/22, 10/28/22-10/30/22, 1/28/23, and 2/28/23.	NOC Nurse Supervisor will be assigned to will review refrigerator log for completeness nightly.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(3) Service plan.	PART 1	Date
The initial service plan shall be developed prior to the time the resident moves into the facility and shall be revised if needed within 30 days. The service plan shall be reviewed and updated by the facility, the resident, and others as designated by the resident at least annually or more often as needed; FINDINGS Resident #3 ~ No documented evidence the initial service plan was developed prior to admission on 1/1/22.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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K a	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Ø	§11-90-8 Range of services. (a)(3) Service plan.	PART 2	Date
	The initial service plan shall be developed prior to the time the resident moves into the facility and shall be revised if	<u>FUTURE PLAN</u>	
	needed within 30 days. The service plan shall be reviewed and updated by the facility, the resident, and others as designated by the resident at least annually or more often as needed;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #3 - No documented evidence the initial service plan was developed prior to admission on 1/1/22.	Meeting held 04/20/22 Petroined Discrete	
		Meeting held 04/20/23. Retrained Director of Nursing and Assistant Director of Nursing to ensure Service Plan is developed after initial nursing assessment but prior to admission date	
		Administrator will review each admission for timeliness and accuracy of dates entered into PointClickCare.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(1)(F) Services.	PART 1	Date
The assisted living facility shall provide the following:	Correcting the deficiency	
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse	after-the-fact is not	
under the provisions of the state Board of Nursing; FINDINGS	practical/appropriate. For this deficiency, only a future	
Resident #1 — Service plan intervention dated 10/1/22-4/4/23 states, "Night checks every 4 hours between 2200-0600" and "Night checks every 2 hours between 2200-0600" from 4/4/23-present (4/6/23); however, checks are not being performed timely as stated.	plan is required.	
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completio
§11-90-8 Range of services. (b)(1)(F) Services.	PART 2	Date
The assisted living facility shall provide the following:	FUTURE PLAN	
Nursing assessment, health monitoring, and routine nursing tasks, including those which may be delegated to unlicensed assistive personnel by a currently licensed registered nurse under the provisions of the state Board of Nursing;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 – Service plan intervention dated 10/1/22-4/4/23 states, "Night checks every 4 hours between 2200-0600" and "Night checks every 2 hours between 2200-0600" from 4/4/23-present (4/6/23); however, checks are not being performed timely as stated.	On 4/7/23 Nursing department staff meeting DON/ADON provided retraining to Resident Care Aide to complete nightly checks as scheduled in resident's service plan. Resident Ca Aides will also be retrained to document timely when service plan tasks are completed. Charge Nurse or Nurse Supervisor will monitor that task are completed and documented during assigned shifts.	s are

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Licensee's/Administrator's Signature:	WQ
Print Name: _	Dorothy Obrey
Date: _	5.2.24