Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: TLC Aloha Home Care, LLC	CHAPTER 100.1
Address: 3408 Kahikolu Way, Honolulu, Hawaii 96818	Inspection Date: February 6, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute care giver (SCG) #1 – No record that the chest x-ray was done. SCG #2 – No initial tuberculosis clearance. SCG #3 – No record of PPD skin test positive. Please submit a copy for each SCG.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY AUGUST GRAPH DEFICIENCY AUGUST SCRICK ON A STATE OF THE DEFICIENCY AUGUST SCRICK ON THE DEFICIENCY AUG	4/4/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. FINDINGS SCG #1 and #2 – No record that Primary Care Giver (PCG) trained SCGs to make prescribed medication available to residents.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY L trained SCA I and I to make prescrized medication and I had record it.	lec) 4/4/23
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained. FINDINGS Resident #1 — Resident's walker was not listed in inventory of all personal items. Corrected during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-10 Admission policies. (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained. FINDINGS Resident #1 — Resident's walker was not listed in inventory of all personal items. Corrected during inspection.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will do any an inventory on all new residents i log it upon admission. I will review the records much the records much the the end of the punt.	4/4/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-12 Emergency care of residents and disaster preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility. FINDINGS In fire drill record, "smoke alarm test: Emergency Escape plan" was recorded in "DESCRIPTION OF DRILL." No detail recorded.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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§11-100.1-12 Emergency care of residents and disaster		Date
preparedness. (c) The licensee shall conduct regular quarterly rehearsals of emergency evacuation plans for staff and residents to follow in case of fire, explosion, or other civil emergency occurring in or within the environs of the facility. FINDINGS In fire drill record, "smoke alarm test: Emergency Escape plan" was recorded in "DESCRIPTION OF DRILL." No	FUTURE PLAN SPACE TO EXPLAIN YOUR FUTURE AT WILL YOU DO TO ENSURE THAT DOESN'T HAPPEN AGAIN? Il record a brief In the detail of fire five Iding Runapio of particular. MCS.	14/23 23 Pm -5 PD 23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. FINDINGS Resident #1 — Heart Healthy (2gram Na) diet was ordered 12/20/2022. Regular diet was ordered 1/26/2023. No documentation that Heart Healthy (2gram Na) diet was provided from 12/20/2022 to 1/26/2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
		. 23 Min -5 Min

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 — Heart Healthy (2gram Na) diet was ordered 12/20/2022. Regular diet was ordered 1/26/2023. No documentation that Heart Healthy (2gram Na) diet was provided from 12/20/2022 to 1/26/2023.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will record when resident has a special diet? Provide resident with special diet menu I will document the type of diet in monthly's progress note.	4/4/23
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To The state of th	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu was "Ham Slice, Green Peas, Romaine Lettuce, Watermelon, Cucumber, WG Bread, Cream of Mushroom Soup, Mayonnaise, Water." Lunch served to the resident was oxtail soup, chicken noddle soup, grapes, fruit juice. Menu substitution was recorded after brought it up to PCG's attention.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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§11-100.1-13 Nutrition. (e) Substitutes offered to residents who refuse food served shall be of similar nutritive value and documented. FINDINGS Lunch menu was "Ham Slice, Green Peas, Romaine Lettuce, Watermelon, Cucumber, WG Bread, Cream of Mushroom Soup, Mayonnaise, Water." Lunch served to the resident was oxtail soup, chicken noddle soup, grapes, fruit juice. Menu substitution was recorded after brought it up to PCG's attention.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will record when resident refuses meal; if substituation was provided, I will record what was given. Caludar posted by the me mu for law given to document.	4/4/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – "1/2 half 12/20/22" was handwritten on Amlodipine Tab 5mg container. "1/2 20mg AM PM" was written on Furosemide Tab 40mg container.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use. FINDINGS Resident #1 — External and internal medication stored in the same container. Corrected during inspection.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For	
	this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication. FINDINGS Resident #1 – Per medication administration record (MAR), Atorvastatin was discontinued on 12/21/2022. SCG stated that a telephone order was received, but the physician's order sheet was not recorded. Most recent medication order dated 1/21/2022 as leaves included the medication order	PART 1	
dated 1/31/2023 no longer included the medication.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – Physician's order was Docusate NA 50mg/Sennosides 8.6mg tab take 2 tablets by mouth at bedtime for constipation, hold for loose stools. MAR did not include to hold for loose stools.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Le wricked the Mar the Docusate NA 50 mg/ Semioside 8.4 mg, tab take 2 tablets by mouth of bedtene for Constipation.	5 4/4/23

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – Physician's order for Amlodipine 2.5mg 1 tab once daily dated 1/30/2023 did not include the parameter "Hold for SBP>120." In February 2023 MAR, the parameter was still listed.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY L'ESTROGET THE DEFICIENCY? L'ESTROGET THE DEFICIENCY L'ESTROG	3 4/4/23
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RULES (CRITERIA) PLAN OF CORRECTION	Completion Date
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #1 – No initial tuberculosis clearance.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY L'ON tacked moanalone Nursing home and get the corrected clearance tuber endoses; Initial pasult:	. 23 Npp5
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #1 — No current annual tuberculosis clearance.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I made an appointment to Dr. Laure/for Tularcula Clearance, 4/15/23	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #1 — No current annual tuberculosis clearance.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will make sure that records of annual physical exams I tuber colosis are done s in resident's binders. Juill use my check list to keep track the expentation date.	4/4/23 23 PP -5
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS In Permanent Resident Register, "Referred by" was not	PART 1	
recorded for two (2) current residents. "Religion" was not recorded for one (1) current resident. Corrected during inspection.	Correcting the deficiency after-the-fact is not	
	practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety; FINDINGS A pet dog urinated on a bag under the residents' dining table upon department arrival.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY HIT personal the deg during in pection.	4/4/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(4) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. Water supply. Hot and cold water shall be readily available to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F. FINDINGS Hot water temperature was at 124-degree Fahrenheit.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I have changed the The Thermostate on the Leafer. I set the temp. at 108 P.	44123
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(4) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. Water supply. Hot and cold water shall be readily available to residents for personal washing purposes. Temperature of hot water at plumbing fixtures used by residents shall be regulated and maintained within the range of 100°-120°F. FINDINGS Hot water temperature was at 124-degree Fahrenheit.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? I will check hot water temperature every month to ensure that temperature is between 100° - 120° F within the range of	4/4/23 23 APR - 5
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes. FINDINGS SCG stated that dishes were sanitized once a week. SCG did not sanitize the dishes after lunch.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	Date
	plan is required.	·23 APR -5 MO

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 Physical environment. (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.	PART 2 <u>FUTURE PLAN</u>	Date
	FINDINGS CG stated that dishes were sanitized once a week. SCG did not sanitize the dishes after lunch.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Or train I will retrain all caregivers of Sanitation; Cleaniness of The facility I train all substitute Caregiver to familizer the dishes after every meal.	-4/4/23 -4/4/23 NPR-5 NIO 23
and Applying States			

Licensee's/Administrator's Signature:	Celia Olaes
Print Name: _	CEVIA OLAES
Date: _	4/4/2023

STATE LICENSING

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