Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Emmanuel-Grace Care Home	CHAPTER 100.1
Address: 94-882 Lumiholoi Street, Waipahu, Hawaii 96797	Inspection Date: June 28, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
(i A to e to a to F H e	 §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Household member (HM) #1 – No current annual physical exam. Please submit a copy with your plan of correction. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Household member (HM) #1 – No current annual physical exam. Please submit a copy with your plan of correction.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute Care Giver (SCG) #1 – Needs PPD skin test #2 result. Only PPD skin test #1 result (negative) dated 2/23/2023 was available. HM #1 – No initial tuberculosis clearance. Please submit a copy with your POC. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

Image: Second system Second system Date Image: Second system Second system PART 2 Image: Second system Image: Second system FUTURE PLAN	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
(b) All individuals who either reside or provide care or services			Date
evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute Care Giver (SCG) #1 – Needs PPD skin test #2 result. Only PDD skin test #1 result (negative) dated 2/23/2023 was available. HM #1 – No initial tuberculosis clearance. Please submit a copy with your POC.	 (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute Care Giver (SCG) #1 – Needs PPD skin test #2 result. Only PPD skin test #1 result (negative) dated 2/23/2023 was available. HM #1 – No initial tuberculosis clearance. 	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. FINDINGS SCG stated that resident #2 and #3 eat all meals in their rooms. Resident #3 had no order to eat meals in her room. Resident #2 had an order, but it was dated 6/13/2023, more than 12 months ago.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-13 <u>Nutrition.</u> (a) The Type I ARCH shall provide each resident with an appetizing, nourishing, well-balanced diet that meets the daily nutritional needs and diet order prescribed by state and national dietary guidelines. To promote a social environment, residents, primary care givers and the primary care giver's family members residing in the Type I ARCH shall be encouraged to sit together at meal times. The same quality of foods provided to the primary care givers and their family members shall be made available to the residents unless contraindicated by the resident's physician or APRN, resident's preference or resident's family. FINDINGS SCG stated that resident #2 and #3 eat all meals in their rooms. Resident #3 had no order to eat meals in her room. Resident #2 had an order, but it was dated 6/13/2023, more than 12 months ago.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-13 Nutrition. (l) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 Physician's diet orders were: 2/28/2023: "No added salt, No concentrated sweets, chopped" 5/27/2023: "Heart Healthy diet-Limit fats" 6/6/2023: "Regular diet, but restrict sodium intake to 2g a day" There was no record that the special diets were provided.	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

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 §11-100.1-13 <u>Nutrition.</u> (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. <u>FINDINGS</u> Resident #1 Physician's diet orders were: 2/28/2023: "No added salt, No concentrated sweets, chopped" 5/27/2023: "Heart Healthy diet-Limit fats" 6/6/2023: "Regular diet, but restrict sodium intake to 2g a day" There was no record that the special diets were provided. 	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – No label for Ketotifen fumarate 0.035% eye drops, Salonpas, Bio freeze, and Vicks rub.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
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cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – No label for Ketotifen fumarate 0.035% eye drops, Salonpas, Bio freeze, and Vicks rub.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-15 <u>Medications.</u> (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use. <u>FINDINGS</u> Resident #1 – Diclofenac Sodium Topical Gel 1% cream 	PART 1	
was stored with internal medication. Other external medication was stored separately from internal medication. Corrected during inspection.		
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 <u>Medications.</u> (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Diclofenac Sodium Topical Gel 1% cream was stored with internal medication. Other external medication was stored separately from internal medication. Corrected during inspection.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	Date
	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Current order dated 6/6/2023 includes Furosemide 40mg tab, take 2 tabs by mouth one time per day. Per Primary Care Giver (PCG), the resident is currently not taking it. Please clarify with physician.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\square	§11-100.1-17 <u>Records and reports.</u> (b)(1) During residence, records shall include:	PART 1	
	Annual physical examination and other periodic examinations, pertinent immunizations, evaluations,	DID YOU CORRECT THE DEFICIENCY?	
	progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Resident #3 – No annual current physical exam. "RESIDENT ADMISSION MEDICAL AND PERSONA HISTORY" form note stated "See 1/12/2023 Note." There was no note for this notation.		

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-17 <u>Records and reports.</u> (b)(1)	PART 2	
	During residence, records shall include:		
		FUTURE PLAN	
	Annual physical examination and other periodic		
	examinations, pertinent immunizations, evaluations,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;		
	annual re-evaluation for tuberculosis;	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS	IT DOESN'T HAPPEN AGAIN?	
	Resident #3 – No annual current physical exam.		
	"RESIDENT ADMISSION MEDICAL AND PERSONA		
	HISTORY" form note stated "See 1/12/2023 Note." There		
	was no note for this notation.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS Resident #4 – There was a physician's note stating that the resident is wheelchair/bedbound, and is unable to stand independently, unable to weigh him on a regular basis. Resident is currently able to ambulate with a walker but unable to stand without support. Please obtain an updated order of the requirements for weight monitoring.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports. (g)</u> All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter.		
FINDINGS Resident #1 – White correction tape was used in May 2023 medication administration record (MAR).	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. <u>FINDINGS</u> Resident #1 – Both 6/6/2023 and 5/27/2023 orders stated to, "test blood sugar 3times a day" "check blood sugar once daily" "check blood sugar once a day" "check blood sugar twice daily" Blood sugar was checked six (6) times a day before and after each meal. Please clarify with physician and obtain an order. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

Date Image: Second S	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
Image: Description of the primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FUTURE PLAN FINDINGS Resident #1 – Both 6/6/2023 and 5/27/2023 orders stated to, "test blood sugar 3times a day" USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? "check blood sugar once daily" "check blood sugar once a day" IT DOESN'T HAPPEN AGAIN? Blood sugar was checked six (6) times a day before and after each meal. Please clarify with physician and obtain an Blood sugar was checked six (6) times a day before and after each meal. Please clarify with physician and obtain an			Date
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§11-100.1-20 <u>Resident health care standards.</u> (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. <u>FINDINGS</u> Resident #1 – No record that PCG trained SCG for blood glucose monitoring.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (o)(3)(B) Bedrooms:	PART 1	
Bedroom furnishings:	DID YOU CORRECT THE DEFICIENCY?	
Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS In resident's bedroom #2, bed sheet was placed directly on plastic a mattress cover. A comfortable mattress pad was not provided.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (o)(3)(B) Bedrooms:	PART 2	Dutt
Bedroom furnishings:	FUTURE PLAN	
Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS In resident's bedroom #2, bed sheet was placed directly on plastic a mattress cover. A comfortable mattress pad was not provided.		

Licensee's/Administrator's Signature:

Print Name:

Date: _____