Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: D-Well Care Services	CHAPTER 100.1
Address: 3443 Likini Street, Honolulu, Hawaii 96818	Inspection Date: February 9, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 — Physician order dated 9/22/22 for special diet of "Regular, chopped." No special diet menu available for review. Please provide a copy of your special diet menu addressing chopped diet as evidence of completion.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Resident's menu is revised for resident special dict order and available for review.	3/27
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets. FINDINGS Resident #1 — Physician order dated 9/22/22 for special diet of "Regular, chopped." No special diet menu available for review. Please provide a copy of your special diet menu addressing chopped diet as evidence of completion.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Intropreture, I will ensure a resident ordered chapped special diet must indicate to my usely menu for resident's preperted ordered by Physician. I will communicate by the other nutritionist if I have any questions regarding special diets	
	and menus.	23:
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – No physician order found in resident's chart for the following pharmacy labeled medication bottles found in resident medication bin: Acetaminophen 500mg Atorvastatin 10mg Escitalopram 20mg Gabapentin 300mg Rabeprazole 20mg Tamsulosin 0.4mg Tramadol 50mg Xarelto 20mg Latanoprost 0.005% eye drops Finasteride 5mg	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Nedications Acetaniin-plum 500mg, Aforvasiatin 10mg, Escitalogram 20mg, Gabapentin 300mg, Papepratole 20mg, Tamsulocin 0.4mg, Papepratole 20mg, Tamsulocin 0.4mg Transcolol 50mg, Xarelto 20mg, Latanoprot 0.605% eye draps and Finasteride 5mg, Pound porms and obtained by signed physician and medy for review	3/27/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – No Medication Administration Record (MAR) made available to the department from admission (10/01/22) to time of annual inspection.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY PART 1 USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Price of the Deficiency PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY? PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY? PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY.	3(24/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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	my SCG consistently review and double check my Resident's MAN as I recorded eachday.	23 MAR 31

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No Schedule of Activities found in resident's chart.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Resident Schedule of Activities are obtained and ready for review on Resident's binder.	3/27/23
		•23 MR 3

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No Schedule of Activities found in resident's chart.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the Future, [will ensure that a Resident Schedule of Activities woust done and leept in resident Folder and have my SCG to double check to ensure the completed form is available for review.	5 3/27/2
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #1 – No documented evidence of an initial tuberculosis assessment upon admission. Please provide a copy of tuberculosis clearance signed by a physician or APRN as proof of completion.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Resident TB charance is round and obtained and ready for review.	3/27/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #1 – No documented evidence of an initial tuberculosis assessment upon admission. Please provide a copy of tuberculosis clearance signed by a physician or APRN as proof of completion.	ENTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the Future, I will nave my SCG to double check and help we to organize the important completed requirement Forms that need it to my Residerel's binder. An admission and readmission checkers will be used to remind me what do awnerts are needed upon admission.	23 FAR 3
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (a)(6) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Physician or APRN signed orders for diet, medications, and treatments; FINDINGS Resident #1 – No documented evidence of a physician order for at admission. The following medications were found in resident's medication bin: Acetaminophen 500mg Atorvastatin 10mg Escitalopram 20mg Gabapentin 300mg Rabeprazole 20mg Tamsulosin 0.4mg Tramadol 50mg Xarelto 20mg Finasteride 5mg Latanoprost 0.005% eye drops	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Medication such as Acetaminophen 500 mg, Deformastation 10 mg, Escital-pram 20 mg, Gabapentin 300 mg, Rabeptazole 20 mg, Tamsulosin 0.4 mg, Transdol Standard to 20 mg, Finasteride Smg, Latanoprost 0.005% eye drops are all Forms pound and obtained by Physician Signed order.	2/27/23
	STATE OF THE STATE	23 NAR 31

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (a)(6) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Physician or APRN signed orders for diet, medications, and treatments; FINDINGS Resident #1 — No documented evidence of a physician order for at admission. The following medications were found in resident's medication bin: • Acetaminophen 500mg • Atorvastatin 10mg • Escitalopram 20mg • Gabapentin 300mg • Rabeprazole 20mg • Tamsulosin 0.4mg • Tramadol 50mg • Xarelto 20mg • Finasteride 5mg • Latanoprost 0.005% eye drops	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the Future, I will File and organize my resident's documents, so it is available for review. I will enecle my resident's binding at the first week open another to ensure all documents are piled.	3/22/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — No evidence of monthly progress notes from October 2022 to January 2023.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
		23 MR 31

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — No evidence of monthly progress notes from October 2022 to January 2023.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? E will use a calcudar to remind me to complete Monthly prigres notes at the end of the month. My sch will double check to make sure it is completed and filed.	3/27/23
	STATE OF THE PROPERTY OF THE P	°23 MAR 31

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS Permanent Resident Register is incomplete of previous residents. Record only shows resident admitted from 2022 to 2023.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Revised and completed Resident Registration are ready for revision.	3/27/23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS Permanent Resident Register is incomplete of previous residents. Record only shows resident admitted from 2022 to 2023.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? From now on, I will include all previous and new esident Name in my fesident registration list. I will have my SCG to double check ip I have it done correctly.	3/12/13
	STATE OF LINE	23 MAR 31

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; FINDINGS Two (2) out of the three (3) paths to area of refuge in the care home facility are not in good repair: Outside of living room area exit, plywood wood flooring covering walkway is sunken and loose making it unsafe to walk on. Walkway is obstructed by two orange cones, and potted plants. Wheelchair ramp from kitchen exit with obvious signs of wood breakdown and chipping. Exposed rusted screws observed where wood breakdown is present. 	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Outside living room area exit and sheetchoir vamp from Kitanin exit have been repaired March 19, 2023.	3/27/23
	STATE OF LOOP IN THE LIGHT	°23 MAR 31

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction; FINDINGS	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Two (2) out of the three (3) paths to area of refuge in the care home facility are not in good repair: Outside of living room area exit, plywood wood flooring covering walkway is sunken and loose making it unsafe to walk on. Walkway is obstructed by two orange cones, and potted plants. Wheelchair ramp from kitchen exit with obvious signs of wood breakdown and chipping. Exposed rusted screws observed where wood breakdown is present.	In the Future, I should be mindful of all deterior ating exterior of my care home for the superty of my resident. Anything that niscs to be concerns should be addressed immediately. Me and my SCCG will do a monthly walk through around the premise of the house to ensure this in good shape.	3/24/23
	in good shape.	ā

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. FINDINGS Hazardous walkway to area of refuge: Coming out of living room exit, observed dilapidated plywood flooring on the side of the house sinking and loose. Walkway is also covered with potted plants and cones obstructing walkway. Wooden wheelchair ramp coming out of kitchen exit is observed to be deteriorating and exposed rusting screws where wood is chipped.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Outside hirty Room Exit have been repaired March 19, 2023. Potted plant and cores that obstruct the pathway are weing remared and aleared.	3/27/23
	STATE OF STATE LIFE	.23 MW 31

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. FINDINGS Hazardous walkway to area of refuge: Coming out of living room exit, observed dilapidated plywood flooring on the side of the house sinking and loose. Walkway is also covered with potted plants and cones obstructing walkway. Wooden wheelchair ramp coming out of kitchen exit is observed to be deteriorating and exposed rusting screws where wood is chipped.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the fature, My SCG and I	Date
	will areak the premises op the home to make sure there is nothing blocking the porth to area op repuger and mon blocked items as needed.	*23 MAR 3

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (j)(1) Waste disposal: Every Type I ARCH shall provide a sufficient number of watertight receptacles, acceptable to the department for rubbish, garbage, refuse, and other matter. These receptacles shall be kept closed by tight fitting covers; FINDINGS Waste receptacles in both facility bathrooms do not have tight fitting covers.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Waste Receptacus in both resident bathrooms have been replaced with step pedal with step pedal with step pedal with easy close lids.	3/27/23,
ati	STATE AS TOP-(STATE LI	.53 MVB 3.

	Date
\$11-100.1-23 Physical environment. (j)(1) Waste disposal: Every Type I ARCH shall provide a sufficient number of waterlight receptacles, acceptable to the department for rubbish, garbage, refuse, and other matter. These receptacles shall be kept closed by tight fitting covers; FINDINGS Waste receptacles in both facility bathrooms do not have tight fitting covers. In the putture, I laske Receptacles with step pedals shall be available in the bath voom and katchen op the care home for sanitary waste handling. My SCG howe also seen retrained to help remind that wash receptables must have tright fitting lids around the house in the eutent we need to replace them in the turbure.	

	Loufn
Licensee's/Administrator's Signature: _	V
Print Name:	Maria T. Single.
Date:	3/27/23