

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 12G001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/14/2021
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NAME OF PROVIDER OR SUPPLIER KULA HOSPITAL	STREET ADDRESS, CITY, STATE, ZIP CODE 100 KEOKEA PLACE KULA, HI 96790
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
9 000	<p>INITIAL COMMENTS</p> <p>A focused fundamental survey was done by the Office of Health Care Assurance (OHCA) and the facility was found not be in substantial compliance with the Conditions of Participation at 42 CFR 440.150.</p> <p>Census: 8</p> <p>Dates of Survey: May 12 to May 14, 2021</p> <p>Sample: 3 clients</p>	9 000		
9 044	<p>11-99-7(d)(6) CONSTRUCTION REQUIREMENTS</p> <p>An adequate supply of hot and cold potable running water must be provided at all times. Temperatures of hot water at plumbing fixtures used by residents shall be automatically regulated and shall not exceed 110 F.</p> <p>This Statute is not met as evidenced by: Based on observations, record review, and interviews, the facility failed to provide safe hot water temperatures for their clients and staff. This deficient practice has the potential to cause serious burns to the staff and potentially to the clients.</p> <p>On 05/13/21 at 09:18 AM, the hot water temperature in the female client's restroom was checked by the surveyor. The digital thermometer registered 110.1 degrees Fahrenheit (F).</p> <p>At 09:39 AM, the surveyor and nurse manager (NM) checked the hot water temperature in the same restroom. The digital thermometer was verified visually and verbally by both persons to be 115 degrees F. The NM took a picture of the</p>	9 044		

Office of Health Care Assurance
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE **06/08/21**

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9 044	<p>Continued From page 1</p> <p>digital thermometer reading with her cellular phone.</p> <p>At 10:21 AM, surveyor noted that maintenance staff (MS)1 and MS2 were checking the hot water temperatures of various areas in the facility. The female client's restroom was checked by MS1 with the Administrator and surveyor and verified to be 93 degrees F.</p> <p>At 10:45 AM a record review was done of the "Kula Hospital and Clinic Maintenance Department Daily Utility Check" for the months of April and May 2021. This document indicated hot water temperatures checked in the facility three times daily at "8AM," "11AM," and "3PM." Hot water temperatures ranged from 108 to 120 degrees F.</p> <p>A query was done at the nursing station with MS2 at 11:01 AM as to what the hot water temperatures allowable was for the facility and he stated, "I don't know."</p> <p>An interview was conducted in the front waiting area with MS1 later in the afternoon at 3:38 PM. He stated that the linen driver is the person checking the water temperatures three times a day in the facility and he is currently on vacation. MS1 stated that he was covering for him. He was not able to answer the surveyor when he was asked what the maximum allowable hot water temperature was for the facility.</p> <p>At 3:55 PM, the NM provided a document listing the hot water temperature checks done in all the client rooms and restrooms by MS1 and MS2 from 10:30 AM to 2:30 PM on 05/13/21. The hot water temperature ranged from 92.2 to 107.8 degrees F.</p>	9 044		

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