Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Loumaile Cottage	CHAPTER 100.1
Address: 1118 Kaili Street, Honolulu, Hawaii 96817	Inspection Date: September 13, 2022 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completio Date
	§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall:	PART 1 DID YOU CORRECT THE DEFICIENCY?	
All managements of the state of	Be currently certified in first aid; FINDINGS	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
The second secon	Substitute Care Giver (SCG) #2 – First Aid certificate expired on 2/2022. Please send a copy with your plan of correction.	Yes. We hosted a First Aid/CPR training class through the Red Cross, and renewed their expired certificate.	09/21/22 12/11/22
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(3) The substitute care giver who provides coverage for a period less than four hours shall: Be currently certified in first aid; FINDINGS Substitute Care Giver (SCG) #2 – First Aid certificate expired on 2/2022. Please send a copy with your plan of correction.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG will review all SCG required paperwork and certifications at the beginning of each fiscal quarter (Jan 1, Apr 1, Jul 1, Oct 1). When appropriate, we will host re-certification classes, or notify and direct SCG to applicable resources.	09/21/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. FINDINGS SCG #1 & SCG #2 - No documented evidence of PCG training. Please send a copy with your plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes. PCG went through training with SCG #1  and completed required forms.	O9/21/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS SCG #1 & SCG #2 – No documented evidence of PCG training.	PCG will complete in-house training forms with new SCGs	09/21/22
Please send a copy with your plan of correction.	prior to their first shift.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS SCG #2 — Cardiopulmonary resuscitation (CPR) certificate expired on 2/2022 Please send a copy with your plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes. We hosted a First Aid/CPR training class through the Red Cross, and renewed their expired certificate.	09/21/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS SCG #2 — Cardiopulmonary resuscitation (CPR) certificate expired on 2/2022 Please send a copy with your plan of correction.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG will review all SCG required paperwork and certifications at the beginning of each fiscal quarter (Jan 1, Apr 1, Jul 1, Oct 1). When appropriate, we will host re-certification classes, or notify and direct SCG to applicable resources.	23 MR 15

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #2 — Physician order dated 5/27/22 for "Carbamide Peroxide (ear drops) 6.5% Otic drop; Instill 5 drops into affected ear(s) 2 times a day, up to 4 days as needed." Medication not recorded on medication sheet for May 2022.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	23 MMR 15 MM :03

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #2 — Physician order dated 5/27/22 for "Carbamide Peroxide (ear drops) 6.5% Otic drop; Instill 5 drops into affected ear(s) 2 times a day, up to 4 days as needed." Medication not recorded on medication sheet for May 2022.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG will request and review aftervisit notes after each resident's appointments, and will record and new medications and/or physician's orders on medflow sheets.	09/21/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #2 — Physician order dated 5/27/22 for "Acetaminophen (Extra Strength) 500mg tab. Take 1-2 tabs every 6 hours is needed for pain." Medication not recorded on medication sheet from June 2022 through September 2022. Per PCG, resident has not been administered as needed (PRN) medication from June 2022 through September 2022.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Yes. PCG added to current med list.	09/21/22
		23 NNR 15 N10:03

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #2 — Physician order dated 5/27/22 for "Acetaminophen (Extra Strength) 500mg tab. Take 1-2 tabs every 6 hours is needed for pain." Medication not recorded on medication sheet from June 2022 through September 2022. Per PCG, resident has not been administered as needed (PRN) medication from June 2022 through September 2022.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG will request and review aftervisit notes after each resident's appointments, and will record and new medications and/or physician's orders on medflow sheets.	09/21/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #2 — Physician order dated 8/25/21 for "Amoxicillin-POT Clavulanate 875-125mg. Take 1 tab orally every 12 hours with food for hip infection. To continue indefinitely." No recordation if medication was administered, held or refused for the "7pm" administration time on medication sheet from October 2021 through December 2021.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	23 III 15

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #2 — Physician order dated 8/25/21 for "Amoxicillin-POT Clavulanate 875-125mg. Take 1 tab orally every 12 hours with food for hip infection. To continue indefinitely." No recordation if medication was administered, held or refused for the "7pm" administration time on medication sheet from October 2021 through December 2021.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG, or supervisor on duty, will review all medflow sheets daily, and if there are discrepancies or missing records, will follow up with the staff on duty that day.	09/21/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. FINDINGS Resident #1, Resident #2, and Resident #3 – Observed white correction tape to make changes on residents' medication sheets and progress notes.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	.23 MAD 15
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. FINDINGS Resident #1, Resident #2, and Resident #3 — Observed white correction tape to make changes on residents' medication sheets and progress notes.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Provided verbal and written instructions, to be left with medflow sheets, on how to properly correct mistakes without using correction tape.	09/21/22
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Licensee's/Administrator's Signature: Maile J. Brake

Print Name: Maile T. Drake

Date: 110 23