STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Island Ohana Care	CHAPTER 100.1
Address: 3846 Noeau Street, Honolulu, Hawaii 96816	Inspection Date: October 11, 2022 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

\$11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Substitute Care Giver (SCG) #1 - No annual physical examination available. PART 1	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
23 FFR 24 PIZ 27 STATE LIGZNOWG	All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Substitute Care Giver (SCG) #1 – No annual physical	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 1-1 Care Giver (SCG#1) was an inactive SCG. She resigned a month before annual inspection. Her file of requirements was pulled out of the records (12/21/2022)	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Substitute Care Giver (SCG) #1 — No annual physical examination available.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 1.2 In the future, the PCG will make note to review every mont that the SCG requirements are up to date. And give the SCG a verbal reminder to provide updated documents three months before the expiration of the care giver's	h
	requirements. If the caregiver is un able to obtained by the expiration, they will not be allowed to work — (12/21/2022	23 FEB 24 PI2 27

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #1 — Annual tuberculosis clearance not signed by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date
	2.1 Care Giver (SCG#1) was an inactive SCG. She resigned a month before annual inspection. Her file of requirements was pulled out of the records. – (12/21/22)	
		'23 FEN 24 PI2:27

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-13 Nutrition. (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus. FINDINGS Menus not written one week in advance.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
		3.1 Menu was printed and posted by the dining room for the residents to see.	n/44/hoa
The state of the s		r s	23
			9 FCR 24 PI2 27

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	3.2 Menus have been written and posted on the wall by the dining area. We will be using a cycle menu that we use every 4 weeks. I a resident requires a special diet, a menu will be modified immediately. If I require assistance, I will contact the OHCA nutritionist or if we need help in creating more menus, we will contact the OHCA dietitian ASAP.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. FINDINGS No menus posted in kitchen or dining area.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
Water Company of the		4.1 Menu was printed and posted by the dining room for the residents to see.	nlighoez
			23 FED 24 PTC:27

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. FINDINGS No menus posted in kitchen or dining area.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	4.2 I have instructed my substitute SCG to always check and make sure an updated weekly menu plan is posted on the wall near the dining area. SCG are also instructed to check the menu to follow and prepare before the start of the shift The PCG will also do a random weekly audit s to ensure the menus are posted is followed.	. I
		23 FFR 24 PIZ 27

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – Medication label for Acetaminophen says, "Please see attached for detailed instructions." No dosage information available.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 5.1 I called the doctor's office to request an updated order wit correction. The pharmacy then made a new label base on the new doctor's written order to ensure they print it the right way as ordered.	
		23 FER 24 PI2:27

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	SUST FOR MENT	23 FER 24 PIZ :28

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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FINDINGS Resident #1 — Quetiapine Fumarate 25 mg label states, "Take 0.5 tablets by mouth daily only if agitated." Most recent order from 9/14/2022 states, "Quetiapine 25 mg orally twice daily as needed." Medication order and label do not match.	6.1 - I called the doctor's office to request for an updated and corrected order to the pharmacy. Went to the pharmacy an obtained a new label that reflect to the new doctor's order. Made sure the label and the order. Made sure the label and the order. Made sure the label and the order.	ts n/u/ron
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – 12/1/2021 order for Acetaminophen = 500 mg orally in the morning, in addition, may give 1 tab three times daily as needed for pain. Medication administration record = 500 mg orally three times daily as needed. Medication order and MAR did not match. (Order updated 8/9/2022).	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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TTPLA. TYPEANTERIOLE. TYPEANTERIOLE.	FINDINGS Resident #1 – 12/1/2021 order for Acetaminophen = 500 mg orally in the morning, in addition, may give 1 tab three times daily as needed for pain. Medication administration record = 500 mg orally as needed, in addition, okay to give extra 1 tab orally three times daily as needed. Medication order and MAR did not match. (Order updated 8/9/2022).	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	WAR did not mater. (Order updated 6/9/2022).	Every month the PCG and the manager SCG will sit down and review all the resident's medications. Make sure that the MAR and the medication labels reflects the latest physician's order. Any changes or mistakes should to called to the doctor's office immediately for corrections and clarification.	nderbase
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – On 12/1/2021, there were two different orders for Melatonin, Quetiapine, and Trazadone available. No documented evidence the physician was contacted for clarification.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
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	8.2 Every month the PCG and the manager SCG will sit dow and review all the resident's medications. Make sure that the MAR and the medication labels reflects the latest physician's order. Any changes or mistakes shoul to called to the doctor's office immediately for corrections and clarification.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 – Medications not reevaluated and signed every four (4) months from 2/4/2022 to 8/9/2022.	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	23
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 – Medications not reevaluated and signed every four (4) months from 2/4/2022 to 8/9/2022.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	9.2 In the future, the PCG will review the medication order MAR and bottle label every month and make reminder on post-it note in the front the resident's folder on whe to call the physicians for medication reevaluations duri the next doctor's visits	n
		23 FEB 24 PIZ 28

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – No monthly progress note for January 2022.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date
	20	23 FEB 24 PI2 :28

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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FINDINGS Resident #1 – No monthly progress note for January 2022.	10.2 Delegate the assistant SCG to always write a progress note every month and I (PCG) will make sure to review every end of the month.	^{it} nhihon
	SWE LICENSING	23 FEB 24 PI2 28

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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-	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – Not all monthly progress notes included observations of the resident's response to diet and medications.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 11.2 In the future, the PCG will ensure that all SCG are traine on how to write a progress note monthly. I (PCG) will insert the instructions on how to write a progress note every resident's folder. I will be responsible to review the progress notes every end of monthly.	ed

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS No signaling devices available in two (2) resident bathrooms.	12.1 Signaling device was installed immediately after inspection.	n/4/2000
		23 FER 24 PI2:28

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alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS No signaling devices available in two (2) resident bathrooms.	12.2 Remind all SCG to always monitor and ensure that ther is always a signaling device available for the residents t	
	use at all times and make sure that it is all working by checking it monthly during fire drills.	12/14/2022
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Licensee's/Administrator's Signature:	Marris	_
Print Name:	NINAN BARNES	
Date:	02/23/2023	

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