## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Aloha Elderly Care LLC	CHAPTER 100.1
Address: 1193 Ala Napunani Street, Honolulu, Hawaii 96818	Inspection Date: January 12, 2023 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
$\boxtimes$	§11-100.1-9 Personnel, staffing and family requirements.	PART 1	Date
	(e)(4) The substitute care giver who provides coverage for a period less than four hours shall:  Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
	FINDINGS  No record that the Primary Care Giver (PCG) trained Substitute Care Giver (SCG) #1, #2, #3 to make prescribed medication available to residents.	-506 #1, #2 and #3 was trained by PC6 on 1/15/2023 regarding medication administration.  Includes in training the wights:  right resident, medication, route, do cage, time, and documentation.	1/15/2023
			23 FR 21 P4:30

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
	§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:  Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.  FINDINGS No record that the Primary Care Giver (PCG) trained Substitute Care Giver (SCG) #1, #2, #3 to make prescribed medication available to residents.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The PCL shall train all AEU substitute caregivers regarding residents medication administration and will ensure to pill up the DHCA primary and substitute caregiver Training form that includes in the training the Unghts: resident medication route dusage time documentation	2/20/2073 27 P4 80	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-13 Nutrition. (I)  Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS  Resident #1 — On 7/25/2022, physician ordered a special diet, as tolerated without added salt. Types of diet not clarified.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Diet clayfied 01/18/2012; Resident transition to regular diet.	Date
		23 FE 21 P4:00

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (1)	PART 2	
Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 — On 7/25/2022, physician ordered a special diet, as tolerated without added salt. Types of diet not clarified.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	-PCF to check all DTC medications and will be labeled upon admicsion and once received from family/ responsible party.	01 15 23
	-PCG to train CCG to also label all otc medications with name of resident, beday, Frequency, and do cage once veceived	\sqrt{3}
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	\$11-100.1-13 Nutrition. (I)  Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS  Resident #1 — On 7/25/2022, physician ordered a special diet, as tolerated without added salt. Types of diet not clarified.	\$11-100.1-13 Nutrition. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 — On 7/25/2022, physician ordered a special diet, as tolerated without added salt. Types of diet not clarified.  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  — PCG to check all DTC medications and once received from family/verponsible party.  — PCG to train CC6 to also label all OTC medications with name of resident, brday, Frequency, and docage once veceived and/ov picked up.

	RULES (CRITERIA)  §11-100.1-15 Medications. (a)	PLAN OF CORRECTION	Completion Date
	All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS Resident #1 — No labels for medication bottles of Calcium 600mg + Vitamin D3 12.5mg and Aspirin 81mg.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  - PCG labeled the Ca (000 mg + Vit.D) 125 mg and ACA 81 mg labeled with:  - Name of the Vesident  - Birthday  - Frequency and dosage  On 1/12/2027	1   12   23
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F	X	RULES (CRITERIA)  §11-100.1-15 Medications. (a)	PLAN OF CORRECTION	Completion Date
		All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS  Resident #1 – No labels for medication bottles of Calcium 600mg + Vitamin D3 12.5mg and Aspirin 81mg.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  - PCG will check all admission paper, physician notes, discharge summary and after visit summary to prevent missing alocumentation.  - PCG to train SCG to label all OTC medications with name of resident, laythday, #requency, and dosage once received and/or picked up.	2/20/2023 23 FB 21 P4:00

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (e)	PART 1	
	All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.		
	FINDINGS Resident #1 – Physician's notes dated 7/18/2022 included "Calcium-Vitamin D (Calcium 600+D), 1 tab Oral TWICE		
	DAILY, OTC." No record that the medication was given to the resident until 8/1/2022.		6
		Correcting the deficiency	
		after-the-fact is not	
		practical/appropriate. For this deficiency, only a future	
		nlan is required	23
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\$11-10.1-15 Medications. (c)  All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS  Resident #1 – Physician's notes dated 7/18/2022 included "Calcium-Vitamin D (Calcium 600+D), 1 tab Oral TWICE DAILY, OTC." No record that the medication was given to the resident until 8/1/2022.  WISE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  - PCG will check all admission papels physician's notes, dircharge summary, and apley wait cummaryly to prevent whicing documentation.  - PCG will train SCG to also check these documents during admission to avoid any discrepancies or information that need some clampication will be caught vight away.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e)  All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS  Resident #1 — On 9/27/2022, physician changed the order for Calcium-Vitamin D (Calcium 600+D) from BID to QD. Per medication administration record (MAR), the dosage was changed on 8/1/2022.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	2) 21 22 23 23 23 23 23 23 23 23 23 23 23 23

	52	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	$\boxtimes$	§11-100.1-15 <u>Medications.</u> (e)	PART 2	
Toronto de la companya de la company		All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	FUTURE PLAN	
		FINDINGS Resident #1 – On 9/27/2022, physician changed the order for Calcium-Vitamin D (Calcium 600+D) from BID to QD. Per medication administration record (MAR), the dosage was changed on 8/1/2022.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		was changed on 6/1/2022.	-when new order/ananges received re: resident's medication. The person	2/20/2023
			(PCG/SCG) who received the order	
			ovder read back), acked the MD or MD	
	700000		medical assistance to tax medication list-includes the new order, update MAR and document in progress note.	
			-PCG or CCG chall verify the order, check the MAR and progress notes if	
			order veceived. Medication orders	2
	9990000		month for accuracy.	ä
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All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  PINDINGS Resident #I - Multivitamin with minerals (Ocuvite), Lorazepam Img, Ticagrelor 90mg, and Clopidogrel 75mg were listed in most current physician's medication list dated 10/5/2022. Medication not available at home.  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY?  To the day of admission, Multivitamin with mineral (Ocuvite), Lovazepam I mg, ticagrelor 90 mg, Clopidogrel 75 mg are not in the medication list. Afterwards, there's a change of PCP/APRN and when they check the vectoral these meds are discontinued and signed by resident's new APRN on 1/27/2023.  Multivitamin with mineral (Ocuvite) and Lovazepam I mg, updated MAR as instructed; Ticagrelor 90 mg and Clopidogrel 75 mg dis continued.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS  Resident #1 – Multivitamin with minerals (Ocuvite), Lorazepam 1mg, Ticagrelor 90mg, and Clopidogrel 75mg were listed in most current physician's medication list dated	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  -On the day of admission, Multivitamin with mineral (ocuvite), Lovazepam 1 mg, ticagrelor go mg, applied og rel 75 mg are not in the medication list. Afterwards, thereis a charge of PCP/APRN and when they check the record these meds still on the list although these meds are discontinued already. So, medication list reviewed and signed by resident's new APRN on 1/27/2023. Multivitamin with mineral (Ocuvite) and Lovarepam 1 mg, updated MAR.	2 20 2023 23 FEB 21 P4

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-15 <u>Medications.</u> (e)	PART 2	Date
	All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	FUTURE PLAN	
	FINDINGS Resident #1 – Multivitamin with minerals (Ocuvite), Lorazepam 1mg, Ticagrelor 90mg, and Clopidogrel 75mg were listed in most current physician's medication list dated 10/5/2022. Medication not available at home.	use this space to explain your future plan: what will you do to ensure that it doesn't happen again?  -PCG   SCG would ask MD   PCP office to Fax a new updated medication list whenever new medications have been ordered, to ensure that any discontinued medication will be removed in the list so that PCP/MD and care home medication list are updated.	2/20/203
		The person: PCG and SCG to check that all medications, brought by resident, residents' verboncible party is correct and available. It meds are not available, PCG SCG to contact MD for ordering meds to preferred pharmacy.	23 FEB 21 P4:00

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (m)  All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS  Resident #1 — Multivitamin with minerals (Ocuvite), Lorazepam 1mg, Ticagrelor 90mg, and Clopidogrel 75mg were listed in most current physician's medication list dated 10/5/2022. Not recorded in MAR.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  - Medication list reviewed and signed by residents' APRN on 1/27/2023. Multivitamin with mineral (Ocuvita) and Vorazepam Img added to MAR as instructed. Updated Family for supplies.  - ticagrely 90 mg and Clopidagrel 75 mg discontinued.	Date 1/27/2023
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-15 Medications. (m)  All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS  Resident #1 — Multivitamin with minerals (Ocuvite), Lorazepam 1mg, Ticagrelor 90mg, and Clopidogrel 75mg were listed in most current physician's medication list dated 10/5/2022. Not recorded in MAR.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  PCG WILL Check New Medication order and/or other New documents and will train SCG to make sure all residents medication is encoded in MAR.  -PCG and SCG to dawfy medication list to PCP/MD every at end of month before encoding MAR to awid discoverpancies and information that need some claufication will be caught	2 20 W27
		nght away.	3 FEB 21
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5-7	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	\$11-100.1-17 Records and reports. (a)(1)  The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;  FINDINGS  Resident #1 – Psychosocial assessment not recorded in admission assessment.	PART 1	Date
		Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	23 FEB 21 P 4:00

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (a)(1)	PART 2	Date
	The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Documentation of primary care giver's assessment of resident upon admission;	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS Resident #1 – Psychosocial assessment not recorded in admission assessment.	To prevent incomplete documentation during admission:  -PCG to check and enter residents information.  -PCG to train SCG to check	2/20/2023
		and verity that all sections are filled out correctly.	23 FEB 21
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include:  Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;  FINDINGS  "HEIGHT AND MONTHLY WEIGHT RECORD" for two (2) current residents was recorded partially.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  TCG and SCB completed the section that has been available information. For height and weight section, it wasn't recorded because resident repuse to cooperate in talking his height and weight.	2/01/2023 23 FEB 21 P4:00

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
$\boxtimes$	§11-100.1-17 Records and reports. (b)(1)	PART 2	Date
	During residence, records shall include:  Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis;  FINDINGS  "HEIGHT AND MONTHLY WEIGHT RECORD" for two (2) current residents was recorded partially.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To prevent missing documentation, PCB and/or SCB to check and verify that all papers are completed. If unable to complete some section due to certain reasons, like needs to follow up/verify with the MD, waiting for MD's call/frax, or vesicient is uncooperative. A progress note shall be made includes the reason, then complete section once information become available.  Height will be check and enter upon admission a yeary/vesidents birthday.  Weight upon admission and every list day of the month.	2/20/2013 23 FEB 21 P4:01

	RULES (CRITERIA)  §11-100.1-17 Records and reports. (b)(3)	PLAN OF CORRECTION	Completion Date
	During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – The order was Hydrochlorothiazide 25mg tabs, 1 tab daily as needed for edema. Per MAR, the medication was given daily. Observation of the resident not recorded.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	23 FEB 21 P4:01

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	
	During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 – The order was Hydrochlorothiazide 25mg tabs, 1 tab daily as needed for edema. Per MAR, the medication was given daily. Observation of the resident not recorded.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  — In MAR, all PRN'S shall have an observation the indication right below the said medication. This way, an observation will be recorded vight away as soon as PCG or SCG administer the PRN meds. A progress note shall be completed as well to explain purther why a PRN medication to the first point of the effectiveness of it.	2/20/2023 23 FEB 21 PA:01

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (c)	PART 1	Date
Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.  FINDINGS  Resident #1 — The resident visited emergency department on 11/2/2022 for head injury. Incident report was generated but not completed.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	'23 FEB 21 P 4:01

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 <u>Records and reports.</u> (c)	PART 2	
	Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – The resident visited emergency department on 11/2/2022 for head injury. Incident report was generated but not completed.	-TO prevent missing ducumentation -PCG shall complete incident report as 800n as it's generated PCG to train SCG to fill out incident report and to double dreck if all sections are filled out correctly.	1/20/2013
		- DG snall there and update	23
		- PCG snall check and update the residents' binder every month.	
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M	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (h)(1)  Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS  In Permanent Resident Register,  - One (1) discharged resident not recorded - "Admitted from" not recorded for two (2) current residents - "Religion" and "Referred by" not recorded for one (1) discharged resident and one (1) current resident	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Missing information in Legister  Was completed on 1/15/2023.	1/15/2023
		STATE LICENSING	'23 FEB 21 P4:01

N Z	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (h)(1)	PART 2	Date
	Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS  In Permanent Resident Register,  - One (1) discharged resident not recorded  - "Admitted from" not recorded for two (2) current residents  - "Religion" and "Referred by" not recorded for one (1) discharged resident and one (1) current resident	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  TO prevent missing documentation, PC6 shall check all the needed admission papers. This includes but not limited to Permanent register: It some information is unknown, PC6 SC6 chall gather the needed information as soon as possible, either them residents' residents' verponsible party or residents' MP/ADRN.  PC6 to train SC6 to double check all allowments for admission and discharge papers shall be completed during The admission and discharge day.	23

Licensee's/Administrator's Signature:
Print Name: Overstelle Chang
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Date: 2 20 2023

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