Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: ____ B. WING ____	(X3) DATE SURVEY COMPLETED
	12G030		03/29/2021

NAME OF PROVIDER OR SUPPLIER
OPPORTUNITIES AND RESOURCES, INC (HOUSE 1-A

STREET ADDRESS, CITY, STATE, ZIP CODE
64-1510 KAMEHAMEHA HIGHWAY
WAHIAWA, HI 96786

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
9 000	INITIAL COMMENTS A relicensing survey was conducted by the Office of Health Care Assurance (OHCA) on March 25 and March 29, 2021. The census at the time of entrance was four clients.	9 000		
9 085	11-99-9(c)(2) DIETETIC SERVICES Modified or therapeutic diets shall be: Planned, prepared, and served by qualified personnel. This Statute is not met as evidenced by: Based on observation, record reviews, and interview, the facility failed to provide resident (R)1 and R2 with a healthy snack according to their modified and specially prescribed diets. This deficient practice prevents R1 from attaining the weight recommended by the dietitian and R2 from maintaining a healthy blood sugar. Findings include: 1) In an initial observation on 03/25/21 at 3:40 PM, R1 and R2 were sitting down at the dining table waiting for their snack. The caregiver (CG) passed out a Twinkie from the box to the residents. Surveyor asked the CG what the residents were drinking for their snack and she stated, "water." R1 and R2 finished eating their Twinkies and drank their water. A record review of R1's chart done on 03/29/21 at 12:30 PM. R1's "Quarterly CM [case manager]/QIDP [Qualified Intellectual Disabilities Professional] Progress Report" for "November 2020-January 2021" stated that R1 weighed 176 (pounds). R1's "Annual Nutritional Assessment"	9 085		

Office of Health Care Assurance
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE
06/09/21

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9 085	Continued From page 1 dated "July 10, 2020" under the dietitian's "RECOMMENDATION (sic) & GOALS" stated "Encourage only fruit and vegetables for snack ...Goal is for gradual wt (weight) loss or to maintain wt <175# (less than 175 pounds) over the next year." 2) A record review of R2's chart on 03/29/21 at 12:50 PM, revealed that he has hyperglycemia (high blood sugar). His "Annual Nutritional Assessment" of "July 10, 2020" stated under the dietitian's "RECOMMENDATION (sic) & GOALS" " ...Recommend that (R2) continue a controlled carbohydrate diet (a prescribed amount of carbohydrates to maintain a steady blood sugar level), limit 2nd servings and snacks to support DM (diabetes mellitus, a medical condition with high blood sugar) and weight control." R2's "Health Maintenance Plan" for his "Elevated Blood Sugar ..." included an intervention "2. Avoid sweets and foods with concentrated sugars." On 03/29/21 at 2:45 PM, an interview with the registered nurse (RN) was done. She stated that R1 and R2 should have had a healthier snack and that the program manager (PM) and CG buy vegetables and fruits for the home without any difficulty.	9 085		
9 095	11-99-9(d)(3)(B) DIETETIC SERVICES Food shall be served with the appropriate utensils. This Statute is not met as evidenced by: Based on observations and interviews, the facility failed to ensure that R1 had the appropriate utensils to encourage him to eat independently as possible in accordance with his highest functional level. This deficient practice fosters R1's	9 095		

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9 095	Continued From page 2 continued dependence on his caregiver (CG) for assistance during meals and inhibits his ability to learn to eat on his own. Finding includes: On 03/25/21 at 3:40 PM, an initial observation of R1 was made. R1 was sitting in his wheelchair at the dining table. A Twinkie was removed from its wrapper and placed on to R1's plate sitting in front of him. A fork with a flat handle was placed into R1's right hand. R1 had difficulty grasping the handle of the fork and needed his CG to encapsulate his hand with hers to tightly grasp the handle to lift a portioned piece of the Twinkie and bring to his mouth. One attempt by R1 was made to use the fork independently with cueing and encouragement by his CG, but with difficulty. The CG then continued, hand over hand, to assist R1 to finish the rest of his snack. R1's right hand was observed to have large joints. Another observation of R1 was made on 03/25/21 at 5:04 PM. His CG encouraged R1 to try and feed himself. R1 fed himself slowly, occasionally assisted by the CG. The surveyor turned to the side to make another observation of another resident and could see from the corner of her eye that the CG took R1's fork and fed him quickly. On 03/29/21 at 07:00 AM an interview with the CG was done. She was queried if R1 was able to use regular utensils to eat independently and she stated that R1 can use utensils to eat on his own, but "he takes a long time." The RN was interviewed on 03/29/21 at 2:45 PM. She stated that R1 had not tried any built-up utensils to enable him to eat independently.	9 095		