STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Wisdom Home Care LLC	CHAPTER 100.1
	Inspection Date: December 1, 2021 Annual
Address: 94-234 Waikele Road, Waipahu, Hawaii 96797	inspection pate. Detember 1, 2021 immuni
8 8	

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Menus were not posted in the kitchen.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Menus that currently placed by the	12/1/20201
	Menus that currently placed by the wet bar was move and reposted in the kitchen on the side of the refrigerator where it's visible and clearly be seen by the department	
	to view.	14.553.5 17.13
		22 JAN 26 P 4 :08

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. FINDINGS Menus were not posted in the kitchen.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? All to above with low posted in all the base	Date
	the second floor lever of the house. Current and cycle menus will be visible for the department to vious review and will always be posted on the left and of the fridge. I will have CCGs to do a murithty oheik of making sure the menu is intact, in place, and its visible.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies. FINDINGS A bottle of rubbing alcohol was unsecured on a shelf in front of the resident bathroom.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	12/1/2021
Bleach, in an unmarked bottle, was unsecured at the wet bar sink.	the Bottle of rubbing alcohol was removed on the shelf and placed it on the 2nd floor bedroom cabinet where it is secured. Bleach in an unmarked bottle at the	
	wet bar sink was emptied in a bottle with bleach label that conf be erase and plaud it in the secured container by the laudry area where it is lock.	22 JIN 26 P4:08

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS A bottle of rubbing alcohol was unsecured on a shelf in front of the resident bathroom.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
Bleach, in an unmarked bottle, was unsecured at the wet bar sink.	Rubbing alcohol bottles only accessible in the 2nd floor of the house and if we in the future, it must be return back to secured placed. In the future, no bleach in an unmarked bottle will be use, From unmarked bottle will be use, From now on small bleach original bottle will be use and reful as needed and will be placed back to secured storage will be placed back to secured storage by the laundry aren every apter use.	12/1/201
		*22 JAN 26
	12	2

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS The food pantry containing "psyllium husk powder" and "Airborne Immune Support Effervescent tablets" had the key in the locking device.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY "Psyllium husk powder" and "dirborne" "Immune Support Effer resent tablets were removed from the food pantry and property kept on the and floor in the master bedroom at all times. Loking ky was removed from the locking device and placed it fogether with other care home keys.	22 JM 26 P4:0

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS The food pantry containing "psyllium husk powder" and "Airborne Immune Support Effervescent tablets" had the key in the locking device.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PERSONAl drugs such as "psyllium husk powder" and "airborne Immune powder" and "airborne Immune Support Efter vesunt talolets" will support Efter vesunt talolets" will support Efter vesunt talolets" will alway be at the 2nd floor master bedroom, no pusonal drugs in the 1st floor. In the future. Locking key will alway be out from the locking device right after weed.	22 JN 26 P4:08

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.	PART 1	
	FINDINGS Internal and external medication were not segregated.		
	External medication removed from the basket with oral medication.	Correcting the deficiency after-the-fact is not	12/1/2021
5 ON.		practical/appropriate. For this deficiency, only a future	
		plan is required.	
(4)			
			.22
		7.3 1276	-1
			JAN 26
			P 4 :08

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 <u>Medications.</u> (c) Separate compartments shall be provided for each resident's medication and they shall be segregated according to external or internal use.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Internal and external medication were not segregated. External medication removed from the basket with oral medication.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	N Table	PCG and SCG will make sure that Internal and external medications will always be segregated. Daily checks will be implemented and if found not segregated, PCG and SCG will discuss what happened and will develop strategies and works.	12/1/2021
a.		STATE	22 JAN 26 P4:08

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 - No physician order for "guaifenesin 100 mg/5 ml liquid Take 10 ml by mouth every 6 hours as needed cough" recorded on the July 2021 medication record as taken 7/16/21-7/21/21.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY PCG called Resident #1 PCP and requested for a copy of the Telephone Visit for a copy of the Telephone Visit Summany where "quaifenesin isomy (5m) oral liquid medication was ordened on oval liquid medication order faxed to oval of the medication order faxed to	12/1/2021
	PCP and PCG discussed above when pcp of the medicine order faxed to wisdom Home Cane LLC and filed to hesident #1 chart.	'22 JAN 26 P4:09

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 - No physician order for "guaifenesin 100 mg/5 ml liquid Take 10 ml by mouth every 6 hours as needed cough" recorded on the July 2021 medication record as taken 7/16/21-7/21/21.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	12/1/2021
	All telephone order will be written down on the physician order form provided by DOH and will be taxed back to PCP office to obtain Doctore signature and when signature is signed it when signature is signed it should be fat back to our facility. PCG will train SCG on how to write exact Physician Orders. Another option will be to have PCP office send or fax copy of telephone. Visit summany paper to our care.	72 JIN 26 P4:09

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication. FINDINGS Resident #1 - Telephone order for "guaifenesin" on or around 7/15/21 was not recorded on the physician order sheet and written confirmation obtained.	DID YOU CORRECT THE DEFICIENCY? Yes? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY PI 1 2021 PCG called Resident #1 PCP Office to faxed over telephone visit Surmmany obtained on 07/15/21. There was an upcoming visit on 12/17/21 where PCP home visit, discussed luent on 07/15/21 and the need for the summany visit downent, on same day, 07/15/21 Telephone visit summany received via fax, filled to Resident #1 Physician order section of the Chart-	12/1/201

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication. FINDINGS Resident #1 - Telephone order for "guaifenesin" on or around 7/15/21 was not recorded on the physician order sheet and written confirmation obtained.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG Will train SCG's on how to take telephone and verical orders for medication on the physician's order sheet, how to pax and file in the resident's chart. Verbal order downentation will be fillow-up every 2 weeks until verbal order signature from Obutor is obtain.	22 JAN 26 P4:09

		RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
		§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 - No December 2021 medication record to initial the 6 a.m., 8 a.m. and 9 a.m. medication on 12/1/21. The medication record was received by fax from the case management agency after 12 noon on 12/1/21.	Correcting the deficiency after-the-fact is not	12/1/2021
an g	S., .		practical/appropriate. For	101 11
	1337		this deficiency, only a future plan is required.	
. i ne			plan is required.	
a ¹⁴ 3	â			
			्रे ८	22
				JAN 26 P4:09
				.09

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 - No December 2021 medication record to initial the 6 a.m., 8 a.m. and 9 a.m. medication on 12/1/21. The medication record was received by fax from the case management agency after 12 noon on 12/1/21.	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG Will continue to call CMA to fax over MAR if not received a days before beginning of the month PCG or SCG will pick-up MAR at CMA office. IF above strategy does not work-out, PCG operator will make own MAR to be use monthly.	121/2021 22 JAN 26 P4:09

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	PART 1	
FINDINGS Resident #1 - "Risperidone 0.25 mg tablet Take 1 tablet by mouth two times a day as needed" ordered 9/22/21, 6/29/21. The medication record did not include the time of day the medication was taken by the resident on 10/13/21, 10/14/21, 10/16/21 (taken twice), 10/18/21, 7/1/21, 7/7/21, 7/18/21 and 6/21/21-6/30/21.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	18. ·
	STATE OF HAWAI	.22 JAN 26 P4:09

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 - "Risperidone 0.25 mg tablet Take 1 tablet by mouth two times a day as needed" ordered 9/22/21, 6/29/21. The medication record did not include the time of day the medication was taken by the resident on 10/13/21, 10/14/21, 10/16/21 (taken twice), 10/18/21, 7/1/21, 7/7/21, 7/7/8/21 and 6/21/21-6/30/21.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Reminder mote was posted on the PRN medication part of MAR to remind PCG and SCG to write the time of when medication is diven, this reminder note will be posted on each every monthly PRN MAR to ensure that it doesn't happen again.	22 JNN 26 P4:09

\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 - No observations of changes in the resident's condition for which "guaifenesin" was ordered on or around 7/15/21 and taken by the resident 7/16/21-7/21/21. This deficiency, only a future plan is required.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
JAN 26 P4:09	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 - No observations of changes in the resident's condition for which "quaifenesin" was ordered on or around	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	Date '22 JAN 26

§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 - No observations of changes in the resident's condition for which "guaifenesin" was ordered on or around 7/15/21 and taken by the resident 7/16/21-7/21/21.	During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 - No observations of changes in the resident's condition for which "guaifenesin" was ordered on or around	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PC G will double check that observation progress notes are being downented of the resident's response to medication, treatments, diet, care plan as stated in § 11-100.1-17 and that it must be completed from page of progress note so that first page of progress note so that PCG and SCG's will ensure that It is done immediately and	1 20

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (f)(1) General rules regarding records: All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; FINDINGS	PART 1	
	Resident #1 - Blue ink used on the November 2021 and May 2021 medication records.	Correcting the deficiency after-the-fact is not	=
		practical/appropriate. For	107 107
i to	TAYS TO THE TOTAL OF THE STATE		22
		plan is required.	JAN 26
			P 4 :09

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 Records and reports. (f)(1) General rules regarding records: All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry; FINDINGS Resident #1 - Blue ink used on the November 2021 and May 2021 medication records.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Reminder note will be posted on lach MAR of each Resident Stating "BLACK INK ONLY" to ensure that it doesn't happen again. This note will carry on each month.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(2) General rules regarding records: Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; FINDINGS Resident #1 - No legend for care giver initials on the medication records and flow sheets.	DID YOU CORRECT THE DEFICIENCY? Yes! USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY PCG made a master legend addressing care giver's name, initial, signature and if person is PCG or GG and placed and filled its on the first page of "Daily documentation" tab of legident of the Chart.	22 JAN 26 P4:09

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (f)(2) General rules regarding records: Symbols and abbreviations may be used in recording entries only if a legend is provided to explain them; FINDINGS Resident #1 - No legend for care giver initials on the medication records and flow sheets.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? All future resident chart will have a master care giver's legend that indicates name, title, signature, unital, and date the when it was more that and place it before MAR documents, to ensure that it dalsn't happen again.	22 JAN 26 P4:09

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #1 - Written accounting of resident's money did not include deposits and receipts.	DID YOU CORRECT THE DEFICIENCY? YES. USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Deposits and receipts of resident to was collected since resident was admitted but it was not organized on 12/1/21; thus on 12/1/21, All receipt kept was copied to ensure that it will not fade then organized it and made then organized it and made them organized it and placely them on a birder.	.72

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #1 - Written accounting of resident's money did not include deposits and receipts.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
*		As a representative payer its a big responsibility. In the future I will no longer to agree to become a payer to ensure that it does not happen again, and	12/1/21
		to avoid extra workload for the STATE OF HAVAIL	.22 JAN 26 P4:09

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Sold and a sold as a sold	(c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH	DID YOU CORRECT THE DEFICIENCY? YOU USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY OSSIGNED PCG CONTACTED, CMA hurse and discussed concern and how it can be cornected. CMA made changes to the service plan as well as to the MAYE to when the medication is to be made available to the recident AMARE to when the medication is to	27 JAN 26 P4:09

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
in and a second	limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific as a contract of the expanded ARCH resident; specific	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future, PCG will read and double check service Plans together with CMA to ensure all medication with CMA to ensure all medication have medication in to be made the medication in to be made while medication in to be made orient SCG about the service plant orient SCG about the service plant to ensure, or to serve as 3rd check ensured that it doesn't happen again.	relació cóm productivo de la compania del compania de la compania de la compania del compania de la compania del

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 - No documentation of case manager face-to-face contact with the resident on 11/9/21.	DID YOU CORRECT THE DEFICIENCY? Yes? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY PCG Contacted assigned CMA nurse of Resident #1, notified in regards to down entation of her yisit on 11/9/21, cma nurse stated that such down entation was given to Heir office and will be sent via mail. humsing Assessment monitoring downwat received and file under KN assessment tabi	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #1 - No documentation of case manager face-to-face contact with the resident on 11/9/21.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG will remind CMA nurse to downerst face to face visit on the Progress Hote or Observation rate. For Juhure CMA visit, PCG will discussed \$ 11-100.1-88 and show them the Rules to MALTELIER MALT It does not happen again.	22 JAN 26 P4:09

Licensee's/Administrator's Signature:
Print Name: MARICOR DELA CRUZ
Date: 0 26 2022
<i>"!</i>
Licensee's/Administrator's Signature: Print Name: MARILOR DELA CRUZ
Date: 5 6 2022

STATE OF HAWAII DOH-BUCA STATE LIBENSING

.22 JAN 26 P4:10