STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Paperbark House	CHAPTER 100.1	
Address: 1038 Mokapu Boulevard, Kailua, Hawaii 96734	Inspection Date: April 7, 2022 Annual	

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (e) A metal stem thermometer shall be available for checking cold and hot food temperatures. FINDINGS Cabinet under kitchen sink storing bleach, unlocked upon initial inspection. Staff unable to engage lock.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY New lock purchased to replace the old lock that could not "engage"	4/9/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-14 Food sanitation. (e) A metal stem thermometer shall be available for checking cold and hot food temperatures. FINDINGS Cabinet under kitchen sink storing bleach, unlocked upon initial inspection. Staff unable to engage lock.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Form created to have staff check and acknowledge that at start of each shift the cabinet under the sink is	-
	closed and that the lock is in place and engaged. If staff unable to lock, the form instructs the staff member to notify management team & PCG and/or licensed nurset who will correct the issue or replace the lock entirely.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – PRN ordered "Benzonatate," not available.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Hospice team & RN case manage and provider? notified and receiv updated orders to discontinue the PRN benzonatate.	+ 4/19/22 red
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
by a physician or APRN. FINDINGS Resident #1 – PRN ordered "Benzonatate," not available.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Added new section to the Monthly summary form which asks the following: i) Are all medications available? If No, list medications needed frequiving there any medications expiring soon for are expired? If yes, list medications and remove any expired meds from medication bin. He with provider for refill or discontinuation of the order fif not actively using? PCG and for the licensed nurse will be completing the inonthly summary each month and will be responsible for removal and follow up with the healthcan provider.	

		RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	All m phys phys FINI Resid	100.1-15 Medications. (g) nedication orders shall be reevaluated and signed by the ician or APRN every four months or as ordered by the ician or APRN, not to exceed one year. DINGS lent #1 – Medications not reevaluated and signed by a ician or APRN every four months, from 3/31/2021 to 022.	Correcting the deficiency	Date
			after-the-fact is not practical/appropriate. For this deficiency, only a future	
- Lawrence			plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 – Medications not reevaluated and signed by a physician or APRN every four months, from 3/31/2021 to 4/1/2022.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
4/1/2022.	New tracking form/spread sheet created to track when next medication review/physician orders to be reviewed and signed by healthcare provider. This will be tracked/updated by PCG or licensed nurse and checked at start of each month. PCG/licensed nurse will fax update. Physicians orders to providers office and provide follow-up phone calls each week until reviewed signed and returned to the care home.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (1) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications. FINDINGS Resident #1 – PRN Tylenol expired 07/2021.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY PRN Tylenol supply purchased from Longs Pharmacy.	4/7/22
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (I) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications. FINDINGS Resident #1 – PRN Tylenol expired 07/2021.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? New section added to the monthly summary prompting of PCG/licensed nurse to double check med supply for meds unavailable close to expiring or is expired. PCG/licensed nurse responsible for monthly summary removal of any expired medication and follow up with provider to either refill or discontinue med order fif med not actively bein used):	4/19/22

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	PART 1	Date
	FINDINGS Resident #1 — Risperidone ordered 7/29/2021. Post-it note found on second page of July 2021 medication administration record (MAR) states, "New medication Risperidone started this evening." However, no date on post-it note, and medication was not added to July 2021 MAR.		
		Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	
, -		plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 — Risperidone ordered 7/29/2021. Post-it note found on second page of July 2021 medication administration record (MAR) states, "New medication Risperidone started this evening." However, no date on post-it note, and medication was not added to July 2021 MAR.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? * Medication was not readily available from the Pharmacy at the time of order and there fore was not started at the end of Joly. Moving forward, any new medication will be filled either by Pharma for resident's specified pharmacy within 24 hrs. or family will need	Date
	within 24 hrs. or family will need to pick up prescription from a pharmacy that has the medicar available. If medication is unau PCG/licensed hurse will work to obtain an order from the provide to start the medication when available.	tion ailable

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS No documented evidence of annual physical exam for Resident #2, #3, and #4.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Scheduled or coordinated withese residents families to do residents annual physical exam if overdue. Also contact one of the residents PCP for documentation of residents last documented physical exam to determine when next due.	5/20/22 ed
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§11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS No documented evidence of annual physical exam for Resident #2, #3, and #4.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? New tracking tool/spread sheet created to list due date for residents next annual physical exam. PCG/licensed nurse to review tool at the start of each month to help with planning/scheduling appts for up-coming annual physical exams, PCG/licensed nurse to work/Coordinate with families to schedule and transport the residents to their appt.	
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	RULES (CRITERIA)	PLAN OF COR	RECTION	Completion Date
All ravai plac FIN Resi obta resid	eral rules regarding records: records shall be complete, accurate, current, and readily lable for review by the department or responsible ement agency. DINGS ident #1 – Records not current as last level of care ined for resident was upon admission. Per SCG #1, dent requires moderate to maximum assistance with vities of daily living. Level of care must be reassessed.	DID YOU CORRECT TO USE THIS SPACE TO T CORRECTED THE New level of filled out and i by provider cer EARCH.	HE DEFICIENCY? ELL US HOW YOU	ed 4/8/22
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			LICENSHIE ROLL HAWAII	27 M1 38

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. FINDINGS Resident #1 – Records not current as last level of care obtained for resident was upon admission. Per SCG #1, resident requires moderate to maximum assistance with activities of daily living. Level of care must be reassessed.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? New section added to the worthly summary to remind PCG/ licensed nurse to evaluate any changes in status or ADL function and if so I Loc evaluate form to be completed to re-evaluate form to be completed to re-evaluate to be sent/faxed to MP office for review. If form not complete or signed by the provider within the week, PCG/licensed nurse to follow up by phone to the provider/providers office. PCG/ licensed nurse to follow up by phone to the provider/providers office. PCG/ licensed nurse to refaxe form if needed.	#/19/22 Form faxed ion Sent on luate 4/7 a comple 4/8/2	anostete

N 2	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #1 – Inventory of possessions not updated since resident's admission in 2019.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Inventory updated for all residents on current belonging.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. FINDINGS Resident #1 – Inventory of possessions not updated since resident's admission in 2019.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? New binder for "Residents" Inventory "created. New policy and procedure created to guide staff on when to be completing (updating resident inventory: 1) New inventory sheet filted out at time of admission, 2) New items brought in by family or responsible party to staff to update Resident Inventory sheet winew items to induce amount? description? date received. 3) If any items being taken home by family/responsible party or	Binder 7 P/r created 5/10 updated current inventory for all residents
	if being discarded to station update in appropriate section what items are leaving with whom, and on what date. This will be maintained by each and every SG or PCG as items enter or leave the care home.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
The properties of the properti	orimary care giver shall, in coordination with the case ger, make arrangements for each expanded ARCH ent to have: mococcal and influenza vaccines and any necessary inizations following the recommendations of the sory Committee of Immunization Practices (ACIP); DINGS lent #1 – No documented evidence of pneumococcal or enza vaccine required for expanded ARCH resident.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Notification to haspice team as they are the main providers at this time. Resident discharger from the care home on prior to being able to complete Pneumo coccat finfluenza was not available or not the season yet?	4/18/27
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
The primanag	00.1-87 Personal care services. (c)(2) imary care giver shall, in coordination with the case er, make arrangements for each expanded ARCH at to have:	PART 2 <u>FUTURE PLAN</u>	
immu	ococcal and influenza vaccines and any necessary nizations following the recommendations of the bry Committee of Immunization Practices (ACIP);	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	INGS ent #1 – No documented evidence of pneumococcal or aza vaccine required for expanded ARCH resident.	New tracking form/spreadshed created to include dates of Pneumococcal & influenza vaccine. This will be reviewed by PC G/licansed nurse at the start of each month to follow up on any up-coming or outstand vaccinations. - Monthly summary also update to check if the residents TB Clearance, Pneumococcal, Influenz Vaccinations up to date. PCG/licansed to complete the monthly summary and follow up as needed.	4/19/22

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY - Obtained new Loc eval that certified resident as E-ARCH (reviewed & signed by provider). - While working on submitting a waiver to have hospice as the case management team, resident was discharge from the care home.	4/8/22
Resident #1 – No case management services obtained for expanded ARCH resident.		
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Licensee's/Administrator's Signature: _	
Print Name:	IAN TAYLOR
Date: _	5/27/22

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