

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc of Kona – Kona Krafts	CHAPTER 89
Address: 82-1055 Kiloa Road, Captain Cook, Hawaii 96704	Inspection Date: March 4, 2022 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

STATE OF HAWAII
DEPT. OF HEALTH
LICENSING DIVISION

22 MAR 24 P 2:04

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-8 <u>Provision for services and review.</u> (c) Uncertified personnel shall be trained within three months of hire and be supervised by a certified caregiver. Uncertified personnel may be trained by a licensed nurse to make medications available until certified.</p> <p><u>FINDINGS</u> One uncertified caregiver was left with two (2) residents when the department arrived at 8:30am. Certified caregiver returned home at 8:45am.</p> <p>STATE OF HAWAII DON-QUIN 22 MAR 24 P2:04</p>	<p>PART 1</p> <p>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(5) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition.</p> <p><u>FINDINGS</u> Resident #1 – Physician ordered Artificial Tears 1-2 drops in both eyes PRN on 9/28/2021 at office visit. There was no physician's signature on the order. Physician's signature was obtained at following office visit on 12/3/2021.</p> <p>STATE OF HAWAII DOH-CHCA MAR 24 2022 P2:04</p>	<p>PART 1</p> <p>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-18 <u>Records and reports.</u> (b)(8) During residence, records shall be maintained by the caregiver and shall include the following information:</p> <p>Notation of visits and consultations made to residents by other authorized personnel;</p> <p><u>FINDINGS</u> Resident #1 – No physician's notes obtained for office visits 8/4/2021, 6/22/2021, 6/10/2021, 5/20/2021, and 3/9/2021. Only medication lists were reviewed.</p>	<p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <ol style="list-style-type: none"> 1. The staff person assigned to take a tenant to their medical appointment will ensure they have received physician's notes/summary of the medical appointment prior to leaving the medical facility. 2. The staff person will submit the physician's notes/summary to the Administrative Specialist. 3. The Admin Specialist will track the receipt of the physician's notes/summary for quality assurance/compliance purposes and will file the physician's notes/summary in the tenant's file. 4. In the event the physician's notes/summary are not available at the time the medical appointment has ended, the staff person will follow up with the medical facility within 72 business hours to ensure the physician notes/summary are obtained and will case note the follow up in the tenant's file. 5. All applicable staff will be trained on this procedure and complete training on 11-89 Section 18 by 5/31/22 to ensure ongoing compliance with this rule. 	

22 MAY 13 P2:26

STATE OF HAWAII
DOH-ORCA
STATE LICENSING

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-19 <u>Nutrition.</u> (a) Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences most current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability.</p> <p>FINDINGS Menus were not followed. Lunch meal stated on the menu included Tofu sukiyaki, spinach, brown rice, mandarin orange, decaf, milk, and water. But the resident was served a hot dog bun, sliced cheese, banana, yogurt, and a small bag of Cheetos.</p>	<p>PART 1</p> <p>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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Licensee's/Administrator's Signature: 

Print Name: Michele L. Ku, President/CEO

Date: March 22, 2022

Licensee's/Administrator's Signature: 

Print Name: Michele L. Ku, President/CEO

Date: May 11, 2022

STATE OF HAWAII
DOH-CHCA
STATE LICENSING
22 MAR 24 P2:05