Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Rabaino's | CHAPTER 100.1 | |
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| Address: 328 Hie Street, Kapaa, Hawaii 96746 | Inspection Date: December 2, 2022 Annual | |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-3 Licensing. (b)(1)(1) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Substitute careginer (SCG) #1 Completed fingurphict on | 12/13/22 |
| FINDINGS Substitute caregiver (SCG) #1 – No documentation of Fieldprint (fingerprint) completed. | | 23 130 P 130 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| \$11-100.1-3 Licensing. (b)(1)(1) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Substitute caregiver (SCG) #1 – No documentation of Fieldprint (fingerprint) completed. | PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? The chickist is were PCG will write down the due date when any requirements med to be completed, i.e. fingen print PCG to check checkist at least every 4 mostly in notify employed at least 2 mostly before due of the due date, employed on leave on the due date, employed to compete due date, employed to compete due date, employed to compete due date requirements upon the return to work witeout up to date requirements. PCG to file all up to date requirements of the call up to date requirements of the call up to date requirements. PCG to file all up to date requirements of the call up to date and date out call employed last the out call employed last the out citle. | Date 215123 215123 Lety FER. 121 PA 04 |
| | our file. | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS SCG #2 – No documentation of annual physical exam (PE). | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY SCG 772 Completed amunal plysical exam on 12/14/122 | 12/14/22 |
| | | 23 10 P1:34 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|-----------------|
| §11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS SCG #2 – No documentation of annual physical exam (PE). | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG to mark on the calendar when staff's annual physical than is due. PCG to new-d staff one now before it's due, cross out when done. SCG RAS to click came to bi-der quarterly on as meded | ee. |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|---------------------|
| §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #3 – No documentation of annual tuberculosis (TB) clearance. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY SCG #3 co-pleted annual tuber culosis (TB) clearance on 12/14/22 | 12/14/22 |
| | STATE OF THE CONTROL | active and a second |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS SCG #3 – No documentation of annual tuberculosis (TB) clearance. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG to wark on the cale don when staff's TB cleanance is due. PCG to maid staff one work. | 1215122 |
| | before it's due. Cross out whe doce. SCG RN to click care-le bi-der quarterly or as anded. |) -e |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-13 Nutrition. (i) Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| FINDINGS Diet order not renewed annually for resident #1 (last 11/16/21) and resident # 5 (last 6/29/21). | Diet orden fan rerûdet #1 Obtaînd om 12/30/22 | 12/30/22 |
| | Diet order fon resident #5 Obtained on 11/29/22 | 11/29/22 |
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| | AS A A A A A A A A A A A A A A A A A A | |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | §11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions. | PART 1 | |
| | FINDINGS Expired food items were found inside the nightstand drawer in resident bedroom # 3. Oreo cookies expired on 10/12/21 Lifesaver candy expired on 1/10/21 | | |
| | Corrected on-site – PCG discarded the expired food items. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions. FINDINGS Expired food items were found inside the nightstand drawer in resident bedroom # 3. Oreo cookies expired on 10/12/21 Lifesaver candy expired on 1/10/21 | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG reversely SCGS on 1215122 TO cleck resistently drawer at least weekly drawer | 1215122 |
| | PCG to click residents! drawers at least no | sely. 34 18 P1:34 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – No documentation that the following medications were discontinued by the physician: • Melatonin, noted as discontinued on March 2022 MAR. • Trazodone, noted as discontinued on December 2021 MAR. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Discontinued plysicials order oldtained on 12/30/22 | 12130122 |
| | for Helatoria discontinued On March 2022 MAR and Tragodori discontinued on Dicenter 2021 MAR STATE OF THAMAIL | 23 JAN 18 P1:35 |

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Medications were not reevaluated and signed by the physician every four months for the following residents. • Resident #1 last renewed 11/16/21 • Resident #2 last renewed 1/6/22 | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY For resident #1 Hedication List as of 3/2/2000 signed by PCP on 12/30/22 Hedication List as of 5/17/2 Signed by PCP on 12/30/22 Hedication update for september 2022 of December 2022 signed by PCP on 12/30/22 For resident #2 Medication list as of Medication list as of May 2022; September 2022 Jacuary 2023 faced to PCP for signature on Ollubes (returning from Vacation) | 22 23 Juli las |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| \boxtimes | §11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. | PART 2 <u>FUTURE PLAN</u> | |
| | FINDINGS Medications were not reevaluated and signed by the physician every four months for the following residents. • Resident #1 last renewed 11/16/21 | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | Resident #2 last renewed 1/6/22 | During the doctor's visit, let | ialzolaz |
| | | the PEP sign the repulated | |
| | | udication list. | |
| | | PCG to mark on the cale-do | 1/11/22 |
| | | when quarterly ned repolate | |
| | | is auc. cross out when de | De 13 |
| | | SCG EN to do quarterly | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: | PART 1 | σ, |
| Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #3 — Primary caregiver (PCG) assessment form was not completed upon admission. Form was completed during the inspection. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| \$11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #3 – Primary caregiver (PCG) assessment form was not completed upon admission. Form was completed during the inspection. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? TO ensure that PCB completes the PCB assissment on the day of additional of SCB RN to doe check in a days after additional SCB RN to do quanterly chart audits. | 12/5/22 Note |
| | | °23 FEB 21 P 4:04 |

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-17 Records and reports. (b)(1) During residence, records shall include: Annual physical examination and other periodic examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; FINDINGS Resident #2 — No documentation of annual TB clearance. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? CL art to be organized with file dividers, i.e., Hedication Record; Progress Moties; Physic Record; Naccination Records a PCG to file records where it belag to the file divider section. SCG 1241 to do quarterly audit clarts | 215/23 20 FEB 21 P 4:04 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | §11-100.1-17 Records and reports. (b)(1) During residence, records shall include: | PART 1 | |
| | Annual physical examination and other periodic | DID YOU CORRECT THE DEFICIENCY? | |
| | examinations, pertinent immunizations, evaluations, progress notes, relevant laboratory reports, and a report of annual re-evaluation for tuberculosis; | USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | |
| | FINDINGS Resident #1 and #5 – No documentation of annual PE. | Pesident #1 - annual PE co-plette | 12/27/22 |
| | | on 12/27/22. | |
| , | | Resident #5- annual PE complet | ed |
| | | Resident #5- annual PE complete | 11/29/22 |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | choss out whe dove. Sia en to do quarterly residents clart review | STATE OF HAMAII STATE OF HAMAII STATE OF HAMAII |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – No progress notes have been entered since March 2022. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Started the montery summary for Ricenber 2022. Complete on ollo2123 | olloslas |
| | | 23 FEB 21 P4:04 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| \$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – No progress notes have been entered since March 2022. | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Mark or the calcular to compromethy surrany the first 3 days of the mouth. SCG RAY to do quarterly residently clark review law. | dit STIE |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-17 Records and reports. (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; | PART 1 | 6 |
| FINDINGS No documentation that the following residents had their monthly weights taken. • Resident #1 – no weights for 6/2022, 7/2022, 10/2022, 11/2022 • Resident #2 – no weights for 5/2022, 7/2022, 8/2022, 9/2022, 10/2022, 11/2022 • Resident #4 – no weights for 5/2022, 6/2022, 7/2022, 8/2022, 9/2022, 10/22 • Resident #5 – no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | 23 JAN 18 P1 36 |

| Sil-100.1-17 Records and reports, (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS No documentation that the following residents had their monthly weights taken. Resident #1 - no weights for 6/2022, 7/2022, 10/2022, 11/2022 Resident #2 - no weights for 5/2022, 7/2022, 8/2022, 9/2022, 10/2022 Resident #5 - no weights for 5/2022, 6/2022, 7/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 11/2022 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/22 Resident #5 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/202 Resident #2 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/202 Resident #2 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/202 Resident #2 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/202 Resident #2 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 10/202 Resident #2 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 9/2022, 10/202 Resident #2 - no weights for 5/2022, 6/2022, 8/2022, 9/2022, 9/2022, 10/202 Resident #4 - no weights for 5/2022, 6/2022, 9/2022, 10/202 Resident #4 - no weights for 5/2022, 6/2022, 9/2022, 10/202 Resident #4 - no weights for 5/2022, 6/2022, 9/2022, 10/202 Resident #4 - no weights for 5/2022, 9/2022, 10/202 Resident #4 - no weights for 5/2022, 9/2022, 10/202 | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS No documentation that the following residents had their monthly weights taken. • Resident #1 – no weights for 6/2022, 7/2022, 10/2022, 11/2022 • Resident #2 – no weights for 5/2022, 7/2022, 8/2022, 9/2022, 10/2022, 11/2022 • Resident #4 – no weights for 5/2022, 6/2022, 7/2022, 8/2022, 9/2022, 10/22 • Resident #5 - no weights for 5/2022, 6/2022, | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? PCG (-structed 3CG3 to take montely weight every 1st of the montely weight away 1st of the montely weight sheet on the care love border sheet on the care love border that the montel if montely weight taken. SCG RN to do quarterly weight taken. | 23 JAN 18 P |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #1 — No incident report was generated when the resident fell on or about May 2022, as noted in the physician after visit summary dated 5/17/22. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The cident report completed 4 filed on the care love bilder on 12/3/22 | 12/3/22 |
| | | 23 JAN 18 P1:36 |

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| Licensee's/Administrator's Signature: | Faloune q | Polsono |
|---------------------------------------|-----------|---------|
| Print Name: | LALAINE | RABAINO |
| Date: | 2/9/ | 22 |

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| Licensee's/Administrator's Signature: faloure | | |
|---|-----------------|--|
| Print Name: _ | Lalaine Rabaino | |
| Date: | 01/16/23 | |

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