Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Reyes Care Home	CHAPTER 100.1
Address: 94-931 A Lumihoahu Street, Waipahu, Hawaii 96797	Inspection Date: October 17, 2022 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE; WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-3 Licensing. (b)(1)(1) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, SCG #2, SCG #3 – No current documented evidence stating no prior felony or abuse conviction in a court of law on file. Please provide a copy of your Fieldprint results with your plan of correction.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY included with this plan of correction.	11/2e/2012 23 JAN 19 A9:37

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-3 Licensing. (b)(1)(1) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law; FINDINGS Primary Care Giver (PCG), Substitute Care Giver (SCG) #1, SCG #2, SCG #3 – No current documented evidence stating no prior felony or abuse conviction in a court of law on file. Please provide a copy of your Fieldprint results with your plan of correction.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? We have submitted our email address with the DOH to avoid missing future notices. We have added, "need field print results" on our Care Home Things to Do Annually list. Added to our yearly calendar as well.	10/17/2022 12/26/2022 23 JAN 19 1938

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Observed "Aspirin", "Non-Aspirin" and various ointment packets and burn gel packets in the facility first aid kit. Substitite Care Giver removed medications from first aid kit and secured it during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	23 JAN 19 A9:38

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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	Noted in new "CH Handbook" that medications and various burn creams are to be removed from the kit.	23 JAN 19 A9:38

		Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician order dated 10/1/22 to discontinue "Olmesartan Medoxomil 20mg 1 tab po q.d. hold for sbp <110." However, medication is being recorded as being administered to resident from 10/1/22 to 10/6/22/22 on medication sheet.	Upon further review, this citation will be removed.	*23 JAN 23

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	STATE LIDENSING	23 JAN 23 A 9:27

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician order dated 10/1/22 for "Metoprolol Succinate 100mg tab po q.d." Medication was not filled by pharmacy until 10/5/22 and no initials on medication sheet noting if medication was given to, held by, or refused by from 10/1/22 to 10/6/22. Please clarify with resident's primary care provider.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	23 JAN 19 A9:38

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician order dated 10/1/22 for "Metoprolol Succinate 100mg tab po q.d." Medication was not filled by pharmacy until 10/5/22 and no initials on medication sheet noting if medication was given to, held by, or refused by from 10/1/22 to 10/6/22. Please clarify with resident's primary care provider.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In this instance the physician instructed by phone to continue the previous medication instructions (a lower dosage) due to fire pharmacy being unable to fill prescription.	1/5/2023
	In the future, if a physician gives a phone order we will note the instructions for a our records. A request made to the physician for a written clarification immediately after must be funable to provide it will be noted and a follow up done.	23 Mil 19 19 19 19 19 19 19 19 19 19 19 19 19
	PCG and all SCG have been retrained what to do. I have included a "What to do in this situation" in the "CH Handbook".	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Unusua notes. unusua within made a under s departr physici care materials. FINDI Residen residen	al incidents shall be noted in the resident's progress An incident report of any bodily injury or other I circumstances affecting a resident which occurs the home, on the premises, or elsewhere shall be not retained by the licensee or primary care giver reparate cover, and shall be made available to the ment and other authorized personnel. The resident's an or APRN shall be called immediately if medical asy be necessary. NGS Int #1 — No incident report available for review when t was sent to Pali Momi Emergency Department on 114, 2022.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY This record was in strange and has been retrieved.	12/2022 23 JAN 19 19:38

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #1 – No incident report available for review when resident was sent to Pali Momi Emergency Department on August 14, 2022.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Records of discharged residents will not be removed from the CH untill a period of 7 years has elapsed. A new storage area for old records was designated on the Premisic PCG and SCG; have re-trained ared reviewed this requirement and we have included it in the "CH Handbook" for reference.	12/27/2022 *23 JAN 19 A 9:38

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
All con gua info it. defa The dup resi ava of d character and the	In-100.1-17 Records and reports. (g) information contained in the resident's record shall be infidential. Written consent of the resident, or resident's radian or surrogate, shall be required for the release of formation to persons not otherwise authorized to receive Records shall be secured against loss, destruction, facement, tampering, or use by unauthorized persons. Here shall be written policies governing access to, polication of, and release of any information from the ident's record. Records shall be readily accessible and tilable to authorized department personnel for the purpose determining compliance with the provisions of this apter. NDINGS Sident #1 - Records provided from October 2021 through gust 2022 was incomplete for department review. Sident's initial admission was dated 12/3/20 and was dmitted 9/9/22. Resident chart only contained formation dating from 8/22/22 till present. Per SCG #2, ords are secured in public storage facility.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Records for residut #1 were retnized from storage.	12/2022 23 JAN 19 A 9:38

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (g) All information contained in the resident's record shall be confidential. Written consent of the resident, or resident's guardian or surrogate, shall be required for the release of information to persons not otherwise authorized to receive it. Records shall be secured against loss, destruction, defacement, tampering, or use by unauthorized persons. There shall be written policies governing access to, duplication of, and release of any information from the resident's record. Records shall be readily accessible and available to authorized department personnel for the purpose of determining compliance with the provisions of this chapter. FINDINGS Resident #1 – Records provided from October 2021 through August 2022 was incomplete for department review. Resident's initial admission was dated 12/3/20 and was readmitted 9/9/22. Resident chart only contained information dating from 8/22/22 till present. Per SCG #2, records are secured in public storage facility.	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? No record of discharged residents will be removed from the carehornic until 7 years has elapsed. A new storage area was designated for old records. PCG and all SCG were re-trained and renewed this requirement.	23 JAN 19 19:38

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection.	PART 1	
Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel	Correcting the deficiency after-the-fact is not practical/appropriate. For	
participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Quarterly fire drills were not held at various times of the	this deficiency, only a future plan is required.	
day. Fire drills conducted only between 8:30 a.m. to 10:30 a.m. for this inspection year.	SALE CANAL C	23 JAN 19 A9
		A9 :38

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(D) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: A drill shall be held to provide training for residents and personnel at various times of the day or night at least four times a year and at least three months from the previous drill, and the record shall contain the date, hour, personnel participating and description of drill, and the time taken to safely evacuate residents from the building. A copy of the fire drill procedure and results shall be submitted to the fire inspector or department upon request; FINDINGS Quarterly fire drills were not held at various times of the day. Fire drills conducted only between 8:30 a.m. to 10:30 a.m. for this inspection year.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? We have revised times for quarterly drills to be done. They will now be done at random times and inducte evenings. They will also be done in surprise, including times when not fully staffed.	12/27/2022
	SPEELEWSING	*23 JAN 19 A9:38

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms: Bedroom furnishings: Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident; FINDINGS Bedroom #2 – Unoccupied bed of a shared bedroom was observed to have a pillow with no pliable plastic pillow protector. Furthermore, pillow had previously discharged resident's name written on pillow.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Discorded pillow that had the discharged residents a name on it. Replaced with a new pillow with a plubble plastic pillow protector.	10/2/2022
	STATE LIBENSING	·23 JAN 19 A9:39

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms: Bedroom furnishings: Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Bedroom #2 – Unoccupied bed of a shared bedroom was observed to have a pillow with no pliable plastic pillow protector. Furthermore, pillow had previously discharged resident's name written on pillow.	Revewed rules (criteria) with PCG and all SCG. Added mappe new policies and notes to "CH Handbook" that we will discard any bedroom furnishings and items that have a discharged residents name or initials on them. Re-trained myself and SCG on the requirements of the Bedroom, furnishings.	12/27/2022 ·23 JAN 19 A9:39

Licensee's/Administrator's Signature:	Corazon	Reyer	
	CORAZON		
Date:	1/13/2023	9	

23 JAN 19 N 9:39