

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>12G020</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>08/15/2022</b>
NAME OF PROVIDER OR SUPPLIER  <b>THE ARC IN HAWAII - 6 A</b>		STREET ADDRESS, CITY, STATE, ZIP CODE  <b>852 PAAHANA STREET HONOLULU, HI 96816</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
9 000	INITIAL COMMENTS  A licensing survey was conducted by the Hawaii State Survey Agency on 08/11/22, 08/12/22, and 08/15/22.	9 000		
9 151	11-99-15(b) INFECTION CONTROL  There shall be appropriate policies and procedures written and implemented for the prevention and control of infections and the isolation of infectious residents.  This Statute is not met as evidenced by: Based on observations, interviews, and review of facility policies the facility failed to provide a sanitary environment to avoid sources of transmission infections. Specifically, the facility failed to ensure staff members wore a face mask when not actively eating or drinking and away from clients, failed to sanitize hands in between glove use and in between clients. As a result of these deficiencies, clients are at risk for transmission of infection.  Findings Include:  1) On 08/11/22 at 11:54 AM, Direct Support Professional (DSP) 2 in the Adult Day Health (ADH) classroom. DSP2 was sitting at the same table as Client (C) 1 and was less than one foot away from C1. DSP2 was eating an orange and drinking at the table without wearing an N95 respirator. DSP2 then got up and sat down next to C2 at C2's table. DSP2 was seated less than one foot away from C2. DSP2 was observed drinking at the table with no respirator or face shield on. DSP2 would periodically turn the page of C2's book for her in between him drinking his drink and looking at his phone. At 12:22 PM,	9 151		

Office of Health Care Assurance  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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9 151	<p>Continued From page 1</p> <p>DSP2 stood up from the table, threw away his drink, and proceeded to put on his N95 respirator and face shield back on. DSP2 did not have his face mask on for a total of 28 minutes when sitting next to clients.</p> <p>On 08/11/22 at 12:45 PM interview with DSP2 was done. Inquired what the facility's policy is when wearing a face mask in the classroom, DSP2 stated staff should be wearing their face mask at all times except when eating or drinking. DSP2 confirmed he was not wearing his face mask earlier because he was drinking.</p> <p>On 08/15/22 at 11:15 AM, Nurse Manager (NM) and Nurse (N) were interviewed. NM and N both confirmed that staff should sit at least 6 feet away from clients while staff are eating. NM also confirmed that staff should wear a mask or respirator when they are not actively drinking or eating.</p> <p>On 08/15/22 at 12:00 PM, a review of facility's "Emergency Preparedness Plan Epidemic/Pandemic Disease/Infection (COVID-19 Virus) Policy and Procedures dated 07/06/22, stated, "III. H. All visitors and staff must wear proper face covering or face mask and practice CDC guidelines when visiting or working with resident/participants at the homes, centers, or administration office."</p> <p>2) On 08/11/22 at 12:15 PM, DSP1 was observed in the ADH classroom. DSP1 wore gloves. DSP1 went around the classroom spraying disinfectant and wiping down tables, door handles, chairs, refrigerator handles. After disinfecting the room, DSP1 then removed and disposed her gloves. DSP1 then donned a new pair of gloves without sanitizing her hands</p>	9 151		

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9 151	<p>Continued From page 2</p> <p>beforehand. DSP1 then walked to the back room. At 12:25 PM, DSP1 came back into the classroom. DSP1 was wearing gloves. DSP1 then removed and disposed her gloves. DSP1 did not sanitize her hands. DSP1 then touched C2's lunch bag on the table with her hands. DSP1 then donned a new pair of gloves. DSP1 then wheeled C1 to the back room.</p> <p>On 08/11/22 at 12:20 PM, DSP2 was observed in the ADH classroom drinking a soda and throwing it away in the trashcan. DSP2 then proceeded to don a respirator and face shield. DSP2 then donned a new pair of gloves without sanitizing his hands beforehand. DSP2 then wheeled C2 to the back room to change C2's briefs.</p> <p>On 08/12/22 at 08:55 AM, DSP1 was observed in the ADH Classroom feeding C2. DSP1 wore gloves. After C2 was done eating, DSP1 removed and disposed her gloves. DSP1 did not sanitize her hands. DSP1 then touched C3's lunch bag with her hands. DSP1 then moved the trash can to the side with her hands. DSP1 then donned new gloves without sanitizing her hands beforehand. DSP1 then held C3's hand and assisted C3 in walking to and from the refrigerator. DSP1 then grabbed a sanitizing wipe and gave it to C3 wipe the table. After C3 wiped the table, DSP1 disposed of the wipe and her gloves.</p> <p>On 08/12/22 at 09:20 AM, DSP1 was interviewed. DSP1 stated that staff are supposed to sanitize their hands before and after using gloves.</p> <p>On 08/15/22 at 11:15 AM, NM and N were interviewed. NM and N both at confirmed that staff should sanitize their hands before and after using gloves. NM and N also confirmed that staff</p>	9 151		

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9 151	<p>Continued From page 3</p> <p>should be sanitizing hands in between caring for clients.</p> <p>On 08/15/22 at 12:00 PM, facility's "Infection Control Policy and Procedure" was reviewed and stated, "4. How to Use Gloves: Use a new pair of gloves for each situation in which handwashing is indicated ...Discard used gloves in plastic lined trash receptacle and wash hands after each use of gloves."</p> <p>3) On 08/12/22 at 06:21 AM observed DSP6 finish prepping breakfast, take off one glove and walk to C1 reposition her wheelchair, touch the inside of C2's breakfast plate and move it in front of her, and reposition C2's wheelchair to get her closer to the dining room table without hand sanitizing after taking off gloves and between clients.</p> <p>At 06:28 AM, 06:39 AM, and 06:45 AM DSP6 was observed to assist C1 with breakfast and C2 was observed to drop her spoon in her plate. When C2 dropped her spoon in her plate DSP6 stood up and grabbed C2's plate and took it to the kitchen. DSP6 was observed to bring the plate back to C2 and set-up assist C2, provide hand-over-hand assistance to grasp the spoon and eat independently. DSP6 was observed to remove her gloves and put on new gloves without hand sanitizing and continue to assist C1 with her breakfast. DSP6 was not observed to hand sanitize between residents during the observations at 06:28 AM, 06:39 AM, and 06:45 AM.</p> <p>On 08/15/22 at 12:00 PM, facility's "Infection Control Policy and Procedure" was reviewed and stated, "2. Maintenance of Personal Health and</p>	9 151		

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9 151	Continued From page 4  Hygiene: Wash hands or use antiseptic hand wipes before and between assisting clients ...3. When to wash hands: Before and after assisting or training the client in toileting and/or feeding skills ...After handling ...soiled clothes or equipment, removing disposable gloves."	9 151		