Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: AI ARCH | CHAPTER 100.1 |
|--|--|
| Address: 1329 Ala Aolani Street, Honolulu, Hawaii 96819 | Inspection Date: December 5, 2022 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| , | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--|--------------------|
| | §11-100.1-3 Licensing. (b)(1)(J) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | 12/13/22 |
| | Such other information as the department may reasonably require for the purposes of this chapter. FINDINGS Substitute Caregiver #1 — FieldPrint clearance unavailable for review. | Made Appoitment 12/12/22 at 10:00 Am See Attach | |
| | | | .55 DEC 14 VO 21 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------|---|---|---------------------|
| - PETROLING | §11-100.1-3 <u>Licensing.</u> (b)(1)(J) Application. In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application: | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | 12/12/22 |
| | Such other information as the department may reasonably require for the purposes of this chapter. FINDINGS Substitute Caregiver #1 — FieldPrint clearance unavailable for review. | In the future will make sure to have each of my substitute care giver Field Print. will put This to our Annual caregiver Ust. I will review annual caregiver annual caregiver list Muntal | *22 DEC 14 A 9 := 1 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 - Physician's order dated 11/16/22 states, "Oxygen 2L via NC"; however, order is incomplete because it does not include the frequency at which it is to be used. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Clarify The Physician to use Oxegen 2 L Ma No can use con tinouch, New Order recieved | 12/6/22 |
| | See Attach MD 970ler | 72 DEC 14 R9:51 |

| 77 | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|------------|--|--|--------------------|
| | §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician's order dated 11/16/22 states, "Oxygen 2L via NC"; however, order is incomplete because it does not include the frequency at which it is to be used. | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | | In The future will Makesure to clarity and get physician order right away. I will make a reminder note that review all physician | 13/12/27 |
| 177 (1874) | | Doctor office. And put remider note in the Patients vom. | 22 DEC 14 A9 51 |
| *** | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Prescription label on bottle of omeprazole states, "Take 1 capsule by mouth every evening"; however, per medication administration record (MAR), medication administered daily in the morning at 6:00am from 11/17/22 to present (12/5/22). | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 12/6/2022 Call Physician to clarify if its OK to Weak Administer | 13/16/22 |
| | OK to Well Administer Omegrazole toma BAM Hew order recieved see Attach | .22 DEC 14 N9:51 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--|--------------------|
| | \$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. | PART 2 <u>FUTURE PLAN</u> | |
| a de la constanta de la consta | FINDINGS Resident #1 – Prescription label on bottle of omeprazole states, "Take 1 capsule by mouth every evening"; however, per medication administration record (MAR), medication administered daily in the morning at 6:00am from 11/17/22 | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | 12/6/22 |
| | to present (12/5/22). | In The Future will nake sure to cheach the MD | |
| THE CONTRACT OF THE CONTRACT O | | Order, the cheack the Prescription Bottle, and | |
| | | when I pick up new | _ |
| | | medication Bottles. I will do this and Fill Put reminder notes! | "22 DEC 1 |
| The state of the s | | in the patients chart | 4 A9:51 |
| | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #1 – Admission assessments completed on 3/5/22 and 11/16/22 are incomplete, toileting section not completed | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | ·22 DEC 14 N9 51 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| \$11-100.1-17 Records and reports. (a)(1) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Documentation of primary care giver's assessment of resident upon admission; FINDINGS Resident #1 – Admission assessments completed on 3/5/22 and 11/16/22 are incomplete, toileting section not completed | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? MAKEL I WILL A reminder notes to complete all Fields of the Admission Assestment. I WILL PUT my reminder notes on care home Bider coler. | 22 DEC 14 R9 E1 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|---|--------------------|
| | \$11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — No documented evidence of resident's response to medications noted in 3/2022, 6/2022, and 8/2022 monthly progress notes | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | _ |
| VIII de la companya d | | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--------------------|
| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — No documented evidence of resident's response to medications noted in 3/2022, 6/2022, and 8/2022 monthly progress notes | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? MAKE Twill a reminder note to Document resident | 12/14/24 |
| | res pouse to redication each month in the progress notes. It is the patients chart, reminder notes. | .25 DEC 14 NS:25 |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|---|--------------------|
| Option of the Control | §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — No documented evidence in progress notes of resident's change in condition that lead to emergency department visit on 11/8/22 | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
| The state of the s | | | 72 DEC 14 AS 52 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| FINDINGS Resident #1 – No documented evidence in progress notes of resident's change in condition that lead to emergency department visit on 11/8/22 | In The future will make sure to Document Any changes of the Radients. and put in the grogress notes the and record in the incident regert immediately. | C 13/10/2) |
| | I will put a reminder roles to do this in Patients chart. | ·22 BEC 14 19:52 |
| | | |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – Monthly progress note for 10/2022 and 11/2022 unavailable for review | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
| | | 22 DEC 14 A9:52 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | 12/14/22 |
| FINDINGS Resident #1 – Monthly progress note for 10/2022 and 11/2022 unavailable for review | In the future, I will write progress votes Monthly. Wake a reminder notes to complete progress notes Monthly. and put make in the Rationts Binders | ·22 DEC 14 19:52 |

| , | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|---|--------------------|
| | \$11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. FINDINGS Resident #1 — Incident report unavailable for emergency department visit on 11/8/22 | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | 72 DEC 14 A9 |
| nn me de arreche de la constanta de la constan | | | :A 2 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-17 Records and reports. (c) Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary. | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | 12/14/22 |
| FINDINGS Resident #1 – Incident report unavailable for emergency department visit on 11/8/22 | In tuture I will make a maident report for all CR tisits. I will make a reminder notes to do this and put on the palients chart. | .25 DEC 14 No 25 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|----------------------|
| \$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate; FINDINGS Resident #1 — No documented evidence resident/POA was notified of service charges in writing | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY NOTIFICATION OF SIMILE Charges. were provided in written and Sign to POA. Copy giving ST. Soa POA. Copy giving ST. - see Mach corrected | 13/6/32 DED 14 19:52 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--|
| §11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(C) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally and in writing, prior to or at the time of admission, and during stay, of services available in or through the Type I ARCH and of related charges, including any charges for services not covered by the Type I ARCH's basic per diem rate; | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| FINDINGS Resident #1 – No documented evidence resident/POA was notified of service charges in writing Atmicsi M. C. | In future will sure to cheach and follow our care home check list will duchide sinice of charges in whiten sign by resident POA. | 12/20 12 12 12 12 12 12 12 12 12 12 12 12 12 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-23 Physical environment. (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. FINDINGS Bedrooms #2,3 – Bedrooms contain oxygen tanks without "oxygen in use" sign posted on exterior entrance of home | PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | 13/5/202 |
| | During delevery will Make sure to put in the Door Sign Dxyon in the Door and hee. Front Door and patient Door of the time of delevery. | 12/10/202 |
| | time of delevery. | .25 OEO 14 19 52 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-23 Physical environment. (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. FINDINGS Bedrooms #2,3 – Bedrooms contain oxygen tanks without "oxygen in use" sign posted on exterior entrance of home | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
| | In the future we will make sure to gut the Sign on our Front Door and Palice Door. I will put a reminder notes to the tries in the resident rooms. | 13/13/22 As |
| | | '22 DEC 14 A9:52 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-87 Personal care services. (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions. FINDINGS Resident #1 — Service plan and physician's order dated 11/16/22 states, "hospital bed and rails for safety and transfers"; however, resident observed sitting up in bed with only one side rail utilized | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY CORRECTED THE DEFICIENCY COTTENDED TO When resident in Bed. | 13/6/2023 |
| | | 22 DEC 14 29 52 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-87 Personal care services. (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions. FINDINGS Resident #1 — Service plan and physician's order dated 11/16/22 states, "hospital bed and rails for safety and transfers"; however, resident observed sitting up in bed with only one side rail utilized | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Twill put a reminder | |
| | I will put a reminder notes in the patients room, to put, Side rails in up position when re sident in Bed. | *22 DEG 14 A 9:52 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty-eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Case Manager revised care from on 11/16/22 See Allach | Date |
| resident; FINDINGS Resident #1 — Service plan states to "call hospice and RN case manager" under Incontinence and Risk of Respiratory Distress problems; however, resident is not enrolled in hospice services | | *22 DEC 14 A9 = 2 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty-eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident; FINDINGS Resident #1 - Service plan states to "call hospice and RN case manager" under Incontinence and Risk of Respiratory Distress problems; however, resident is not enrolled in hospice services | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In future I will review the care plan with the case Manager to Insure its is occurate and replact the Ratients. To make a reminder votes in the patients from the Patients. To do this. | 12/14/22 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|-------------------------|
| \$11-100.1-88 Case management qualifications and services. (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident; FINDINGS Resident #1 — No documented evidence caregiver training by case manager was provided to all caregivers on oxygen administration | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Case Manager will provide Training at Next Visit in January 2023. | 12/14)>2 |
| | | .55 0€0 14 ∀8 €3 |

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-88 Case management qualifications and services. (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident; FINDINGS Resident #1 — No documented evidence caregiver training by case manager was provided to all caregivers on oxygen administration | FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future, I will Ask case Manager for Dochmunter of Arahvings provided, I will make a reminder notes in the Front of Binder we sident. | で22 EE 14 A9 :53 |

| Licensee's/Administrator's Signature: | JOSE (Nin | Danis |
|---------------------------------------|------------|--------|
| | Josephine | Harris |
| Date: | 12/14/2022 | |

72 DEC 14 A 9:53