Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Ed & Rose	CHAPTER 100.1
Address: 94-1112 Kahuailani Street, Waipahu, Hawaii, 96797	Inspection Date: July 11, 2022 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Substitute care giver #5: No documented evidence of annual physical exam.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I made an Appointment with Kaisen por Sept. 2 por physical Exam	July 12, 2022
			22 001 14 P4 32

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
-	§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases. FINDINGS Substitute care giver #5: No documented evidence of annual physical exam.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the puture i will make an Appointment in Advance before the physical Exam expired. To be able to remember if i will to be able to remember if i will to be put in a calendar a put a note to remind me for a designated determined.	July 13 2022
		date.	·22 DDT 14 P4:32

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute care giver #3: No documented evidence of annual tuberculosis clearance.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Substitute congress made an Appendment on July 12, 2022 for TB clearance on July 12, 2022 for TB clearance L READ on July 14, 2022	
		22 DOT 14 P4 32

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute care giver #3: No documented evidence of annual tuberculosis clearance.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the puture i will remind myself by putting if in A calendar when it the clearence expired a when it the clearence expired a make an april of the doctor on time.	July 12, 2022
		22 00T 1A P 4.72

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute care giver #5: No documented evidence of annual tuberculosis clearance.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Subtitute # 5 want to l'aire pr The clearance on 7/12/2022 L READ on 7/15/2022	July15 22
		22 MT 14 P4:37

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Substitute care giver #5: No documented evidence of annual tuberculosis clearance.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the public i will remind myself about the expiration date by putting if in a calendar putting if in a calendar ond ask my cubshibite caregivers and ask my cubshibite caregivers on the make appointment with their ductors on time.	
		.22 001 14 P4 32

RUŁES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS Substitute care giver #3,#4,#5: Cardiopulmonary certification expired.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I put The Copies of CPR in my Folder CPR was taken on 1/7/22, 4/11/22 - 7/1/22	July 12, 22
		*22 OCT 14 P4 22

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall: Be currently certified in cardiopulmonary resuscitation; FINDINGS Substitute care giver #3,#4,#5: Cardiopulmonary certification expired.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the pulmer i will put the copies of important clocument like cere on my polder right away upon completion. Made a calendar to ramind me expiration date	7/14/22 22 OF 14 P4 S2

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident #4: Acetaminophen suppository unlocked in refrigerator.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I put a locked contained intended For RESIDENT # 4 Acuteminophen suppositor t '	7/12/2022
			·22 001 14 P4 27

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container. FINDINGS Resident #4: Acetaminophen suppository unlocked in refrigerator.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the Future i will make sure that work a disignated lock that containing available for resident medicanic plot needs to be reprigerated. I will remember to lock medication by putting a personal note in my small note book i also to my resident binder.	7/14/2022 7/13/22 8/13/22

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1: No documented evidence of medication administration record.	record a par in Resident # 1 polder	
·		STATE LICENSE	00T 14 P4:37

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1: No documented evidence of medication administration record.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the puture I will put the medication Administration Rezord to Pusident personal Rezord personal fectord personal fectord personal remained myself w/my small motebook that siys "Things to Remembers notebook that siys "Things to Remembers also a note remindent also a fuporting of peper to rally remind me of recording	7/11/2022

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #4: No documented evidence of medication administration record for the month of July 2022.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I put the medication administration record for the menth of July 2622 to resident # 4's polders	7/11/2022
		*22 001 14 P4 EZ

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #4: No documented evidence of medication administration record for the month of July 2022.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the Future f will make suit all my resident medication Adminished all my resident medication Adminished all my feel own folders and all in their own folders at all times I will remind myself w/my small remind myself w/my small remind myself w/my small to help say's things to Remember to help also a stick perforting MAR L also a stick perforting to teally remind me of paper to teally remind me	9/11/2022

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1: No documented evidence of monthly progress notes since admission on 3/7/2022.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY T pound the progress notes i made since 3/7/22 to 7/8/22 to put it folder. In Rus. #1 Folder.	7/15/2022
		*22 051 14 P 4:37

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the public i will document the progress notes every month & make progress notes every month	7/15/2022
·	put a note reminder of monthly progress note put a strency note to show per part of per binder process to be done in reeds to be done in	1,3

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #4: No documented evidence of monthly progress notes since admission on 2/23/2022.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The pound the monthly progress who per Rusident # 4 prom 2/23/22 Note per Rusident # 4 prom 2/23/22 To 7/22/22 ~ put it in the 1251-denp folder	7/14/2022
		100 14 P.6:33

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #4: No documented evidence of monthly progress notes since admission on 2/23/2022.	In the puture i will make sure They progress notes will be in my resident's polder & must be done on a regular basis. I will double check if every month	7/14/2022
	Lesiden p bunder so it is would be taster to see it would be taster to see it remind me pet it remind me pet it needs to be done on a finity manner.	9/13/2022
	· /	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS No documented evidence of monthly weights for the year 2022.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Find The document prom the other polders - put it in my Carchome polders	7/15/2022
/n		·22 001 14 P4:23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(7) During residence, records shall include: Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; FINDINGS No documented evidence of monthly weights for the year 2022.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	In the Future of will document evidence of monthy weights por excidents & put the record on my carchone folder my carchone folder when the put A reminder on when the resident needs to be weigh to	7/15/2022
	avoid pargetting if I will put A sticky rute or The page where The monthly weights needs to be done every weights needs to be done every month also in my small Remoder notebook.	9/43/2022 08/14/14/PA:33

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS General register incomplete.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY T checked a completed the general register a put it in carchone polder.	7/15/2022
		22 101 14 P 4:33

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS General register incomplete.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the puture of will check my general regularly for me not to parget put a reminder on the designated tab of my carehome polder.	
		22 DOT 14 P4:33

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (g)(3)(I) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either: FINDINGS Resident #1,#2,#3: Three (3) non self-preserving residents.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I pound the proof the paradent # 3 Is self preserving - put it in the passident's folder.	7/18/2022
(qr.		22 OCT 14 P4:23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (g)(3)(1) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either: FINDINGS Resident #1,#2,#3: Three (3) non self-preserving residents.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the puture i will make suice that preserving will be in about self preserving will be in resident folder bender that I am a type be reminded that I am a type be reminded that I am a type have 2 thank it can only have 2 than self preserving resident I man self preserving resident I man self preserving resident I man self preserving will the use of non-self preserving will the use of non-self preserving in only 2" non self preserving in only 2" non self preserving tab. In my combone Folder	7/18/22

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3: Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. FINDINGS Substitute care giver #2,#3,#4,#5: No documented evidence of twelve (12) hours of continuing education.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I Found The Copies of Libshibite caregivers #2,3,45 12 hours of continuing Education - Care home Folders PART 1	7/12/2022
		72 DT 14 PA 33

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3: Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. FINDINGS Substitute care giver #2,#3,#4,#5: No documented evidence of twelve (12) hours of continuing education.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the pature i will put the Copies of 12 hours continuing Education of 12 hours continuing Education of my substitute to my Carcheme of my small Reminder national polder of the my small Reminder national completion of continuing Education of Continuing Education	7/12/2022

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following: Fire drills shall be conducted and documented at least monthly under varied conditions and times of day; FINDINGS No documented evidence fire drills were conducted at least once a month.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I pound the papers with the monthly pric drills were done L pur if to Carchone Folder	7/20/2022
£V.		22 DT 14 P4:33

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
Rolles (citalians)		Date
§11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following: Fire drills shall be conducted and documented at least monthly under varied conditions and times of day; FINDINGS No documented evidence fire drills were conducted at least once a month.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the puture i will make sure that all pare drills documentation will be in my conchance bender. I made a small notebook to remind me of any important aboument that that should be done to made every that should be done to made every menth.	7/20/2022
		22 DOT 14 P 4:53

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident; FINDINGS Substitute care giver #3,#4,#5: No documented evidence that case manager trained substitute care givers.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY I chiefled on my onse manager training porms por ease manager training porms por ease manager training to the substitute Care given #3#4 LIFE Substitute Care given #3#4 LIFE Signed also give them A copy for them to review.	7/25/2020
		*22 DOT 14 P4 :23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident; FINDINGS Substitute care giver #3,#4,#5: No documented evidence that case manager trained substitute care givers.	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the Future all case managers is training should be given to all training should be given to all one caregivers appeal if NAS given caregivers appeal if NAS given caregivers appeal if NAS given to an operator should textical to terryone. I will puf a shelly with in the last deap' ander puting a note hesideng' and caregivers Lest frain caregivers Let them sign appeal	7/25/2220 9/13/222 9/13/222

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion
Kones (Cidilatar)		Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #4: No documented evidence that case manager met with resident face-to-face from February 2022 to June 2022.	show that case manager met with	7/20/2022
		72 DOT 14 P 4 23

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-88 Case management qualifications and services. (c)(8) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Have face-to-face contacts with the expanded ARCH resident at least once every thirty days, with more frequent contacts based on the resident's needs and the care giver's capabilities; FINDINGS Resident #4: No documented evidence that case manager met with resident face-to-face from February 2022 to June 2022.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the pupulat i will make suite that document that if shows that the document that it shows that the document that it is the binder are contacts with my Exporded MRCH resident are in the binder I will remind my self to check on I many that hosis that withing it is a monthly bosis that withing it is my trainder notabolic.	7/20/2022

Licensee's/Administrator's Signature:	Jen-	
Print Name:	Roxalinda Romos	
Date:	Aug. 30, 2022	