

22 JUL 26 P 4:08

STATE OF HAWAII
DEPARTMENT OF
HEALTH
STATE LICENSING

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| | |
|---|---------------------------------------|
| Facility's Name: Kailua Ohana | CHAPTER 100.1 |
| Address: 1346 Akamai Street, Kailua, Hawaii 96734 | Inspection Date: July 12, 2022 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|---|--|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-3 <u>Licensing</u>. (b)(1)(I) Application.</p> <p>In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:</p> <p>Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;</p> <p><u>FINDINGS</u> Primary Care Giver (PCG), Substitute Care Giver (SCG) & Household Member (HM) – No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law.</p> <p>Please submit a copy of field print results as evidence of completion.</p> <p>STATE OF HAWAII DOM-096A STATE LICENSING</p> <p>22 AUG -5 P4:01</p> | <p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Criminal clearance for PCG, SCG and HM were completed last week, July 20. The results will be sending to us in about two weeks.</p> <p>Attached copies of field print schedules for PCG, SCG and HM as evidence of completion. I will be submitting copies of the results to the department as soon I received them.</p> | <p>7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|---|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-3 Licensing. (b)(1)(I) Application.</p> <p>In order to obtain a license, the applicant shall apply to the director upon forms provided by the department and shall provide any information required by the department to demonstrate that the applicant and the ARCH or expanded ARCH have met all of the requirements of this chapter. The following shall accompany the application:</p> <p>Documented evidence stating that the licensee, primary care giver, family members living in the ARCH or expanded ARCH that have access to the ARCH or expanded ARCH, and substitute care givers have no prior felony or abuse convictions in a court of law;</p> <p>FINDINGS</p> <p>Primary Care Giver (PCG), Substitute Care Giver (SCG) & Household Member (HM) - No current documented evidence stating aforementioned care givers have no prior felony or abuse convictions in a court of law.</p> <p>Please submit a copy of field print results as evidence of completion.</p> | <p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <ol style="list-style-type: none"> 1. From now on, I will check my email more often for any updated information from the department. (Information provided by Rizza on new background check requirements during her visit to the care home) 2. I will make copies or take notes for important information as part of the requirements that I must follow to maintain or to obtain my license. 3. I will add on my yearly checklist when our next criminal clearances are due. It will be every year for the first 2 years, and then once every two years thereafter. 4. I will make sure everyone of us will get our background check from fieldprint at least one month before it's due. I will mark on the 2023 calendar for the next schedule as a reminder. 5. I will keep the updated background check results on file ready for review. | <p>7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|---|--|--|
| <input checked="" type="checkbox"/> | <p>§11-100.1-13 <u>Nutrition.</u> (l) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.</p> <p><u>FINDINGS</u> Resident #1 – Physician order for diet dated 6/29/22 for “Regular, moist mechanical soft ¼ inch. Thin fluids”; however no special diet menu observed in facility.</p> <p>STATE OF HAWAII DOH-OMDA STATE LICENSING</p> <p>22 AUG -5 P4:01</p> | <p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>On July 13, I reported by phone to APRN about the resident's chewing and swallowing had improved. But, the resident was still on special diet. I requested APRN to consider adjusting the resident's diet based on my assessment. APRN ordered Regular soft diet.</p> | <p>7/26/22 Submitted</p> <p>8/5/22 (revised)</p> <p><i>[Signature]</i> EDNA Lomora</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|---|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-13 <u>Nutrition</u>. (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.</p> <p><u>FINDINGS</u> Resident #1 – Physician order for diet dated 6/29/22 for “Regular, moist mechanical soft ¼ inch. Thin fluids”; however no special diet menu observed in facility.</p> | <p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <ol style="list-style-type: none"> 1. Whenever I do admit a patient to the care home that's on special diet, I will create a special diet menu and kept them in patient's folder ready for review. 2. I will add on my admission checklist to create a special menu for any patients on special diet as a reminder. 3. I will make copies of existing regular diet menus and ready to convert to special diet menus to a separate folder. This way, it's much easier for me to access whenever I do admit patient with special diet. 4. I will notify the MD/APRN by phone as soon the patient's condition improve. In this way, I can take an order appropriate for the resident. | 7/76/22 |

22 JUL 26 P 4:08

STATE OF HAWAII
DOH-CHCA
STATE LICENSING

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|---|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p><u>FINDINGS</u> Resident #1 – No progress notes indicating if restraint usage is helping/not helping resident.</p> | <p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>On July 12, I charted on the patient's progress notes as a late entry on why patient was on the wheelchair seatbelt. And, I documented the indication that seatbelt usage was helping the resident.</p> | <p>7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|---|--|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p><u>FINDINGS</u> Resident #1 -- No progress notes indicating if restraint usage is helping/not helping resident.</p> <p>22 JUL 26 P 4:08 STATE OF HAWAII DEPT. OF HEALTH STATE LICENSING</p> | <p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <ol style="list-style-type: none"> 1. I will create a separate folder on my computer on restraint. On this folder, I will add to write on the progress notes indicating if restraint usage is helping/not helping. 2. Also, I will make a small notation under the progress notes what to document each month if ever resident on restraint. | <p>7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|--|-----------------|
| <input checked="" type="checkbox"/> | <p>§ 11-100.1-21 <u>Residents' and primary care givers' rights and responsibilities.</u> (a)(2)(C) Residents' rights and responsibilities:</p> <p>Each resident shall:</p> <p>Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.</p> <p><u>FINDINGS</u> Resident #1 - Observed resident with seatbelt restraint. No documented evidence of a physician or advanced practice registered nurse (APRN) order for restraint use, purpose of restraint, frequency of restraint usage, duration of restraint usage, and alternative care that can be provided to the restraint.</p> | <p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Since I found out that wheelchair seatbelt is considered a restraint, I decided to change to magnetic pull cord alarm. I reported to APRN on June 13. APRN ordered to discontinue the wheelchair seatbelt. On July 20, APRN came over to the care home to evaluate on the resident condition. Also, I have an extra help from my caregiver to focus more on this resident to prevent him from falling.</p> | <p>7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|--|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-21 <u>Residents' and primary care givers' rights and responsibilities.</u> (a)(2)(C) Residents' rights and responsibilities:</p> <p>Each resident shall:</p> <p>Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.</p> <p><u>FINDINGS</u> Resident #1 - Observed resident with seatbelt restraint. No documented evidence of a physician or advanced practice registered nurse (APRN) order for restraint use, purpose of restraint, frequency of restraint usage, duration of restraint usage, and alternative care that can be provided to the restraint.</p> | <p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <ol style="list-style-type: none"> 1. I will remind myself by adding on my admission checklist that wheelchair seatbelt is considered a restraint. If the resident really needed to use the seatbelt next time, I will follow the requirements by the department before applying restraint on resident. 2. Also, I will remind my substitute caregivers not to use the seatbelt unless there's a MD/APRN order for it. 3. I will create a check list on restraint to make sure I follow all the requirements: *To get a MD/APRN order for restraint use *Purpose of restraint *Frequency of restraint usage *Duration of restraint usage *Alternative care that can be provided to the restraint. | <p>7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|--|-------------------------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-21 <u>Residents' and primary care givers' rights and responsibilities.</u> (a)(2)(C) Residents' rights and responsibilities:</p> <p>Each resident shall:</p> <p>Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.</p> <p><u>FINDINGS</u> Resident #1 - No documented evidence of a physician/APRN notification indicating circumstances where resident requires usage of restraint for limit harm to self and/or others.</p> <p>22 JUL 26 P4:08 STATE OF HAWAII DOH-OHCA STATE LICENSING</p> | <p align="center">PART 1</p> <p align="center"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p align="center">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>On July 13, I reported to APRN that resident was on wheelchair seatbelt and was use for fall preventive measures due to general weakness and being forgetful (diagnosed of Dementia). I reported to APRN that seatbelt is considered restraint. Since it's not that necessary yet, seatbelt was discontinued and replaced with magnetic pull alarm. This information is documented on resident progress notes</p> | <p align="center">7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|---|--|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-21 <u>Residents' and primary care givers' rights and responsibilities.</u> (a)(2)(C) Residents' rights and responsibilities:</p> <p>Each resident shall:</p> <p>Be free from chemical and physical restraints and not be humiliated, harassed, or threatened.</p> <p><u>FINDINGS</u> Resident #1 - No documented evidence of a physician/APRN notification indicating circumstances where resident requires usage of restraint for limit harm to self and/or others.</p> | <p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <ol style="list-style-type: none"> 1. I will add this deficiency under restraint on my computer as a reminder for me to document each month. 2. Since there's so many information that I needed to document just for restraint each month, I will create a progress notes and check list just for the resident that required restraint. This way, I will not miss any information that needed to be done as part of the requirements by the department. | <p>7/26/22</p> |

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|--|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-87 <u>Personal care services.</u> (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions.</p> <p><u>FINDINGS</u> Resident #1 - Care plan dated 6/29/22, titled "Alteration in skin integrity" listed the following intervention: "When in bed change position every 2 hours, as needed"; however no documented evidence of repositioning.</p> | <p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>On July 12, I did a late entry to the resident's flowsheet to those days that the resident needed assistant with turning. Then, I updated when the resident was able to turn/move himself. Also, notified the case manager to update the resident care plan on her next visit.</p> | <p>7/26/22</p> |

22 JUL 26 P4:08

STATE OF HAWAII
 DOH-ONCA
 STATE LICENSING

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|-------------------------------------|--|---|-----------------|
| <input checked="" type="checkbox"/> | <p>§11-100.1-87 <u>Personal care services.</u> (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions.</p> <p><u>FINDINGS</u> Resident #1 - Care plan dated 6/29/22, titled "Alteration in skin integrity" listed the following intervention: "When in bed change position every 2 hours, as needed"; however no documented evidence of repositioning.</p> <p>22 JUL 26 P 4 08 STATE OF HAWAII DOH-OHCA STATE LICENSING</p> | <p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <ol style="list-style-type: none"> 1. I will review the care plan several times during the admission. That way, I will not miss any information/intervention for me to follow for the resident. 2. I will work with the case manager to review our notes each month to make sure we both updated and documented the right intervention for the resident. 3. Next time, I will add the changes of position as written on the care plan to the resident treatment and procedure flowsheet. I will mark it with check mark when completed. Then, Initial it at the end of the day. | <p>7/26/22</p> |

Licensee's/Administrator's Signature:

Print Name: _____

Date:

*22 JUL 26 P4:08

STATE OF HAWAII
DOM-CHCA
STATE LICENSING