Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: ORI - House 2A	CHAPTER 89
Address: 64-1510 Kamehameha Highway, Wahiawa, Hawaii 96786	Inspection Date: November 2, 2021 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
l p	Correcting the deficiency after-the-fact is not ractical/appropriate. For is deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(5) Medications: All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 — Progress notes for 9/2/2021 indicated that the dentist recommended over the counter (OTC) Ibuprofen for possible dental pain. No dentist's written order was obtained. No documentation that the order was clarified with the dentist.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future the case manager will immediately check the physician's progress notes as soon as the clients arrives from the appointment, that if there is a new medication order, the case manager will immediately call the ordering physician for specific instructions for the said medication and ask for written clarification and ensure to document the correct instructions. The case manager will check the medication sheet and the medication every 15th and end of the month to ensure all medications have the correct instructions and have a label from the pharmacy to ensure that the client receives an appropriate medication.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Medications: All medications and supplements, such as vitamins, minerals, and formules shall be made available by written physician order and shall be based upon current evaluation of the residents condition. FINDINGS Resident #1 - Physician's order 9/28/2021 read "Banophen 25mg, take 1 cap 4x a day for 3 days then take 1 cap everyday until rash is clear." Per medication administration record (MAR), the medication was not given to the resident. Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 – Physician's order 9/28/2021 read "Banophen 25mg, take 1 cap 4x a day for 3 days then take 1 cap everyday until rash is clear." Per medication administration	after-the-fact is not practical/appropriate. For this deficiency, only a future	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(12) Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS Resident #1 — "Banophen 25mg cap, take 1 cap 3x a day as needed for rash, continue until rash clear" was listed in MAR from 10/16/2021 to current. Physician's order dated 10/14/2021 was "Banophen 25mg capsule, 1 cap QID prn rash, continue until rash clears." Physician's order and MAR do not match.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The medication administration record have been revised and was given a new copy to the caregiver for her to follow the right instruction.	11/03/21
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
S11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – The resident was admitted on 6/1/2021. No progress notes made for the admission.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
		21 NOV 24 P3:03

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FINDINGS Resident #1 – The resident was admitted on 6/1/2021. No progress notes made for the admission.	In the future the caregiver will ensure that any new admission client will be documented on the progress note. The case manager will also check the progress note immediately during the admission, to ensure admission have been documented on the monthly progress note.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (g)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS Permanent general register not maintained. One (1) discharged resident and one (1) admission were not recorded.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The General Registry have been revised indicating the date when a client was hospitalized.	11/09/21
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Licensee's/Administrator's Signature: flux for Susanna F. Chung
Print Name: Susanna F. Cheung, President/CEO
Date: November 22, 2021
Licensee's/Administrator's Signature: Augustus Susanna F. Cheung, President/CEO
Date: 02/18/2022

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