Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Lovin's Ohana Care LLC	CHAPTER 100.1
Address: 36 Bates Street, Unit A1, Honolulu, Hawaii 96817	Inspection Date: May 13, 2022 Initial

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS No documentation that Primary Care Giver (PCG) trained Substitute Care Giver (SCG) #1 and #2 to make prescribed medications available to residents. Please submit a copy of the training documents.		
Please submit a copy of SCG training for each care giver.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS No documentation that Primary Care Giver (PCG) trained Substitute Care Giver (SCG) #1 and #2 to make prescribed medications available to residents. Please submit a copy of the training documents.		
Please submit a copy of SCG training for each care giver.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Calmoceptine ointment tube was left in the bathroom inside resident bedroom #2. PCG removed and secured it during inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Calmoceptine ointment tube was left in the bathroom inside resident bedroom #2. PCG removed and secured it during inspection.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Physician's order dated 5/11/2022 stated, "Pantoprazole Sodium Tablet Delayed Release 40mg, 1 tablet by mouth 2 times daily." Medication bottle label stated, "Pantoprazole SOD DR 40mg, Take 1 tablet by mouth twice a day for 60 days then reduce to one daily." Please clarify with physician.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician's order dated 5/11/2022 stated, "Pantoprazole Sodium Tablet Delayed Release 40mg, 1 tablet by mouth 2 times daily." Medication bottle label stated, "Pantoprazole SOD DR 40mg, Take 1 tablet by mouth twice a day for 60 days then reduce to one daily." Please clarify with physician.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS Resident #1 – Physician's order dated 5/11/2022 stated, "Acetaminophen Extra Strength 500mg tablet, take 2 tablets by mouth every 8 hours as needed for pain." Medication bottle label stated, "Acetaminophen 325mg tab, take 2 tablets by mouth, 3 times a day as needed for pain." Progress notes stated "F/U Tylenol Meds called PCP to clarify ordered Tylenol PRN 2 tabs." The Dosage was not specified.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Physician's order dated 5/11/2022 stated, "Acetaminophen Extra Strength 500mg tablet, take 2 tablets by mouth every 8 hours as needed for pain." Medication bottle label stated, "Acetaminophen 325mg tab, take 2 tablets by mouth, 3 times a day as needed for pain." Progress notes stated "F/U Tylenol Meds called PCP to clarify ordered Tylenol PRN 2 tabs." The Dosage was not specified.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Physician's order dated 5/11/2022 listed "Trazodone 50mg tabs, take 0.25 tablets by mouth at bedtime as needed for sleep" and "Zinc oxide 16% oint, Apply to affected area and as needed for diaper change." No medication was available.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Physician's order dated 5/11/2022 listed "Trazodone 50mg tabs, take 0.25 tablets by mouth at bedtime as needed for sleep" and "Zinc oxide 16% oint, Apply to affected area and as needed for diaper change." No medication was available.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	_

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Per medication record, Trazodone HCL tablet 25mg PO as needed for agitation/restlessness, qd prn. Discontinued on 5/2/2022. No physician's order.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – Per medication record, Trazodone HCL tablet 25mg PO as needed for agitation/restlessness, qd prn. Discontinued on 5/2/2022. No physician's order.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Per medication record, "Metoprolol Succinate ER tab Extended Release 24 hour, 50mg, 1 tab qd for HTN" was discontinued and "Metoprolol Succinate ER 50mg PO QD at bedtime" was started on 5/7/2022. No physician's order for discontinuation or new medication.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Per medication record, "Metoprolol Succinate ER tab Extended Release 24 hour, 50mg, 1 tab qd for HTN" was discontinued and "Metoprolol Succinate ER 50mg PO OD at healtimes" was started on 5/7/2022. No physicine's	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
QD at bedtime" was started on 5/7/2022. No physician's order for discontinuation or new medication.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – "Milk of Magnesia Suspension 400mg/5ml, 30ml by mouth as needed for constipation, no BM x2days" ordered on 4/27/2022, and discontinued on 5/10/2022. The medication was not listed in medication record.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – "Milk of Magnesia Suspension 400mg/5ml, 30ml by mouth as needed for constipation, no BM x2days" ordered on 4/27/2022, and discontinued on 5/10/2022. The medication was not listed in medication record.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — Pantoprazole Sodium Tablet Delayed Release 40mg discontinued on 5/7/2022. Physician's written order was received on 5/10/2022. No documentation that verbal order was received.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 — Pantoprazole Sodium Tablet Delayed Release 40mg discontinued on 5/7/2022. Physician's written order was received on 5/10/2022. No documentation that verbal order was received.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU	
FINDINGS Residents' height and weight record form not up to date.	CORRECTED THE DEFICIENCY	

Salt-100.1-17 Records and reports. (b)(7)	Date

RULES (CRITERIA) PI	npletion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; USE THIS	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; FINDINGS One (1) admitted resident's information not completed in permanent resident register.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FINDINGS Resident #1 – Physician's notes dated 5/11/2022 stated wound care and wound dressing changes. No documentation that PCG trained SCG for wound care and dressing changes.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

\$11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FINDINGS Resident #1 - Physician's notes dated 5/11/2022 stated wound care and wound dressing changes. No documentation that PCG trained SCG for wound care and dressing changes.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN. FINDINGS Resident #1 – Physician's notes dated 5/11/2022 stated wound care and wound dressing changes. No documentation	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	Date

 Licensee's/Administrator's Signature:
Print Name:
Date: