Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Mana's Adult Care	CHAPTER 100.1
Address: 92-1177 Pueonani Street, Kapolei, Hawaii 96707	Inspection Date: April 4, 2022 Initial

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

 \$11-100.1-9 Personnel, staffing and family requirements. (c)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. FINDINCS No documentation that Primary Care Giver (PCG) trained Substitute Care Giver (SCG) #1, 22, and #3 to make prescribed medications available to residents. PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	 §11-100.1-9 Personnel, staffing and family requirements. (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: Be trained by the primary care giver to make prescribed medications available to residents and properly record such action. <u>FINDINGS</u> No documentation that Primary Care Giver (PCG) trained Substitute Care Giver (SCG) #1, #2, and #3 to make 	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall: 	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS No documentation that Primary Care Giver (PCG) trained Substitute Care Giver (SCG) #1, #2, and #3 to make prescribed medications available to residents.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 – No menu for "Pureed" diet.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-13 <u>Nutrition.</u> (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – No menu for "Pureed" diet.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS Resident #1 – General medication orders not reevaluated and signed by the physician every four (4) months. Last reevaluation/signature was on 6/8/2021.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-15 <u>Medications.</u> (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 – General medication orders not reevaluated and signed by the physician every four (4) months. Last reevaluation/signature was on 6/8/2021.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – No medication administration records available.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – No medication administration records available.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No daily activities schedule available.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed. FINDINGS Resident #1 – No daily activities schedule available.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include: Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; 	PART 1	
FINDINGS Resident #1 – No progress notes.		
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-17 <u>Records and reports.</u> (b)(3)	PART 2	
	During residence, records shall include:		
	Progress notes that shall be written on a monthly basis, or	FUTURE PLAN	
	more often as appropriate, shall include observations of the		
	resident's response to medication, treatments, diet, care plan,	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	action taken. Documentation shall be completed	IT DOESN'T HAPPEN AGAIN?	
	immediately when any incident occurs;		
	FINDINGS Resident #1 – No progress notes.		
	Resident #1 – No progress notes.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 1	
Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency;		
FINDINGS Resident #1 – No monthly weight records for January 2022, February 2022, and March 2022.		
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future	
	plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-17 <u>Records and reports.</u> (b)(7) During residence, records shall include:	PART 2	
	Recording of resident's weight at least once a month, and more often when requested by a physician, APRN or responsible agency; <u>FINDINGS</u> Resident #1 – No monthly weight records for January 2022, February 2022, and March 2022.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 1	Date
 §11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records: All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. <u>FINDINGS</u> Resident #1 – No emergency information sheet available. 	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 2	Date
All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency. <u>FINDINGS</u> Resident #1 – No emergency information sheet available.	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
\square	§11-100.1-17 <u>Records and reports.</u> (h)(1)	PART 1	Date
	Miscellaneous records:	DID YOU CORRECT THE DEFICIENCY?	
	A permanent general register shall be maintained to record all admissions and discharges of residents;	USE THIS SPACE TO TELL US HOW YOU	
	<u>FINDINGS</u> Permanent general register does not reflect two (2) admitted residents.	CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\boxtimes	§11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records:	PART 2	Datt
	 §11-100.1-17 <u>Records and reports.</u> (h)(1) Miscellaneous records: A permanent general register shall be maintained to record all admissions and discharges of residents; <u>FINDINGS</u> Permanent general register does not reflect two (2) admitted residents. 	FART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 <u>Resident accounts.</u> (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. <u>FINDINGS</u> Resident #1 – No signed financial agreement on file.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-19 <u>Resident accounts.</u> (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions. <u>FINDINGS</u> Resident #1 – No signed financial agreement on file.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 \$11-100.1-21 Residents' and primary care givers' rights and responsibilities. (a)(1)(A) Residents' rights and responsibilities: Written policies regarding the rights and responsibilities of residents during the stay in the Type I ARCH shall be established and a copy shall be provided to the resident and the resident's family, legal guardian, surrogate, sponsoring agency or representative payee, and to the public upon request. The Type I ARCH policies and procedures shall provide that each individual admitted shall: Be fully informed orally or in writing, prior to or at the time of admission, of these rights and of all rules governing resident that this procedure has been carried out; FINDINGS Resident #1 – no documented evidence that the resident was fully informed orally or in writing of rights and care home policies. 	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
\square	§11-100.1-21 <u>Residents' and primary care givers' rights and</u>	PART 2	
	responsibilities. (a)(1)(A)		
	Residents' rights and responsibilities:	FUTURE PLAN	
	Written policies regarding the rights and responsibilities of		
	residents during the stay in the Type I ARCH shall be	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	established and a copy shall be provided to the resident and	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	the resident's family, legal guardian, surrogate, sponsoring	IT DOESN'T HAPPEN AGAIN?	
	agency or representative payee, and to the public upon		
	request. The Type I ARCH policies and procedures shall		
	provide that each individual admitted shall:		
	Be fully informed orally or in writing, prior to or at the time		
	of admission, of these rights and of all rules governing		
	resident conduct. There shall be documentation signed by		
	the resident that this procedure has been carried out;		
	EINDINGS		
	<u>FINDINGS</u> Resident #1 – no documented evidence that the resident was		
	fully informed orally or in writing of rights and care home		
	policies.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-23 Physical environment. (g)(3)(G) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Smoke detectors shall be provided in accordance with the most current edition of the National Fire Protection Association (NFPA) Standard 101 Life Safety Code, One and Two Family Dwellings. Existing Type I ARCHs may continue to use battery operated individual smoke detector units, however, upon transfer of ownership or primary care giver, such units shall be replaced with an automatic hard wiring UL approved smoke detector system; FINDINGS No documented evidence that smoke detectors were tested. 	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

Image: Signal system Signal	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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FINDINGS No documented evidence that smoke detectors were tested.	Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Smoke detectors shall be provided in accordance with the most current edition of the National Fire Protection Association (NFPA) Standard 101 Life Safety Code, One and Two Family Dwellings. Existing Type I ARCHs may continue to use battery operated individual smoke detector units, however, upon transfer of ownership or primary care giver, such units shall be replaced with an automatic hard wiring UL approved smoke detector system; FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	

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RULES (CRITERIA) §11-100.1-23 Physical environment. (g)(3)(1) Fire prevention protection. Type I ARCHs shall be in compliance with, but not limited to, the following provisions: Each resident of a Type I home must be certified by a physician that the resident is ambulatory and capable of following directions and taking appropriate action for self-preservation under emergency conditions, except that a maximum of two residents, not so certified, may reside in the Type I home provided that either: FINDINGS There were one (1) non-self preserving resident and one (1) blind resident with one (1) caregiver at home upon department arrival at 10:20am. Second caregiver returned home at 12:40pm.	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	-

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
 §11-100.1-23 <u>Physical environment.</u> (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. <u>FINDINGS</u> One (1) of two (2) beds in residents' room #1 had urine odor. PCG changed the sheets during the inspection. 	PART 1	
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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		Date
§11-100.1-23 <u>Physical environment.</u> (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 2 <u>FUTURE PLAN</u>	
<u>FINDINGS</u> One (1) of two (2) beds in residents' room #1 had urine odor. PCG changed the sheets during the inspection.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:

Print Name:

Date: _____