Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Angel Home For Seniors | CHAPTER 100.1 |
|---|---|
| Address: 1315 Kupau Street, Kailua, Hawaii 96734 | Inspection Date: February 11, 2022 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

P2:05

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|--------------------|
| §11-100.1-10 Admission policies. (h) Residents requiring emergency admission to an ARCH or expanded ARCH, due to removal from their current placement by the department or other state agency and who lack immediate access to a physician or emergency room, and who are unable to provide a report of tuberculosis clearance within one year of admission, may be admitted to the ARCH or expanded ARCH if the resident obtains a chest x-ray indicating freedom from communicable tuberculosis within twenty-four hours after admission. The resident shall obtain a tuberculin skin test within three days after admission, as per departmental procedure. The resident shall also submit to a physical examination within one week after admission unless he or she has done so within three months prior to admission. FINDINGS Resident #1 — Physical exam unavailable upon admission to present day (2/11/21). Submit a copy with plan of correction. | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY STATEMENT OF THE STATEMENT OF TH | .22 |
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Inspection date: 2.11.22

11-100.1-10 Admission Policies (h) Part I

Resident #1 - Physical exam unavailable upon admission to present day (2//11/22).

Ask that if he could complete the Physical Exam. Fax Physical exam form to be completed and Called PCP explain that Resident #1 Physical Exam is not completed from the The Villas. waiting for documents to come back./

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STATE OF HAWAII DOH-OHCA STATE LICENSING

SCG = sub-care giver/PCG =primary care giver/PCP = primary care physician/CM = case $\frac{1}{2}$

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-10 Admission policies. (h) Residents requiring emergency admission to an ARCH or expanded ARCH, due to removal from their current placement by the department or other state agency and who lack immediate access to a physician or emergency room, and who are unable to provide a report of tuberculosis clearance within one year of admission, may be admitted to the ARCH or expanded ARCH if the resident obtains a chest x-ray indicating freedom from communicable tuberculosis within twenty-four hours after admission. The resident shall obtain a tuberculin skin test within three days after admission, as per departmental procedure. The resident shall also submit to a physical examination within one week after admission unless he or she has done so within three months prior to admission. FINDINGS Resident #1 — Physical exam unavailable upon admission to present day (2/11/21). Submit a copy with plan of correction. | PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | Date -8 |
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11-100.1-10 Admission Policies (h)

Resident #1- Physical exam unavailable upon admission to present day (2/11/22)

Part 2

To prevent his situation from happening again. I'll make sure before admitting a resident, I will re-check all admission documents are receive and properly filled out and have a check list to

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STATE OF HAWAII DOH-OHCA STATE LICENSING SCG = sub-care giver/PCG =primary care giver/PCP = primary care physician/CM = case manager

| | RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|--|--------------------|
| ~ | §11-100.1-13 Nutrition. (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus. FINDINGS Resident #1 – Physician's order dated 2/9/22 states, "Regular soft bite size"; however, special diet menu unavailable for review. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY AMARIAN WAR AMARIAN AMARIA | Date |
| | | STATE OF HAWAII | 22 MAR -8 P2:05 |

11-100.1-13 Nutrition (b)

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Resident #1 – Physician's order dated 2/9/22 states, "Regular soft bite size", however, special diet menu unavailable for review. Will call DOH Nutritionist (Ms. Jackson) help by 3/7/21 to review the special diet guideline and what's included or consist of. I will prepare a menu available for the Resident with a special diet.

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STATE OF HAWAII DOII-OHGA STATE LICENSING SCG = sub-care giver/PCG =primary care giver/PCP = primary care physician/CM = case manager

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-13 <u>Nutrition.</u> (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus. | PART 2 <u>FUTURE PLAN</u> | |
| FINDINGS Resident #1 — Physician's order dated 2/9/22 states, "Regular soft bite size"; however, special diet menu unavailable for review. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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11-100.1-13 Nutrition (b)

Part 2

Resident #1 – Physician's order dated 2/9/22 states, "Regular soft bite size", however, special diet menu unavailable for review.

special diet requirements, PCG will call DOH dietician to clarify special diet menus for guidance admission to the care home as well as any changes/updates for the residents. PCG will create and update menu for any resident with special diets and a check list to ensure all changes for To prevent this from happening again, PCG will thoroughly check all physician orders before diets are completed and updated on a timely manner. In the event PCG are unsure of any and clarifications.

STATE OF BUILDING

SCG = sub-care giver/PCG =primary care giver/PCP =primary care physician/CM = case manager

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|--|---------------------------|
| §11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #3 — The following medications found unsecured on resident's dresser in bedroom: Sodium chloride eye drops, prednisone eye drops, and triamcinolone cream. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY STATE LICENSING | Date "22 MAR -8 P2 |
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Part 1

Resident #3 – The following medications found unsecure on resident's dresser in bedroom: Sodium chloride eyedrops, Prednisone eye drops and Triamcinolone cream.

Removed all eye drops from the bedroom dresser and locked them right away.

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STATE OF HAWAII DOH-OHCA STATE LICENSING

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| FINDINGS Resident #3 — The following medications found unsecured on resident's dresser in bedroom: Sodium chloride eye drops, prednisone eye drops, and triamcinolone cream. | su affaches | |
| | STATE OF HAWAII STATE LICENSING | 22 MAR -8 P2:06 |

11-100.1-15 <u>Medication</u> (a) **Part 2**

at all time. I will assign one SCG to be responsible to check each room at the end of shift and to To prevent this from happening again, I will retrain all SCG to ensure all medication are lock all medication after administering and provide an end of shift check list for medication to be lock lock all unsecured medication. PCG will follow up on an ongoing basis to prevent this from happening again. _

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|-----------------|
| §11-100.1-15 Medications (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 – Per medication administration record (MAR), no documented evidence resident has received medications from the evening of 2/8/22 through noon on 2/11/22, as ordered by the physician. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | Date |
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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
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| | STATE OF HAWAII DOH-OHCA STATE LICENSING | 22 MAR -8 P2:06 |

11-100.1-15 Medications. (e)

Part 2

scheduled time of the day to complete daily documentations. PCP will have a check list to ensure all document are completed time and have SCG initial check list when completed. To prevent this from happening again, I will assign one SCG to be responsible and have a

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STATE OF HAWAII DON-OHOA STATE LICENSING

SCG = sub-care giver/PCG =primary care giver/PCP =primary care physician/Cm = case manager

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|---|------------------|
| §11-100.1-17 Records and reports. (a)(6) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Physician or APRN signed orders for diet, medications, and treatments; FINDINGS Resident #1 – No documented evidence of physician orders for the maintenance of resident's PEG tube while resident had PEG tube between 7/24/21-8/19/21. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | *22 MAR -8 P2:06 |

11-100.1-17 Records and Reports. (a)(6)

Only future plan is required.

Part 1

SCG = sub-care giver/PCG =primary care giver/PCP =primary care physician

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
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11-100.1 – 17 Records and Reports. (a)(6)

Part 2

medications, diet, and treatments order with instruction from a physician are signed. PCG will To prevent this from happening again, I will review all orders carefully and ensure that all have a check list for all medications and treatments in place. _

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STATE OF HAWAII DOH-OHCA STATE LICENSING SCG = sub-care giver/PCG =primary care giver/PCP =primary care physician/CM = case manager

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include: | PART 1 | |
| Entries describing treatments and services rendered; | Correcting the deficiency | |
| FINDINGS Resident #1 — No documented evidence of monitoring of PEG tube or its removal between admission (7/24/21) until 8/19/21. | after-the-fact is not practical/appropriate. For | |
| | this deficiency, only a future plan is required. | |
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11-100.1- 17 Records and reports (b)(4)

Part 1

Resident #3 No documentations evidence of monitoring of PEG tube or it's removal between admission (7/24/21 to 8/19/21).

Only future plan is required._

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|---|--|--------------------|
| §11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include: | PART 2 | |
| Entries describing treatments and services rendered; | <u>FUTURE PLAN</u> | |
| FINDINGS Resident #1 — No documented evidence of monitoring of PEG tube or its removal between admission (7/24/21) until 8/19/21. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? | |
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11-100.1-17 Records and Reports. (b)(4)

Part 2

To prevent this from happening again, PCG will ensure to create/develop a monitoring chart to include in the monthly MAR for daily documentation which to include to check for any sign of infections or any problem related to the issue. Documents such information to include in the progress note.

PCG will also ensure to have Physician Orders signed for any type of procedures perform to any residents as required. If the event PCG is not sure to contact case manager for guidance and clarification.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-17 <u>Records and reports.</u> (b)(8) During residence, records shall include: | PART 1 | |
| Notation of visits and consultations made to resident by other professional personnel as requested by the resident or the resident's physician or APRN; | Correcting the deficiency after-the-fact is not | |
| FINDINGS Resident #1 — Monthly progress notes between 8/2021- 1/2021 state physical therapy services are provided in-home twice weekly; however, no documented evidence of PT sessions provided. | practical/appropriate. For this deficiency, only a future plan is required. | |
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Part 1

Only future plan is required.

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STATE OF HAWAII DOH-OHCA STATE LICENSING SCG = sub-care giver/PCG =primary care giver/PCP =primary care physician/CM = case manager

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| | STATE OF HAWAII BOH-OHCA STATE LICENSING | *22 MAR -8 P2:07 |

11-100.1-17 Record and Reports (b)(8)

Part 2

To prevent this from happening again, PCG will have a monthly calendar to log in the date and time PT is being provided to the residents. Assign a SCG to check and monitor PT and PCG follow up weekly for PT resident up dates...

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| §11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDINGS Resident #2 — Motion sensor signaling device was not facing resident or within reach at bedside; thus, resident would not be able to utilize signaling device to call for help at bedside. | PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY | Date |
| | STATE LICENSING | *22 MAR -8 P2:07 |

11-100.1-23 Physical environment. (p)(5)

Partl

resident. A check list to sign to ensure caregivers are checking bells and any signal devices are PCG reposition motion sensor facing the resident and place a bell on resident bed for resident easy access. PCG and SCG will monitor daily to ensure motion sensor are always facing working and reachable by the resident. _

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| §11-100.1-23 Physical environment. (p)(5) Miscellaneous: | PART 2 | |
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| Resident #2 — Motion sensor signaling device was not facing resident or within reach at bedside; thus, resident would not be able to utilize signaling device to call for help at bedside. | Gu Madun | |
| | STATE CORRESPONDENCE | 22 APR -4 |
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11-100.1-23 Physical environment. (p)(5)

Part 2

motion sensor is still facing each resident. PCG will also, attached a bell to the resident beds to ensure that the resident can reach a calling system when they need, additional to the motion that the sensor is facing the residents. Every 2 hours SCG will check that the position on the To prevent this from happening again, PCG and SCG will monitor daily morning and bedtime sensor. A check list for each room for SCG to check all signal device are working and within reach by the resident at the end of each shift. PCG will follow up on the check list to ensure SCG are performing their duties properly each day and retrain SCG.

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-87 Personal care services. (a) The primary care giver shall provide daily personal care and specialized care to an expanded ARCH resident as indicated in the care plan. The care plan shall be developed as stipulated in section 11-100.1-2 and updated as changes occur in the expanded ARCH resident's care needs and required services or interventions. FINDINGS Resident #1 — Care plan dated 8/16/21, 9/29/21, 10/30/21, 11/19/21, 12/9/21, and 1/28/21 states, "Assist/remind client to change position every 2 hours in bed or ½ hour while in chair"; however, no documented evidence timely repositioning is being performed. Resident #1 — Care plan dated 8/16/21, 9/29/21, 10/30/21, 11/19/21, 12/9/21, and 1/28/21 states, "Change diaper every 2 hours and as needed while awake and every 4-8 hours and as needed at night"; however, no documented evidence timely diaper changes are being performed. | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. | |
| | STATE OF HAWAII BOH-OHCA STATE LICENSING | '22 MAR -8 P2:07 |

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Only future plan is required.

*22 MAR -8 P2:07

| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
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| | STATE OF HAWAII STATE LICENSING | 22 MAR -8 P2:08 |

11-100.1 – 87 Personal care services. (a)

Part 2

PCG will train all caregivers to log down time of repositioning and diaper change on the chart. PCG will follow up on an ongoing basis to ensure residents To prevent this from happening again, PCG will create a chart to log in time for resident needs are meet, performed documented._ position and diaper change log.

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| RULES (CRITERIA) | PLAN OF CORRECTION | Completion Date |
|--|---|--------------------|
| \$11-100.1-88 Case management qualifications and services. (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty-eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident; FINDINGS Resident #1 — Care plan developed on 8/16/21 and updated monthly does not address resident's diagnoses of hypertension and corresponding medication orders, measurable goals/outcomes, and interventions | DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY STATE LICENSING STATE LICENSING | 22 MAR -8 P2:08 |

11-100.1-88 Case management qualifications and services. (c)(2)

Partl

diagnoses of hypertension and corresponding medication orders and to include a measurable Called RN, CM to discuss and develop and update monthly care plan to address resident

goals and interventions.

Care Plan updated for 3/22._

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| | | Completion Date |
|--|---|--|
| \$11-100.1-88 Case management qualifications and service (c)(2) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family o surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: Develop an interim care plan for the expanded ARCH resident within forty-eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and shall include, but not be limited to, treatment and medication orders of the expanded ARCH resident's physician or APRN, measurable goals an outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persor required to perform interventions or services required by the expanded ARCH resident; FINDINGS Resident #1 — Care plan developed on 8/16/21 and updated monthly does not address resident's diagnoses of hypertension and corresponding medication orders, measurable goals/outcomes, and interventions | EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? A A A A A B B B B C | *22 APR -4 P 4:28 STATE OF HAWAII 00M-0446 |

11-100.1-88 Case management qualifications and services. (c)(2)

Part 2

To prevent this from happening again, PCG will review all documents and complete a check list, residents diagnoses to include any medication, corresponding to medication orders with goals and any interventions required by CM. PCG will inform CM for any changes and for the CM to changes and updates to the care plan, initial a check list that the care plan is read and followed discuss with CM care plan closely to ensure care plans are updated monthly according to the update care plan according to residents needs and physician orders. PCG will review all according to the care plan.

Discuss changes and updates with the CM on their visits.

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| §11-100.1-88 Case management qualifications and services. (c)(6) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall: | PART 1 Correcting the deficiency after-the-fact is not | |
| Coordinate care giver training, hospital discharge, respite, home transfers and other services as appropriate. Facilitate, advocate and mediate for expanded ARCH residents, care givers and service providers to ensure linkages and provision of quality care for the optimal function of the expanded ARCH resident; | practical/appropriate. For this deficiency, only a future plan is required. | |
| FINDINGS Resident #1 – No documented evidence of training on PEG tube care and maintenance by case manager while resident had a PEG tube between 7/24/21-8/19/21. | Delwo | |
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 $11-100.1-88\,$ Case management qualifications and services. (c)(6)

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Only future plan is required.

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| | STATE LICENSING | 22 MAR -8 P2:08 |

11-100.1 – 88 Case management qualifications and services. (c)(6)

Part 2

check list for Resident needs before admitting to ensure all documentation are complete on the To prevent this from happening again, PCG will ensure to have case manager to do training for any specialty services/treatment for the resident before admission. CM will provide a written documentation to show that such training was complete before admission. PCG will have a admission time.

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Licensee's/Administrator's Signature:

Print Name:

Anceli'e Cabel

Date:

3/1/22

STATE OF HAWAII

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STATE OF HAWAII

P2:08

| Licensee's/Administrator's Signature: | Mafri Calu |
|---------------------------------------|---------------|
| Print Name: _ | Ancelie Cabel |
| Date: _ | 3/2/22 |

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STATE OF HAWAII

STATE LICENSING