## Office of Health Care Assurance

# State Licensing Section

# STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Kahuanani Hale	CHAPTER 100.1
	· 
Address: 94-284 Kahuanani Place Waipahu, Hawaii 96797	Inspection Date: August 31, 2021 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

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	ULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
(f)(2) The substitute care period greater than requirements specifications.  Be able to provide pathing, dressing, to residents, and be abschedule of activition.	nce of Primary Care Giver (PCG)	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  SEE ATTACHED	
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11-100.1-9 Personnel, staffing and family requirements. (F)(2) Page 2

Page 2

Yes, the deficiency has been corrected. All training has been conducted and records filed in appropriate binder.

Completion date: 9/8/21

Completion date: 9/8/21

\$11-100.1-9 Personnel, staffing and family requirements. (f)(2) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be able to provide personal care to the residents, including bathing, dressing, transferring, feeding, and transporting residents, and be able to provide care as stipulated in the schedule of activities or care plan;  FINDINGS  SCG#1 - No evidence of Primary Care Giver (PCG) training available for review.  PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  SEE ATTACHED	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
period greater than four hours in addition to the requirements specified in subsection (e) shall:  Be able to provide personal care to the residents, including bathing, dressing, transferring, feeding, and transporting residents, and be able to provide care as stipulated in the schedule of activities or care plan;  FINDINGS  SCG#1 – No evidence of Primary Care Giver (PCG)	(f)(2)	PART 2	Date
Be able to provide personal care to the residents, including bathing, dressing, transferring, feeding, and transporting residents, and be able to provide care as stipulated in the schedule of activities or care plan;    SEE ATACHED   SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?    SEE ATACHED   SEE ATACH	period greater than four hours in addition to the	<u>FUTURE PLAN</u>	
FINDINGS SCG#1 – No evidence of Primary Care Giver (PCG)	Be able to provide personal care to the residents, including bathing, dressing, transferring, feeding, and transporting residents, and be able to provide care as stipulated in the	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	FINDINGS SCG#1 - No evidence of Primary Care Giver (PCG)	SEE ATTACHED	
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# 11-100.1-9 Personnel, staffing and family requirements. (F)(2) Page 3

In the future, Kahuanani Hale will perform the following steps to ensure timely completions of giver training and certifications:

- Kahuanani Hale will issue a verbal and written reminder to all caregivers 45 days prior to their CPR/FIRST AID renewal dates.
  - Kahuanani Hale will be utilizing an appointment wall calendar system for tracking and monitoring all required certifications and trainings. 7
- In addition, Kahuanani Hale will continue to use it's e-calendar for tracking and monitoring all required certifications and trainings. m
- In the event of a cancelled or postponed training due to COVID or other issues, a secondary training option has been engaged. 4.

All requisite training documentation and certification recorded will be filed in the appropriate binder in a timely manner. Ŋ.

Completion date: 9/3/21

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-13 Nutrition. (i)	PART 1	<u>Date</u>
Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY	
FINDINGS  Resident #1 – No diet order available for review.	SEE ATTACHED	
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11-100.1-13 Nutrition. (i) Page 4

Yes, the deficiency has been corrected and filed in the Resident's binder. Completion date:  $2/8/21\,$ 

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
$\boxtimes$	§11-100.1-13 Nutrition. (i)	PART 2	Date
	Each resident shall have a documented diet order on admission and readmission to the Type I ARCH and shall have the documented diet annually signed by the resident's physician or APRN. Verbal orders for diets shall be recorded on the physician order sheet and written confirmation by the attending physician or APRN shall be obtained during the next office visit.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – No diet order available for review.	SEE ATTACHED	
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# 11-100.1-13 Nutrition, (i)

In the future, Kahuanani Hale will take the following steps to ensure all residents have a documented diet order:

- Kahuanani Hale will ensure that the resident's physician completes the physician orders, including the diet orders prior to admission or in a timely manner.
- Kahuanani Hale has implemented a wall calendar calendar will be used for reminders for important dates such as: doctor's appointments, annual physicals, annual vaccinations, tuberculosis screenings and physician and/or diet orders as needed, etc... N
- Kahuanani Hale will conduct quarterly audits for aforementioned documents regarding diet ന്
- Kahuanani will ensure all resident's diet ord ers are filed in Resident's binder. 4.

Completion date: 9/8/21

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication.  FINDINGS  Resident #1 — No telephone order taken for order change on 5/14/21. Sertraline 50mg tab take one tab by mouth BID was changed via telephone order to Sertraline 50mg tab take ½ tab QAM and 1 tab QHS.	PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  SEE ATTACHED	Date
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11-100.1-15 Medications. (h) Page 6

Yes, the medication order has been received and filed into Resident's binder. Completion date: 9/8/21

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication.  FINDINGS Resident #1 — No telephone order taken for order change on 5/14/21. Sertraline 50mg tab take one tab by mouth BID was changed via telephone order to Sertraline 50mg tab take ½ tab QAM and 1 tab QHS.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  SEE ATTACHED	Date
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In the future, Kahuanani Hale will take the following steps:

- All verbal and telephone orders, recorded on physician order form.
- Fax all verbal and telephone orders to corresponding physician to achieve signatures regarding the verbal/telephone orders. 1.
  - If unable to achieve orders through fax, a hard copy will be mailed with a self-addressed stamped enveloped to physician for signatures regarding the medication order.  $\ddot{\omega}$ 
    - 4. File the verbal/telephone order in the Resident's binder in a timely manner. Completion date: 9/8/21

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F-3	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	Date
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the	DID YOU CORRECT THE DEFICIENCY?	
	resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
		SEE ATTACHED	
	FINDINGS  Resident #1 – Progress notes do not document resident's need for PRN Docusate given from 4/29/21 through 5/2/21	, , ,	
	nor the effectiveness of the medication.		
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11-100.1-17 Records and reports. (b)(3) Page 8

Yes, the deficiency has been corrected and filed in the Resident's binder. Completion date: 9/8/21

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
$\boxtimes$	§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:	PART 2	Date
	Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the	<u>FUTURE PLAN</u>	
	resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS	SEE ATTACHED	
	Resident #1 – Progress notes do not document resident's need for PRN Docusate given from 4/29/21 through 5/2/21 nor the effectiveness of the medication.		
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# 11-100.1-17 Records and reports. (b)(3) Page 8

In the future, Kahuanani Hale will take the following steps to ensure documentation regarding medication response is properly documented:

- Identify the response to the medication that the resident is having regarding medication.
- Properly correlate and document the medication administration record and progress notes with corresponding dates and action taken on the medication administration record. 7
  - Highlight any changes or reactions regarding resident's medication in the progress notes.
    - Immediately document any changes in Resident's progress notes.
  - Notify Resident's physician immediately and achieve proper signatures from physician if any changes have been ordered and file in Resident's binder. ж **4** г

Completion date: 9/8/21

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Licensee's/Administrator's Signature:	an m
Print Name:	Karan Stone
Date:	9/8/21

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