Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Jaychat Adult Residential Care Home	CHAPTER 100.1
Address: 99-314 A Eke Place, Unit 2, Aiea, Hawaii 96701	Inspection Date: November 4, 2021 Initial

## THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

## YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li><b>KOLLS (CKITEKIA)</b></li> <li>§11-100.1-9 Personnel, staffing and family requirements.</li> <li>(e)(4)</li> <li>The substitute care giver who provides coverage for a period less than four hours shall:</li> <li>Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.</li> <li>FINDINGS</li> <li>Substitute care giver (SCG) #1 - No documentation of training by the primary care giver (PCG) to make prescribed medication available to residents. Submit a copy of the training with the plan of correction.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-9 Personnel, staffing and family requirements.</li> <li>(e)(4)</li> <li>The substitute care giver who provides coverage for a period less than four hours shall:</li> </ul>	PART 2 <u>FUTURE PLAN</u>	
Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
<b>FINDINGS</b> Substitute care giver (SCG) #1 - No documentation of training by the primary care giver (PCG) to make prescribed medication available to residents. <b>Submit a copy of the</b> <b>training with the plan of correction</b> .		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.	PART 1	
FINDINGS Menus are not followed. No substitution list.		
	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Menus are not followed. No substitution list.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	<ul> <li>§11-100.1-14 Food sanitation. (f)</li> <li>Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</li> <li>FINDINGS</li> <li>Bleach product unsecured on the wet har sink</li> </ul>	PART 1	
	Bleach product unsecured on the wet bar sink. Removed during the inspection.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>	
	FINDINGS Bleach product unsecured on the wet bar sink.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
<b>FINDINGS</b> Resident #1 - "Tylenol 500 mg 1 tab po every 6 hours" ordered 10/22/21; however, the label noted "as needed."	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
811 100 1 15 Madiantiana (a)		Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
<b>FINDINGS</b> Resident #1 - "Tylenol 500 mg 1 tab po every 6 hours" ordered 10/22/21; however, the label noted "as needed."	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</li> <li>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</li> <li><u>FINDINGS</u> Resident #1 - No documentation that the case manager and physician were made aware of the following:</li> <li>10/18/21 BP = 99/48</li> <li>10/19/21 BP = 90/54</li> </ul>	PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
SII-100.1-1/ <u>Records and reports.</u> (b)(3)	PART 2	
	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
$\square$	§11-100.1-23 <u>Physical environment.</u> (g)(3)(B) Fire prevention protection.	PART 1	
	Type I ARCHs shall be in compliance with, but not limited	DID YOU CORRECT THE DEFICIENCY?	
	to, the following provisions:	USE THIS SPACE TO TELL US HOW YOU	
	There shall be a clear and unobstructed access to a safe area of refuge;	CORRECTED THE DEFICIENCY	
	<b><u>FINDINGS</u></b> Laundry obstructing access from the back exit to the area of refuge.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 <u>Physical environment.</u> (g)(3)(B) Fire prevention protection.	PART 2	Date
<ul> <li>Type I ARCHs shall be in compliance with, but not limited to, the following provisions:</li> <li>There shall be a clear and unobstructed access to a safe area of refuge;</li> <li><u>FINDINGS</u> Laundry obstructing access from the back exit to the area of</li></ul>	<u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
refuge.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>§11-100.1-23 <u>Physical environment.</u> (h)(3)</li> <li>The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</li> <li>All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;</li> </ul>	PART 1	
FINDINGS PCG is improperly sanitizing hand washed dishes and utensils. Bleach solution is sprayed on the dishes.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
		Date
§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 2 <u>FUTURE PLAN</u>	
All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS PCG is improperly sanitizing hand washed dishes and utensils. Bleach solution is sprayed on the dishes.	IT DOESN'T HAPPEN AGAIN?	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 <u>Physical environment.</u> (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.	PART 1 DID YOU CORRECT THE DEFICIENCY?	
	codes. FINDINGS Wet bar in the resident area contained a microwave oven, refrigerator and sink. PCG stated that the refrigerator was installed recently.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
<u> </u>			Date
	§11-100.1-23 <u>Physical environment.</u> (r) Facilities shall be maintained in accordance with provisions of state and local zoning, building, fire safety and health codes.	PART 2 <u>FUTURE PLAN</u>	
	<b><u>FINDINGS</u></b> Wet bar in the resident area contained a microwave oven, refrigerator and sink. PCG stated that the refrigerator was installed recently.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<ul> <li>\$11-100.1-88 Case management qualifications and services.</li> <li>(c)(2)</li> <li>Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</li> <li>Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident's needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;</li> <li><b>FINDINGS</b></li> <li>Resident #1 - The service plan "Action" noted:</li> <li>"I will eat meals low in fat &amp; salt content;" however, the resident is on a "regular" diet.</li> <li>"I will take my stool softener;" however, no physician order for stool softener.</li> </ul>	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

ſ	RULES (CRITERIA)	PLAN OF CORRECTION	Completion
			Date
	<ul> <li>§11-100.1-88 Case management qualifications and services.</li> <li>(c)(2)</li> <li>Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</li> <li>Develop an interim care plan for the expanded ARCH resident within forty eight hours of admission to the expanded ARCH and a care plan within seven days of admission. The care plan shall be based on a comprehensive assessment of the expanded ARCH resident's needs and shall address the medical, nursing, social, mental, behavioral, recreational, dental, emergency care, nutritional, spiritual, rehabilitative needs of the resident and any other specific need of the resident. This plan shall identify all services to be provided to the expanded ARCH resident and medication orders of the expanded ARCH resident's physician or APRN, measurable goals and outcomes for the expanded ARCH resident; specific procedures for intervention or services required to meet the expanded ARCH resident; needs; and the names of persons required to perform interventions or services required by the expanded ARCH resident;</li> <li><b>FINDINGS</b></li> <li>Resident #1 - The service plan "Action" noted:</li> <li>"I will eat meals low in fat &amp; salt content;" however, the resident is on a "regular" diet.</li> <li>"I will take my stool softener;" however, no physician order for stool softener.</li> </ul>	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
			1

Licensee's/Administrator's Signature:

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_