

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: C.A.R.E. Cottage - Hilo #2	CHAPTER 98
Address: 100 Apoke Street, Hilo, Hawaii 96720	Inspection Date: April 19, 2021 - Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/> §11-98-04 Administrative and statistical reports. (a) A permanent register shall be maintained in ink or typewritten of all admissions and discharges of residents including: FINDINGS No permanent register of all resident admissions and discharges.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u> YES</p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p style="text-align: center;"> <i>Conferred with LERS program Specialist and complete yearly record of all residential admissions and discharges moved to eHana database where all employees can access.</i> </p>	07/09/2021

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<input checked="" type="checkbox"/> §11-98-04 Administrative and statistical reports (a) A permanent register shall be maintained in ink or typewritten of all admissions and discharges of residents including: <u>FINDINGS</u> No permanent register of all resident admissions and discharges.	<p style="text-align: center;">PART 2 <u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>Permanent register of resident admissions and discharges stored on eHana database where employees can access, update and print out for inspections.</p> <p>* Verified with Jill that electronic database is acceptable as long as it can be printed out and accessed by all staff.</p> <p>Staff educated at 07/09/2021 monthly meeting that register will be stored on eHana database. All staff confirmed they can access eHana. Will re-educate annually.</p>	07/09/2021

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/> §11-98-11 Minimum standards for licensure: personnel. (e) There shall be documented evidence that every employe has a pre-employment and an annual health evaluation by a physician. These evaluations shall be specifically oriented to determine the presence of any infectious disease liable to harm a resident. Each health evaluation shall include a tuberculin skin test or a chest x-ray. FINDINGS Employee #1 – hired 07-29-20, no pre-employment physical examination.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;">Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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☒	<p>§11-98-11 Minimum standards for licensure: personnel. (c) There shall be documented evidence that every employee has a pre-employment and an annual health evaluation by a physician. These evaluations shall be specifically oriented to determine the presence of any infectious disease liable to harm a resident. Each health evaluation shall include a tuberculin skin test or a chest x-ray.</p> <p>FINDINGS Employee #2 - no current annual physical examination.</p>	<p style="text-align: center;">PART 2 <u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>We have contracted with an outside agency, Pro Service, to assist us with our HR needs. Credentials and annual requirements will be tracked by their automated system and employees and supervisors will be notified before expiration so that certifications/requirements can be renewed in a timely manner. All certifications, licenses, ect. will be kept electronically on file with Pro Service immediately after renewal to be available for audits.</p>	05/01/2021

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/> §11-98-11 Minimum standards for licensure, personnel. (k) The administrator shall arrange for staff development that includes orientation and training of all new staff and continuing educational opportunities for all staff. Volunteers, whenever utilized, shall be included in the orientation and training programs for staff or participate in orientation and training programs geared specifically to their needs. <u>FINDINGS</u> Employee #1 and Employee #2 - no CPI training.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u> <i>yes</i></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Employee #1 had CPI training on 07/27/21 - Confirmation of training form attached.</p> <p>Employee #2 was terminated on 07/20/21, before CPI training scheduled on 07/27/21.</p>	<p style="text-align: center;">07/27/21</p> <p style="text-align: center;">07/20/21</p>

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/> §11-98-12 <u>Minimum standards for licensure; services.</u> (1) Individual records shall be kept on each resident which contain the following: Within twenty-one days of admission, a report of a resident's medical examination or written evidence of a physical examination within the prior twelve months shall be on file; <u>FINDINGS</u> Resident #1 – admitted on March 29, 2021, no physical examination.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p style="text-align: center;">No way to correct this deficiency. Client already discharged. Nurses on staff reporting that due to COVID, it has been very difficult to get clients a physical exam before discharge. When unable to get a client scheduled before OLC date, the they have been scheduling for soonest date available, so that hopefully client will follow up and complete after OLC.</p>	<p style="text-align: center;">N/A</p>

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11-21-21

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/> §11-98-14 Physical facility: (a)(1) The design and construction of each building or buildings comprising the facility shall meet the minimum requirements of the following codes: The county fire department codes; FINDINGS Resident bedroom #5 – battery in smoke detector was removed.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Checks for alarms and fire alarm batteries have been instituted at each shift change (2-3 times a day). Resident manager's complete inventory and sign off on shift change log that all detectors and batteries are present.</p> <p>Smoke detector in Resident bedroom #5 was replaced with a new battery in the detector.</p>	<p style="text-align: center;">05/04/2021</p> <p style="text-align: center;">04/21/2021</p>

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/> §11-98-14 Physical facility. (a)(3) The design and construction of each building or buildings comprising the facility shall meet the minimum requirements of the following codes: Applicable rules of the department relating to sanitation. <u>FINDINGS</u> Utensils and dishes were not thoroughly cleaned and sanitized after each use.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>RCM's advised of findings and instructed to re-clean + sanitize all dishes and utensils. Quarterly reviews of Sanitation Standards to be conducted at Staff meetings.</p>	<p style="text-align: center;">04/19/2021</p>

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<input checked="" type="checkbox"/> §11-98-14 Physical facility: (a)(3) The design and construction of each building or buildings comprising the facility shall meet the minimum requirements of the following codes: Applicable rules of the department relating to sanitation. FINDINGS Utensils and dishes were not thoroughly cleaned and sanitized after each use.	<p style="text-align: center;">PART 2 <u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>At monthly meeting, Rem's were re-educated regarding monitoring of clients to ensure dishes + utensils are thoroughly cleaned and sanitized. Advised that if clients unwilling or unable to complete task correctly and code, Rem's will be required to re-clean + sanitize dishes + utensils before they are put away. This information will be reviewed each quarter, at monthly meeting.</p>	<p style="text-align: center;">06/04/2021</p>

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<input checked="" type="checkbox"/> §11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Resident bedroom #5 – window #1, no window screen, window #2, no curtain for providing privacy.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p style="text-align: center;"><i>Hired contractor to replace screen. Purchased curtain for privacy.</i></p>	<p style="text-align: center;"><i>05 / 20 / 2021</i></p>

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<input checked="" type="checkbox"/> §11-98-14 <u>Physical facility.</u> (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Front exit door – holes in screen.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p style="text-align: center;"><i>Hired contractor to replace screen.</i></p>	<p style="text-align: center;"><i>05/20/21</i></p>

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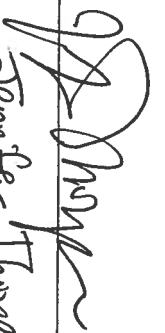
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<input checked="" type="checkbox"/> §11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS All windowpanes and screens unclean.	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p style="text-align: center;"><i>Staff instructed to clean window panes and screens.</i></p>	<p style="text-align: center;"><i>04/23/24</i></p>

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Licensee's/Administrator's Signature:




Print Name:

Jennifer Turpe, Ethics Trainer

Date:

06/10/2021

Licensee's/Administrator's Signature:


Jennifer Thorne
Nursing Supervisor
Team Lead
EM URS

Print Name:

Date:

01/07/2022