Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Hawaii Kai Retirement Community Phase I and II	CHAPTER 90
Address: 428 Kawaihae Street, Honolulu, Hawaii 96825	Inspection Date: January 19, 2021 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. FIRST IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTEI ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-3 <u>Licensing.</u> (o)(10) Applications for licensure shall be made to the department on a form provided by the department and shall include full and complete information as follows: Evidence that the premises comply with state and county building, housing, fire, and other codes, ordinances, and laws for the type of occupancy to be licensed. Compliance	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
shall include but not be limited to the following: FINDINGS Fire alarm system inspection reports by Honolulu Fire Department state inspections performed on 7/8/20 and 12/3/20 have the following unresolved issues: • Fire alarm system not repaired • Documentation of cleaning exhaust hood system by a qualified cleaning service is unavailable Submit documentation that exhaust hood cleaning was completed and fire alarm system was repaired by providing report/receipt from servicer. Submit with plan of correction.	 The following areas have been addressed Regarding fire alarm system: Sprinklers in the Mauka building have been an on-going project in conjunction with Oahu Fire System. Replaced fire pump and primer pump is currently functional. Found a leak in the main lines running up to the top of the property. In the process of trying to find leak locator. once the leak is detected, then it can be repaired per Oahu Fire. Mauka control panel addressed by locating 20-25 faulty smoke detectors. New smoke detectors on order and will be installed once 	3 Months 4-6 weeks
	it is delivered by Aloha Fire. 3. Combustible materials removed and stored in appropriate areas and all exit signs now functional.	2/1/21
	4. Makai control panel addressed by locating 20 faulty smoke detectors. New smoke detectors on order and will be installed by the maintenance dept. once delivered. Copy of invoice regarding cleaning of exhaust	weeks

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§11-90-3 Licensing. (o)(10) Applications for licensure shall be made to the department on a form provided by the department and shall include full and complete information as follows: Evidence that the premises comply with state and county building, housing, fire, and other codes, ordinances, and laws for the type of occupancy to be licensed. Compliance shall include but not be limited to the following: FINDINGS Fire alarm system inspection reports by Honolulu Fire Department state inspections performed on 7/8/20 and 12/3/20 have the following unresolved issues: • Fire alarm system not repaired • Documentation of cleaning exhaust hood system by a qualified cleaning service is unavailable Submit documentation that exhaust hood cleaning was completed and fire alarm system was repaired by providing report/receipt from servicer. Submit with plan of correction.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? To prevent similar deficiencies in the future, and to increase resolution speed once issues have been identified, the facility will implement the following: • Extra supplies of smoke detectors, pull stations, horns and strobes will be stocked on site in order to mitigate repair delay from long-lead-time replacement parts. • The facility will engage a local contractor (Oahu Fire Protection) to perform twice annual inspections of the fire alarm system. • In the event any fire system deficiencies are identified in the future, the facility will implement a project oversight team consisting	an-gjeng
	of the Administrator, Regional Facilities Director, Fire Life and Safety Manager, and a member of the Holiday Retirement executives	21
	team to track resolution and ensure sufficient	
	resources are allocated to resolve the issue in a timely manner. The project oversight	22
	team will meet on a regular basis until issue	P4 v3

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-4 Minimum building and structural requirements. (6) The facility shall provide each resident with the following: The unit shall have a call system monitored 24-hours a day by facility staff; FINDINGS Room 220, Mauka Building – Call system in bathroom not properly functioning	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	11-90-4 Minimum building and structural requirements. (6) Call system in room 220 Mauka building has been repaired and functioning properly.	1/19/21

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§11-90-4 Minimum building and structural requirements. (6) The facility shall provide each resident with the following: The unit shall have a call system monitored 24-hours a day by facility staff; FINDINGS Room 220, Mauka Building – Call system in bathroom not properly functioning	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	11-90-4 Minimum building and structural requirements. (6) To prevent similar deficiencies from recurring, the Administrato and the maintenance team did room checks on all the AL apts. to ensure that the call system in the bathroom is properly functioning. Call system checks will be conducted every 3 months to ensure that the system is working properly.	on-zoen

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 — Medication administration record states, "Mucinex FastMax Congestion-Cough 20mL orally every 4 hours PRN"; however, medication unavailable in resident's medication inventory.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY 11-90-8 Range of services (a) (2) Upon further search of the medication cart, resident #1 Mucinex FastMax Congestion-cough 20ml was located and currently being used as a PRN medication.	1119121

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§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 — Medication administration record states, "Mucinex FastMax Congestion-Cough 20mL orally every 4 hours PRN"; however, medication unavailable in resident's medication inventory.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 11-90-8 Range of services. (a) (2) Administrator and consultant DON reviewed medication administration policy and procedure with all licensed staff. To prevent similar deficiencies from recurring, nursing staff will conduct weekly MAR audits and cart checks to ensure accuracy and report findings to the Administrator and Consultant DON on a weekly basis.	on-going

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	§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 – Service plan updated on 5/26/20 and 11/24/20 state, "during the night check resident frequently". However, documentation of nightly checks between 5/26/20 and 11/30/20 are unavailable.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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§11-90-8 Range of services. (a)(2) Service plan. A service plan shall be developed and followed for each resident consistent with the resident's unique physical, psychological, and social needs, along with recognition of that resident's capabilities and preferences. The plan shall include a written description of what services will be provided, who will provide the services, when the services will be provided, how often services will be provided, and the expected outcome. Each resident shall actively participate in the development of the service plan to the extent possible; FINDINGS Resident #1 — Service plan updated on 5/26/20 and 11/24/20 state, "during the night check resident frequently". However, documentation of nightly checks between 5/26/20 and 11/30/20 are unavailable.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 11-90-8 Range of services (a) (2) Per facility protocol, each resident is checked every 2 hours from 10pm-6am. The NOC shift is responsible for completing the "Observation form" and is given to the Administrator for review and record keeping. To ensure that record of documentation is available, Administrator will ensure that these records are kept for 7 years in medical records.	on-going
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (b)(3)(B)(ii) Services.	PART 1	
The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: Administration of medication: The facility shall provide and implement policies and procedures which assure that all medications administered by the facility are reviewed at least once every 90 days by a registered nurse or physician, and is in compliance with applicable state laws and administrative rules. FINDINGS Resident #1 – Medication not reviewed by a physician or registered nurse between 2/6/20 and 6/14/20.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

Sil1-90-8 Range of services. (b)(3)(B)(ii) Services. The sasisted living facility shall have policies and procedures relating to medications: The facility shall provide and implement policies and procedures which assure that all medications administered by the facility are reviewed at least on registered nurse or physician, and is in compliance with applicable state laws and administrative rules. FINDINGS Resident #1 — Medication not reviewed by a physician or registered nurse between 2/6/20 and 6/14/20. Per facility policy and procedure, the Pharmacist completes a chart review for all residents every 6 months. The Director of Nursing and charge nurses will conduct monthly chart audits to ensure that medications administered by the facility are reviewed at least once every 90 days.	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-90-8 Range of services. (b)(3)(B)(ii) Services. The assisted living facility shall have policies and procedures relating to medications to include but not be limited to: Administration of medication: The facility shall provide and implement policies and procedures which assure that all medications administered by the facility are reviewed at least once every 90 days by a registered nurse or physician, and is in compliance with applicable state laws and administrative rules. FINDINGS Resident #1 — Medication not reviewed by a physician or	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? 11-90-8 Range of services (b) (3) (B) (ii) Resident #1- (see attached) POS reflects that the Director of Nursing Andrea Stamp did review and sign on 4/30/20 as reflect on the POS. Per facility policy and procedure, the Pharmacist completes a chart review for all residents every 6 months. The Director of Nu and charge nurses will conduct monthly chart audits to ensure t medications administered by the facility are reviewed at least	Date On - agent

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases; FINDINGS Residents #1,3,4 — Initial TB clearance unavailable for review. Submit a copy with plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	11-90-9 Record and reports system (a) (l) Resident #1,3,4 (see attached) Initial TB clearance Located in medical records.	itrolu
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Residents #1,3,4 – Initial TB clearance unavailable for review. Submit a copy with plan of correction.	11-90-9 Record and reports system (a) (I) To prevent similar deficiencies from recurring, consultant DON conducted an audit on every chart to ensure that each chart has a primary care provider's physical examination including the Initial TB clearance, comprehensive assessment, and service plan located in a sleeve marked "do not thin". All licensed staff have been trained and educated on facility policy and procedure on maintaining resident records.	on-goenf

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FINDINGS Residents #1,2,3 — Missing annual TB clearance. Submit a copy with plan of correction.	11-90-9 Record and reports system (a) (I) Resident #1 and #3 annual TB clearance is attached. Resident #2 has been on hospice services with Island's Hospice and his annual TB clearance was not completed due to his medical condition. He has since expired on 1/30/21.	312121 1125121

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FINDINGS Residents #1,2,3 – Missing annual TB clearance. Submit a copy with plan of correction.	11-90-9 Record and reports system (a) (I) To prevent similar deficiencies from recurring, Administrator Implemented a tracking system to ensure that every resident completes the annual physical exam and TB clearance in a timely manner. All charts will be audited every 3 months by a licensed staff member to ensure that there is a copy of current physician or primary care provider's report of physical examination which includes Tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases.	on going

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	§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases;	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS Residents #1,3,5 - Missing current annual physical exam. Submit a copy with plan of correction.	11-90-9 Record and reports system (a) (I)	2/2/21 1/26/21 2/1/11
		Annual physical exam for resident #1, #3, and #5 attached.	2/1/11
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§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Residents #1,3,5 – Missing current annual physical exam. Submit a copy with plan of correction.	11-90-9 Record and reports system (a) (I) To prevent similar deficiencies from recurring, Administrator Implemented a tracking system to ensure that every resident completes the annual physical exam and TB clearance in a timely manner. All charts will be audited every 3 months by a licensed staff member to ensure that there is a copy of current physician or primary care provider's report of physical examination which includes Tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases.	a. gang

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-90-9 Record and reports system. (a)(4) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Incident reports of any bodily injury or other unusual circumstances affecting a resident which occurs within the facility, on the premises, or elsewhere, shall be retained by the facility under separate cover, and be available to authorized personnel and the department. The resident's physician or primary care provider shall be called immediately if medical care is necessary or indicated. FINDINGS Resident #1 — Incident report unavailable for unwitnessed fall documented on 5/20/20. Resident #2 — Incident report unavailable for ER visit documented on 10/29/20.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-90-9 Record and reports system. (a)(4) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following:	PART 2 <u>FUTURE PLAN</u>	
- Aller	Incident reports of any bodily injury or other unusual circumstances affecting a resident which occurs within the facility, on the premises, or elsewhere, shall be retained by the facility under separate cover, and be available to authorized personnel and the department. The resident's physician or primary care provider shall be called immediately if medical care is necessary or indicated.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	FINDINGS Resident #1 – Incident report unavailable for unwitnessed fall documented on 5/20/20.	11-90-9 Record and reports system (a) (I)	
a diagram	Resident #2 – Incident report unavailable for ER visit documented on 10/29/20.	Administrator reviewed "incident report" policy and protocol with all licensed Staff. All nursing staff instructed to follow facility protocol when attending to Resident related incidents. To prevent similar deficiencies from recurring, all incident reports will be reviewed during monthly QA meetings and logged and maintained by Administrator to ensure that all incidents have been documented and completed.	ou-going

Licensee's/Administrator's Signature:	Willi Clua
Print Name: _	Meli Cherry
Date:	3/8/21

STATE OF HAWAII