## Foster Family Home - Corrective Action Report

## Provider ID: 1-180003

Home Name: Donna Shane Bagay, NA
91-1000 Alae Street
Eva Beach
HI 96706

Foster Family Home Required Certificate

Review ID: $\quad$ 1-180003-6
Reviewer: Jackie Chamberlain
Begin Date: 1/5/2021
Foster Family Home Required Certificate
[11-800-6]
6.(d)(1) Comply with all applicable requirements in this chapter; and

Comment:

6(d)(1) CCFFH inspection made for a 2 bed CCFFH recertification. corrective action required to CTA within 30 days
Foster Family Home Client Care and Services
[11-800-43]
43.(c)(3) Be based on the caregiver following a service plan for addressing the client's needs. The RN case manager may

## Comment:

43.c. 3 No RN delegations present for CG\#3 for client \# 1 or \# 2
Foster Family Home Records
[11-800-54]
54.(c)(5) Medication schedule checklist;

Comment:
54.(c)(5)Medication discrepancy for client \# 1 medication prescription label did not match medication administration record and / or the signed MD orders. CMA RN to determine if a medication error has occurred Client \# 2 was missing 1 medication that is scheduled for twice daily There was no MAR present for January 2021 for client \# 1 or client \# 2


# Terri Van Houten RN/ Jackie Chamberlain RN 

Community Care Foster Family Home (CCFFH) Written Corrective Action Plan (CAP) Chapter 11-800

PCG's Name on CCFFH Certificate:
Donna Shane Bagay
(PLEASE PRINT)
CCFFH Address: 91-1000 Aeae Street, Ewa Beach, Hawaii 96706
(PLEASE PRINT)

| $\begin{aligned} & \text { Rule } \\ & \text { Number } \end{aligned}$ | Corrective Action Taken - How was each issue fixed for each violation? | Date each violation was fixed | Prevention Strategy - How will you prevent each violation from happening again in the future? |
| :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { 43.(c) } \\ & \text { (3) } \end{aligned}$ | Primary Caregiver called Case Management Agency and was able to schedule to do delegation for Client \#1 and Client \#2 for CG\#3 who is a Household Member. RN Delegation done on 01/09/2021 for CG\#3 by Client's CMA and it was placed into the client's record. | $\begin{aligned} & 01 / 091 \\ & 2021 \end{aligned}$ | Primary Caregiver understands that she will notify client's CMA that RN delegation needs to be done even for Household Member so they know what's her limitations. |
| $\begin{aligned} & \text { 54.(c) } \\ & \text { (5) } \end{aligned}$ | Medication discrepancy for Client\#1 was corrected by client's CMA,MD and PG on client's Medication Amdinistration Record. | $\begin{aligned} & \text { 01/06/ } \\ & 2021 \end{aligned}$ | Primary Caregiver will look at all the medication administration record and bottles to ensure they both match everytime before giving a medication. Home will immediately notify CMA and Doctor if they are different. |
|  | Primary Caregiver called <br> Client\#1's Doctor about for refill so it will be available when needed but Doctor discontinued after assessing client doesnt complain of pain and on already. | $\begin{aligned} & 01 / 07 / \\ & 2021 \end{aligned}$ | Primary Caregiver will look at all medications even PRN medications ordered are always available in home for urgent use. |

All items that were fixed are attached to this CAP
PCG's Signature:


Date: $01 / 18 / 2021$

CTA has reviewed all corrected items

| CTA RN Compliance Manager: |  |  |  |
| :---: | :---: | :---: | :---: |
| Community Care Foster Family Home (CCFFH) Written Corrective Action Plan (CAP) |  |  |  |
| PCG's Name on CCFFH Certificate: Donna Shane Bagay |  |  |  |
| CCFFH Address: 91-1000 Aeae Street, Ewa Beach, Hawaii 96706 |  |  |  |
| (PLEASE PRINT) |  |  |  |
| Rule Number | Corrective Action Taken - How was each issue fixed for each violation? | Date each violation was fixed | Prevention Strategy - How will you prevent each violation from happening again in the future? |
| $\begin{aligned} & 54 .(c) \\ & 5 \end{aligned}$ | Primary Caregiver called Client\#1's Pharmacy on the day of CTA visit that medications was supposed to be delivered Yesterday ( January 05,2021) and the Pharmacy staff said it is showing in their system that it was left in the front door of the home Yesterday and will follow-up with the staff. <br> Primary Caregiver called Client\#2's Pharmacy and request refill for <br> Primary Caregiver attached updated Medication Administration Record for Client\#1's record and Cient\#2's record. | $\begin{aligned} & 01 / 06 / \\ & 2021 \\ & \\ & \\ & \\ & \\ & \\ & 01 / 06 / \\ & 2021 \\ & \\ & 01 / 06 / \\ & 2021 \end{aligned}$ | Primary Caregiver will follow-up delivered medications and will notify Pharmacy right away when medications were not delivered on the day that was supposed to be delivered. <br> Primary Caregiver look all medications and refill before the bottle is about to finished and so that Doctor's have time to fax a prescription refill to the pharmacy when needed. <br> Primary Caregiver will prepare the updated MAR 2days before the new month starts so that it is available on the very first day of the month to be signed on the date and time medications administered or given. |

All items that were fixed ere attached to this CAP
PCG's Signature:
 Date: 01/18/202

