Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Vicky's	CHAPTER 100.1
Address:	Inspection Date: August 6, 2020 Annual
99-1002 D Puumakani Street, Aiea, Hawaii 96701	

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-3 Licensing. (a)(4) No person, group of persons, or entity shall operate an ARCH or expanded ARCH without a license previously obtained under and in compliance with this chapter and chapter 321, HRS. The license issued by the department shall be posted in a conspicuous place visible to the public, on the premises of the ARCH or expanded ARCH; FINDINGS Current license not posted.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
No perso ARCH o obtained chapter 3 The licer conspicu the ARC	n, group of persons, or entity shall operate an rexpanded ARCH without a license previously under and in compliance with this chapter and 21, HRS. It is easies issued by the department shall be posted in a ous place visible to the public, on the premises of H or expanded ARCH; GS icense not posted.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance. FINDINGS Primary Caregiver (PCG), Substitute Caregiver (SCG) #1, SCG #2, SCG #3 – TB clearance forms are unacceptable. TB clearance forms include a photocopy of physician's signature copied onto TB clearance form. Submit TB clearances containing physician's wet signature.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus. FINDINGS Cycle menu not being followed for Thursday lunch as observed during annual inspection. Thursday menu states: Lean Turkey slices Sweet potato Romaine lettuce/tomato slices Orange slices Whole wheat bread Skim milk Mayonnaise Tea Water Lunch tray served to resident's included: Lean turkey slices Slice of cheese White bread Mayonnaise Banana Tossed salad Water	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 <u>Nutrition.</u> (b) Menus shall be written at least one week in advance, revised periodically, dated, and followed. If cycle menus are used, there shall be a minimum of four weekly menus.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Cycle menu not being followed for Thursday lunch as observed during annual inspection.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in conspicuous place in the dining area for the resident department to review. FINDINGS Regular and special diet menus not posted in carea Special diet menu not posted in kitchen	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-13 Nutrition. (d) Current menus shall be posted in the kitchen and in a conspicuous place in the dining area for the residents and department to review. FINDINGS Regular and special diet menus not posted in dining area	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date
Special diet menu not posted in kitchen	II DOESIN I HAITEN AGAIN.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms. FINDINGS Resident #1 – The following medications were found without a label in the resident's diabetic equipment and supplies bag: Prednisone Acetate Opth Sus 1% Ketorolac Tromethamine Opth Soln 0.5% Moxifloxacin Opth Soln 0.5%	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN. FINDINGS Resident #1 — Physician's orders ranging from 8/29/19 through 6/26/20 state, "Metoprolol Tartrate 25mg tab take ½ tab PO BID. Hold if SBP <110 or HR <60". However, on the following dates, the medication administration record (MAR) is initialed as given despite parameters: • 9/14/19 — BP 100/66, PM dose • 9/15/19 — BP 109/74, AM dose • 9/16/19 — BP 106/61, PM dose • 9/18/19 — BP 102/64, AM dose	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (f) Medications made available to residents shall be recorded on a flowsheet. The flowsheet shall contain the resident's name, name of the medication, frequency, time, date and by whom the medication was made available to the resident. FINDINGS Resident #1 – MAR for August 2020 states, "Trazadone HCL 50mg tab take ½ tab by mouth qh". Physician's order for Trazadone ranging from 8/29/19 through 6/26/20 states, Trazadone HCl tab – take ½ tab PO at bedtime for insomnia/restlessness". Order does not state to administer medication "qh". Resident #1 – MAR for July 2020 states, "B12 Cyanocobalamin take 1 tab daily for anemia (Received by mail 7/13/20)". No dosage indicated on MAR. Submit a revised copy of the resident's MAR.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year. FINDINGS Resident #1 – Medication was not reevaluated and signed by the physician/APRN every four months or as ordered by the physician, between 12/12/19 and 5/29/20.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (g) All medication orders shall be reevaluated and signed by the physician or APRN every four months or as ordered by the physician or APRN, not to exceed one year.	PART 2 <u>FUTURE PLAN</u>	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
Al received with the received	11-100.1-15 Medications. (h) Ill telephone and verbal orders for medication shall be becorded immediately on the physician's order sheet and rritten confirmation shall be obtained at the next physicians is and not later than four months from the date of the erbal order for the medication. INDINGS esident #1 — Narrative progress note written on 5/29/20 by CG states, "Telephone order from Dr. Paul Kim changing itet from 1800 cal to 2000 cal diet". However, ocumentation of telephone order on the physician's order neet was unavailable for review. ubmit documentation of the telephone order on the physician's order sheet. Order must be signed by physician is next visit.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (h) All telephone and verbal orders for medication shall be recorded immediately on the physician's order sheet and written confirmation shall be obtained at the next physicians visit and not later than four months from the date of the verbal order for the medication. FINDINGS Resident #1 – Narrative progress note written on 5/29/20 by PCG states, "Telephone order from Dr. Paul Kim changing diet from 1800 cal to 2000 cal diet". However, documentation of telephone order on the physician's order sheet was unavailable for review. Submit documentation of the telephone order on the physician's order sheet. Order must be signed by physician at next visit.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver. FINDINGS Resident #1 – July 2020 MAR states, "B12 Cyanocobalamin take 1 tab daily for anemia (Received by mail 7/13/20)". However, medication was signed off as being given on MAR from 7/1/20-7/12/20, prior to receiving physician's order.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (a) Each resident shall be given proper daily personal attention and care including but not limited to skin, nails, hair, teeth, and oral hygiene in addition to any therapeutic regimen ordered by the resident's physician or APRN. FINDINGS Resident #1 – Physician's orders from 8/29/19 until 6/28/20 state, "Accu-Chek Aviva Plus (Glucose) test strip – 1 test strip as directed 3 to 4 times daily to check blood sugar levels. However, documentation of blood sugar checks being performed 3-4 times per day was unavailable for review.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-16 Personal care services. (a) Each resident shall be given proper daily personal attention and care including but not limited to skin, nails, hair, teeth, and oral hygiene in addition to any therapeutic regimen ordered by the resident's physician or APRN. FINDINGS Resident #1 – Physician's orders from 8/29/19 until 6/28/20 state, "Accu-Chek Aviva Plus (Glucose) test strip – 1 test strip as directed 3 to 4 times daily to check blood sugar levels. However, documentation of blood sugar checks being performed 3-4 times per day was unavailable for review.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies; FINDINGS Resident #1 – Initial TB clearance unavailable for review. Submit a copy with plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:	PART 1	
Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs; FINDINGS Resident #1 – July 2020 progress note unavailable for review.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 <u>Records and reports.</u> (f)(1) General rules regarding records:	PART 1	
All entries in the resident's record shall be written in black ink, or typewritten, shall be legible, dated, and signed by the individual making the entry;	Correcting the deficiency after-the-fact is not	
FINDINGS PCG – White out used on date on TB clearance form. Form date revised to 6/22/20 using white out.	practical/appropriate. For this deficiency, only a future plan is required.	
	pian is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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§11-100.1-17 <u>Records and reports.</u> (f)(4) General rules regarding records:	PART 1	
All records shall be complete, accurate, current, and readily available for review by the department or responsible	DID YOU CORRECT THE DEFICIENCY?	
placement agency.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Resident #1 – Resident Emergency Information sheet is not current and does not reflect the resident's current diagnoses, pertinent medical history, or allergies.		
 Diagnoses missing: right bundle branch block, diabetes mellitus type II Pertinent medical history missing: history of 		
cholecystectomy (perforated gall bladder), history of stroke Allergies missing: Aggrenox and lisinopril		
Submit an updated copy with plan of correction.		

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative. FINDINGS Resident #1 – Family member appointed to be responsible for resident's finances did not sign resident's financial statement. Submit signed financial statement by family member with plan of correction.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative. FINDINGS Resident #1 – Family member appointed to be responsible for resident's finances did not sign resident's financial statement. Submit signed financial statement by family member with plan of correction.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (b) The Type I ARCH shall be free of excessive noise, dust, or odors and shall have good drainage; FINDINGS Strong urine odor emanating from resident's bathroom.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (b) The Type I ARCH shall be free of excessive noise, dust, or odors and shall have good drainage; FINDINGS Strong urine odor emanating from resident's bathroom.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(1)(A) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
Housekeeping:	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
A plan including but not limited to sweeping, dusting, mopping, vacuuming, waxing, sanitizing, removal of odors and cleaning of windows and screens shall be made and implemented for routine periodic cleaning of the entire Type I ARCH and premises;	CORRECTED THE DEFICIENCY	
FINDINGS Housekeeping plan to remove odors was not implemented as evidenced by the strong odor of urine emanating from the resident's bathroom. Submit copy of plan to remove odors with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(1)(A) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.	PART 2 <u>FUTURE PLAN</u>	
Housekeeping:	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
A plan including but not limited to sweeping, dusting, mopping, vacuuming, waxing, sanitizing, removal of odors and cleaning of windows and screens shall be made and implemented for routine periodic cleaning of the entire Type I ARCH and premises;	IT DOESN'T HAPPEN AGAIN?	
FINDINGS Housekeeping plan to remove odors was not implemented as evidenced by the strong odor of urine emanating from the resident's bathroom. Submit copy of plan to remove odors with plan of correction.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers. All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety; FINDINGS Bedroom #2 - Trail of ants on windowsill No soap available for handwashing in resident's bathroom	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:	PART 1	
Bedroom furnishings:	DID YOU CORRECT THE DEFICIENCY?	
Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS Residents' pillows missing pliable plastic pillow protectors.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(3)(B) Bedrooms:	PART 2	
Bedroom furnishings:	<u>FUTURE PLAN</u>	
Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Residents' pillows missing pliable plastic pillow protectors.		

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (p)(5) Miscellaneous: Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system. FINDINGS Signaling device unavailable in resident's bathroom. Per SCG #1 verbal report, SCG#2 removed it when repainting the bathroom.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

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Licensee's/Administrator's Signature:	
Print Name:	
Date:	
Date.	