

Office of Health Care Assurance

State Licensing Section

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

<b>Facility's Name: Island Living ARCH</b>	<b>CHAPTER 100.1</b>
<b>Address: 92-1269 Umena Street, Kapolei, Hawaii 96707</b>	<b>Inspection Date: January 8, 2020 Annual</b>

**THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.**

**YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.**

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-7 <u>General operational policies.</u> (c)  A written agreement shall be completed at the time of admission between the licensee or primary care giver of the ARCH or expanded ARCH and the ARCH or expanded ARCH resident and the ARCH or expanded ARCH resident's family, legal guardian, surrogate or responsible agency that sets forth that resident's rights, the licensee or primary care giver of the ARCH or expanded ARCH responsibilities to that resident, the services which will be provided by the licensee or primary care giver of the ARCH or expanded ARCH according to that resident's schedule of activities or care plan, and that resident's responsibilities to the licensee or primary care giver of the ARCH or expanded ARCH.</p> <p><u>FINDINGS</u>  Resident #1, primary care giver (PCG) filed completed written agreement (GOP). However, GOP dated 9/24/19, after resident admission to the facility. I.e.,</p> <ol style="list-style-type: none"> <li>1. Hospital document reads discharge on 9/23/19.</li> <li>2. ARCH register reads admission on 9/22/19.</li> </ol>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</b></p>	

	<b>RULES (CRITERIA)</b>	<b>PLAN OF CORRECTION</b>	<b>Completion Date</b>
☒	<p>§11-100.1-7 <u>General operational policies.</u> (c)  A written agreement shall be completed at the time of admission between the licensee or primary care giver of the ARCH or expanded ARCH and the ARCH or expanded ARCH resident and the ARCH or expanded ARCH resident's family, legal guardian, surrogate or responsible agency that sets forth that resident's rights, the licensee or primary care giver of the ARCH or expanded ARCH responsibilities to that resident, the services which will be provided by the licensee or primary care giver of the ARCH or expanded ARCH according to that resident's schedule of activities or care plan, and that resident's responsibilities to the licensee or primary care giver of the ARCH or expanded ARCH.</p> <p><b><u>FINDINGS</u></b>  Resident #1, primary care giver (PCG) filed completed written agreement (GOP). However, GOP dated 9/24/19, after resident admission to the facility. I.e.,</p> <ol style="list-style-type: none"> <li>1. Hospital document reads discharge on 9/23/19.</li> <li>2. ARCH register reads admission on 9/22/19.</li> </ol>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p style="text-align: center;">PCG will carefully review pertinent document like admission form ,for Dates, signature ,GOP, register record for accuracy of information in all admission/ transfer to Island Living ARCH/EARCH.</p>	<p style="text-align: center;">2/15/2020</p>



	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u>  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.</p> <p><b><u>FINDINGS</u></b>  No evidence of physical examination documentation for the following substitute care giver (SCG)s:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 2, 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your plan of correction (POC).</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG will make sure newly hire care giver will have the PE submitted before start of service. Annual requireme ts will be completed before anniversary date</p>	<p style="text-align: center;">3/4/2020</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.</p> <p><b><u>FINDINGS</u></b> No evidence of initial and annual tuberculosis clearance documentation for the following SCGs:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 2, 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>Licensee/ PCG obtained the initial and Annual TB Clearance record from respective SCG ,a copy of signed document. Copy submitted to DOH for compliance.</p>	<p style="text-align: center;">3/4/2020</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.</p> <p><b><u>FINDINGS</u></b> No evidence of initial and annual tuberculosis clearance documentation for the following SCGs:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 2, 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG will make sure newly hire care giver will have initial and TB clearance submitted before start of service. Annual requirements will be completed before anniversary date.</p>	<p style="text-align: center;">3/4/2020</p>

	<b>RULES (CRITERIA)</b>	<b>PLAN OF CORRECTION</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(3) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be currently certified in first aid;</p> <p><b><u>FINDINGS</u></b> No evidence of first aid certificate for the following SCGs:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>Licensee/ PCG obtained the copy of first aid certificate from respective SCG , Copy submitted to DOH for compliance..</p>	<p>3/4/2020</p>



	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(3) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be currently certified in first aid;</p> <p><b><u>FINDINGS</u></b> No evidence of first aid certificate for the following SCGs:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG will make sure newly hire care giver will have first aid certificate submitted before start of service. Annual requirements will be completed before anniversary date.</p>	<p style="text-align: center;">3/4/2020</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.</p> <p><b><u>FINDINGS</u></b> No evidence of primary care giver training documentation for the following:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;">Licensee/ PCG provided/observed skilled training to SCG on a contingency basis due the SCG schedule. Copy of training record submitted to DOH for compliance..</p>	<p style="text-align: center;">3/4/2020</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.</p> <p><b><u>FINDINGS</u></b> No evidence of primary care giver training documentation for the following:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG will make sure all SCG will complete Annual requirements before annual inspection</p>	<p style="text-align: center;">3/4/2020</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (f)(1) The substitute care giver who provides coverage for a period greater than four hours in addition to the requirements specified in subsection (e) shall:</p> <p>Be currently certified in cardiopulmonary resuscitation;</p> <p><b><u>FINDINGS</u></b> No evidence of cardiopulmonary resuscitation certificate documentation for the following:</p> <ol style="list-style-type: none"> <li>1. SCG # 3, 4 – PCG list for leave (6/10-6/28/19) plan</li> <li>2. SCG # 5, 7, 8, 9 – PCG reports new SCGs</li> <li>3. SCG # 10 - PCG reports 1/8/20 night time SCG</li> <li>4. SCG # 6 –PCG reports services stopped in 2019</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;">Licensee/ PCG obtained a copy of current CPR from respective SCG. Copy submitted to DOH for compliance .</p>	<p style="text-align: center;">3/4/2020</p>



	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-10 <u>Admission policies.</u> (f) The resident and the resident's family, legal guardian, surrogate or representative shall be informed at the time of admission of all facility policies and procedures.</p> <p><b><u>FINDINGS</u></b> Resident#1, GOP agreement does not describe policies and procedures for services rendered. I.e., Family signed GOP describing adult residential care home (ARCH) services; however, resident is receiving expanded ARCH services.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;">Reviewed and revised General Operational Policies and Agreement. Added Services rendered, "Island Living ARCH/ Expanded ARCH".</p>	<p style="text-align: center;">2/15/2020</p>

	<b>RULES (CRITERIA)</b>	<b>PLAN OF CORRECTION</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-100.1-10 <u>Admission policies.</u> (f) The resident and the resident's family, legal guardian, surrogate or representative shall be informed at the time of admission of all facility policies and procedures.</p> <p><b><u>FINDINGS</u></b> Resident#1, GOP agreement does not describe policies and procedures for services rendered. I.e., Family signed GOP describing adult residential care home (ARCH) services; however, resident is receiving expanded ARCH services.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>Licensee / PCG will provide a copy of newly revised GOP Agreement. Upon admission to the facility the GOP Agreement, Financial Statement will be discuss with resident or guardian, Sign and dated. Copy of GOP Agreement will be given to the family guardian .</p>	2/15/2020

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-14 <u>Food sanitation.</u> (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.</p> <p><b><u>FINDINGS</u></b> Inappropriate thermometer to maintain temperature for the resident refrigerator. i.e., Temperature reads, 50°. However, temperature with a borrowed thermometer reads, 43°.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;">Licensee bought new refrigerator thermometer and discard the old thermometer.</p>	<p style="text-align: center;">3/4/2020</p>



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☒	<p>§11-100.1-14 <u>Food sanitation.</u> (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.</p> <p><b><u>FINDINGS</u></b> Inappropriate thermometer to maintain temperature for the resident refrigerator. i.e., Temperature reads, 50°. However, temperature with a borrowed thermometer reads, 43°.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG/ SCG will check refrigerator thermometer weekly, make sure temperature reading is accurate .</p>	<p>3/4/2020</p>



	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-14 <u>Food sanitation.</u> (e) A metal stem thermometer shall be available for checking cold and hot food temperatures.</p> <p><b><u>FINDINGS</u></b> No metal stem thermometer for checking cold temperatures.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>SCG will check metal steam thermometer with refrigerator thermometer weekly and document on thermometer log book</p>	<p style="text-align: center;">3/4/2020</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (a)  All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.</p> <p><b><u>FINDINGS</u></b>  Bedroom #2, medication unsecured on table. I.e. "Clobetsol 0.05% topical solution" and "Ketoconazole 2% Shampoo."</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>PCG removed prescribed treatment solution Ketoconazole shampoo and Clobetstol scalp treatment and place at secured medication cabinet.</p>	<p style="text-align: center;">1/10/2020</p>

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p><b><u>FINDINGS</u></b> Resident #1, order reads, "Levothyroxine 75 mcg Take ½ tablet by mouth every morning before meal." However, medication administration record (MAR) reads time for medication 7 am. Breakfast served between 6:30 am and 7:30 am. MAR reflects medication given during breakfast.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>PCG corrected MAR by changing the time from 7:00 AM to 6:AM administration to reflect Levothyroxine taken before breakfast.</p>	<p style="text-align: center;">3/4/2020</p>



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<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (1) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.</p> <p><b><u>FINDINGS</u></b> Resident #1, "Acetaminophen 325 mg" expired 12/20/2019 yet secured with current medications.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;">PCG discard the expired bottle of Acetaminophen</p>	<p style="text-align: center;">1/10/2020</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (l) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.</p> <p><b><u>FINDINGS</u></b> Resident #1, "Acetaminophen 325 mg" expired 12/20/2019 yet secured with current medications.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG/SCG will check all Medication for expiration date at the end of the month.</p>	<p>3/4/2020</p>





	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p><b>§11-100.1-17 Records and reports. (a)(3)</b>  The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:</p> <p>Documentation of date of referral and admission, referral agency with address and telephone number, place or source from which admitted, physician, APRN, dentist, ophthalmologist, optometrist, psychiatrist, and all other medical or social service professionals who are currently treating the resident, next of kin, legal guardian, surrogate or other legally responsible agency;</p> <p><b><u>FINDINGS</u></b>  Resident #1, Resident Emergency Information form dated 9/24/19 is incomplete and not up to date as follows:</p> <ol style="list-style-type: none"> <li>1. Incomplete medical history. I.e., Reads, "Benign Essential Hypertension &amp; Urinary Tract Infection."</li> <li>2. Medications list outdated.</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;">PCG reviewed the chart and updated the Resident Emergency Information Record.</p>	3/4/2020



	<b>RULES (CRITERIA)</b>	<b>PLAN OF CORRECTION</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (a)(3)  The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:</p> <p>Documentation of date of referral and admission, referral agency with address and telephone number, place or source from which admitted, physician, APRN, dentist, ophthalmologist, optometrist, psychiatrist, and all other medical or social service professionals who are currently treating the resident, next of kin, legal guardian, surrogate or other legally responsible agency;</p> <p><b><u>FINDINGS</u></b>  Resident #1, Resident Emergency Information form dated 9/24/19 is incomplete and not up to date as follows:</p> <ol style="list-style-type: none"> <li>1. Incomplete medical history. I.e., Reads, "Benign Essential Hypertension &amp; Urinary Tract Infection."</li> <li>2. Medications list outdated.</li> </ol> <p>Please submit documentation with your POC.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG/SCG will review and update every time there will be change of medication order or pertinent information.</p>	<p style="text-align: center;">3/4/2020</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p><b><u>FINDINGS</u></b> Resident #1, diet order reads, "regular diet 1500 ml fluid restriction." No evidence of documentation for resident's response to this order or documentation of fluid intake.</p>	<p>PART 1</p> <p><b>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</b></p>	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p><b><u>FINDINGS</u></b> Resident #1, diet order reads, "regular diet 1500 ml fluid restriction." No evidence of documentation for resident's response to this order or documentation of fluid intake.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>PCG/SCG will document on the monthly progress notes the outcome of nutritional as well as restrictive fluid intake .</p>	<p style="text-align: center;">3/4/2020</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:</p> <p>Entries describing treatments and services rendered;</p> <p><b><u>FINDINGS</u></b> Monthly weights, four (4) residents present. PCG reports Resident #4 is on respite since October 2019; however, no record of monthly weight or record available for review.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</b></p>	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:</p> <p>Entries describing treatments and services rendered;</p> <p><b><u>FINDINGS</u></b> Monthly weights, four (4) residents present. PCG reports Resident #4 is on respite since October 2019; however, no record of monthly weight or record available for review.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>Respite resident weight was documented on resident note as well as monthly Height and weight record on Island Living II/EARCH were he was a resident. PCG will transfer document of respite resident to current facility he/she resides.</p>	<p>3/4/2020</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
☒	<p>§11-100.1-17 <u>Records and reports.</u> (c)            Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.</p> <p><b><u>FINDINGS</u></b>            No evidence of incident reports related to the following:</p> <ol style="list-style-type: none"> <li>1. Discharged Resident #1, EMS transport on 9/2/19</li> <li>2. Resident #1, progress notes read, "fell when out with family 10/25/19, taken to ER for evaluation and admitted for observation." Returned 10/26/19.</li> </ol>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</b></p>	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (c)  Unusual incidents shall be noted in the resident's progress notes. An incident report of any bodily injury or other unusual circumstances affecting a resident which occurs within the home, on the premises, or elsewhere shall be made and retained by the licensee or primary care giver under separate cover, and shall be made available to the department and other authorized personnel. The resident's physician or APRN shall be called immediately if medical care may be necessary.</p> <p><b><u>FINDINGS</u></b>  No evidence of incident reports related to the following:</p> <ol style="list-style-type: none"> <li>1. Discharged Resident #1, EMS transport on 9/2/19</li> <li>2. Resident #1, progress notes read, "fell when out with family 10/25/19, taken to ER for evaluation and admitted for observation." Returned 10/26/19.</li> </ol>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p style="text-align: center;">PCG/SCG will initiate incident/unusual occurrence report form on any incident happen with the resident .</p>	<p style="text-align: center;">3/4/2020</p>

