## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Hale Malama	CHAPTER 100.1
Address: 94-1088 Farrington Highway, Waipahu, Hawaii 96797	Inspection Date: February 11, 2020 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements.  (a)  All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  Primary care giver (PCG) - No annual physical examination (PE).  Substitute care giver (SCG) #1 - No annual PE.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes -  The primary Caregiaer called her physician to make an appointment for physical examination.  The Substitute caregiaer went with the primary caregiaer. Together they were able to obtain the Annual physical exam.	02/12-120

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS PCG - No annual screening for symptoms consistent with pulmonary tuberculosis (TB).  SCG #1 - No annual screening for symptoms consistent with pulmonary tuberculosis (TB).  SCG #2 - No annual screening for symptoms consistent with pulmonary tuberculosis (TB).	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes—  The primary caregiver together  With the substitute #1 and the Substitute #2 were able to see the primary caregiver's physician who was able to verify and screened for the annual screening symptoms consistent with the pulmonary tuberculosis.	02/12/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS PCG - No annual screening for symptoms consistent with pulmonary tuberculosis (TB).  SCG #1 - No annual screening for symptoms consistent with pulmonary tuberculosis (TB).  SCG #2 - No annual screening for symptoms consistent with pulmonary tuberculosis (TB).	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, to ensure it disent happen again, I will do the following:  In Juill Set up a reminder for myself and my pubstitutes like; call plum or compute reminder and designate promone to remind me and my pubstitutes.  2.) When receiving the reminder, right away I will make an appointment to see my physician trystacy my substitutes.  3.) After receiving the annual parening for symptoms consistent with pulming for symptoms (TB). I will make tuturalissis (TB). I will make tuturalissis of the documenta.  Copies of the documenta.  Copies of the Arcet binds.	05/14/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-10 Admission policies. (a) Type I ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission.  Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it.  FINDINGS  Resident #1 - No level of care prior to admission on 12/26/19. The level of care was dated 1/9/20.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Dan

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$\frac{\text{\$\sumsymbol{\text{\$\subseteq} 1} ARCHs shall admit residents requiring care as stated in section 11-100.1-2. The level of care needed by the resident shall be determined and documented by that resident's physician or APRN prior to admission. Information as to each resident's level of care shall be obtained prior to a resident's admission to a Type I ARCH and shall be made available for review by the department, the resident, the resident's legal guardian, the resident's responsible placement agency, and others authorized by the resident to review it.    FINDINGS   Resident #1 - No level of care prior to admission on 12/26/19. The level of care was dated 1/9/20.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT  IT DOESN'T HAPPEN AGAIN?  In the future, to ensure it doesn't hoppen again, I will do the preciously constions to alternine if the potential questions to alternine if the potential questions to alternine if the potential questions to alternine if the potential and the resident is fit for our care home.  2) If the resident is fit for our care home, it will make pure to follow the product admission checklists provided by OHCA and admission checklists provided by OHCA and admission a capp of the checklists, give the requiring person a capp of the checklists, give the requiring the documents, I will go 3) upon receiving the documents, I will go 3) upon receiving the documents, I will go assure that all the necessary documents are present and dated by the potential ness dent's physician to APRN, 4) If all "proceed admission" documente are present and pigned, then, I will proceed with the admission.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.  FINDINGS Bleach, laundry detergent, fabric softener were unsecured in the laundry area.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  The Bleach, laundry detergent, fabric softener, were taken but immediatly after the laundry was done and these cleaning agents were taken to a secured area by the kitchen and locked it.	02/n/20

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Bleach, laundry detergent, fabric softener were unsecured in the laundry area.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	In the future, to ensure it doesn't hoppen again, I will do the following:  1) I will provide a designated storage!	
	Cabinet with a seemen agents in the Jan Chemicals and cleaning agents in the Jan	ply.
	2) I will post a signage on the Cabinet by the laundy area to remind	
	everyone that toxic chemicals and laundry detergents must be secured after each use.	
	3.) I will provide pairing to Substitute Caregivers (SCG) to	
	Northerely check for thereing agents	
	in the laundry area and to in the laundry area and to unsecured.  47 I will Check on a daily basis before leaving for the day that the Ignodry area cabinets are locked.	06/04/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.  FINDINGS Bleach, Comet, Clorox Cleanup Cleaner + Bleach and other toxic chemicals and cleaning agents were unsecured under the kitchen sink cabinets.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes —  The Bleach, comet, clorox cleanup Cleaner plus Bleach and other toxic Chemicals and cleaning agents were secured immediately by Putting a lock outside the Kitchen sink cabinet.	02/11/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Bleach, Comet, Clorox Cleanup Cleaner + Bleach and other toxic chemicals and cleaning agents were unsecured under the kitchen sink cabinets.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	In order for this incident not to	
	happen again, the primary and the Substitutes caregivers will be mindful and check everyday and throughout the day that these cleaning agents will be secured under the sink cabinets and have a lock all the time.	02/11/20
	Const.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  "Compro supp, oxycodone hydrochloride liquid, haloperidol liquid and bisacodyl supp" were unsecured in the resident area refrigerator.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes —  Since these medications belong to the resident that just got discharged, the caregiver discarded these medicines in a Proper container guided by a pharmacist.  There are no more medications in the refrigerator.	02/11/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (b) Drugs shall be stored under proper conditions of sanitation, temperature, light, moisture, ventilation, segregation, and security. Medications that require storage in a refrigerator shall be properly labeled and kept in a separate locked container.  FINDINGS  "Compro supp, oxycodone hydrochloride liquid, haloperidol liquid and bisacodyl supp" were unsecured in the resident area refrigerator.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, if there are medications needed to be keep in the refrigerator, the caregiver will check the approve container everyday to ensure that it is Secure by locking the container and continue to check on it all throughout the day.	02/11/20
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 - "Prednisolone sodium phosphate 10 mg Tbdl 30 mg daily" ordered 1/9/20; the medication label read "prednisolone ODT 10 mg tablets dissolve 3 tablets on the tongue daily." The January 2020 and February 2020 medication records noted "prednisolone 20 mg by mouth daily."	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes —  The primary caregiver called the physician and asked for the clarification of the Medication. He then clarified and documented.	02/13/20
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, shall be made available as ordered by a physician or APRN.	FUTURE PLAN	
	FINDINGS Resident #1 - "Prednisolone sodium phosphate 10 mg Tbdl	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	30 mg daily" ordered 1/9/20; the medication label read "prednisolone ODT 10 mg tablets dissolve 3 tablets on the	IT DOESN'T HAPPEN AGAIN? In the future, to ensure that it doesn't happen	
	tongue daily." The January 2020 and February 2020 medication records noted "prednisolone 20 mg by mouth	again, I will do the following:  i) I will read the physician's order against the	
	daily."	again, I will do the following."  i) I will read the physician's order against the physician's order against the physician's phermany label to determine if the physician's order metals to be clarified.  2) Once I find a discupancy, I will call the adultion to clarify his order.	
		physian to clarify his order.	
		4) If the pharmacy notify me that their available	
		medicanon by	
		it's with with him. If he says "year than I will be it is a claritied order.	
		5) I will then downent the claimfied ( New	
		(a) madi cation and the medication, I will read	
		the medication label with the medication record.  The midi cation label with the medication record.  The midi cation label with the medication record.	
		medication label with the medication record prior to making the medication available	06/04/20
		8) I will have the telephone order verified by the physician of the most office visit or by tax.	
		physician at the most office visit or by tax.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 - "Tums 500 mg Give 2 tabs po 4 times daily" ordered 1/9/20; the label noted "Chew 2 tablets by mouth four times daily as needed for indigestion. The medication is taken 4 times per day.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES—  The caregiver called the physician and was asking him to clarify his order which he did and cloumented. He then called the pharmacist and the label changed to physician's ordered.	02/13/20

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, shall be made available as ordered by a physician or APRN.	FUTURE PLAN	
	FINDINGS Resident #1 - "Tums 500 mg Give 2 tabs po 4 times daily"	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	ordered 1/9/20; the label noted "Chew 2 tablets by mouth four times daily as needed for indigestion. The medication	IT DOESN'T HAPPEN AGAIN? In the future, so it doesn't beggen again, I	,
	is taken 4 times per day.	Will do the following.	
		Will do the following.  i) I will read the physician's andu against the pharmay labely truck I find a discupancy; I will pharmay labely truck I find a discupancy; I will pharmay to assure call the physician to clarify his order.	
		call the physician to clarify his assure call the physician to assure that we both have the same order from the that we both have the same order from the physician to note by him physician to note by him only available medication is of different him then I will call the physician to note by him then I will call the physician to note by with them I will ask him that the only available medication to the lask him is through different north and if it's then I will ask him is through different north and if then I will ask him is through different north a new order.  In and if he says "yes", then I will ask him and if he says were order.	
		physian. If the phenoman of different him physian is of witing him	
		only available the physition of the with then I will call the medication of the with then I will want latter med if it is it ask him	-
		that the only different worth then I will be says "yes", then I will be says "yes",	
		him, and if he says "yes, to der, him, and if write a new order, I will to clarify or write a new clarified, I will to clarify or been har been clarified, I will 3) Once the brown has been the medication label.	
		3) Once the the compare the	
		with the medication regarding comparing the	
		document it and cation record.  With the medication record.  H) I will hain the SCG regarding comparing the medication record medication label with the medication available prior to making the medication available to the resident.	06/04/20
		prior to many.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 - "amlodipine 5 mg tablets Take 1.5 tabs by mouth daily" ordered 1/9/20; the January 2020 and February 2020 medication records noted "1 tab" taken by the resident. The label noted "take 1 and 1/2 tablets."	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes —  The caregiver always read the medication label when giving medicine to the resident. She had been given medication I'm tablet but somehow transcribal only one tablet on the medication record. The caregiven than add 1/2 tab. to the "Itab" to correct the medication record	02/11/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins,	PART 2	Date
minerals, and formulas, shall be made available as ordered by a physician or APRN.	<u>FUTURE PLAN</u>	
FINDINGS Resident #1 - "amlodipine 5 mg tablets Take 1.5 tabs by	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
mouth daily" ordered 1/9/20; the January 2020 and February 2020 medication records noted "I tab" taken by the resident.	IT DOESN'T HAPPEN AGAIN?	05/14/20
The label noted "take 1 and 1/2 tablets."	In the future, to ensure that it doesn't happen again, I will do the fullowing:	03/1-1/20
	1.) I will repeatedly read the physician	-4
	order, then the pharmacy label.	
	2.) After confirming the physician's order and the pharmacy label, I will then	
	wite the order down on the medication	
	3,) After parsailing the order, I will	
	pharmacy label, and the medicalion	
	record three times to check the accuracy of my trunciption,	
	4.) after finishing all my housaph on the medication record. I will	~
	ask someone to go over my	
	ask someone to go over my franscription and check for	
	accuracy and completeness	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 - "Preservative free artificial tears Omega 3 Refresh 2-3 times a day" ordered 1/23/20; however, the order did not specify the number of drops and did not specify the eye(s). The medication record did not specify the number of drops and did not specify the number of drops and did not specify the eye(s). The label noted "1 drop both eyes."	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes —  The Caregiver called the physician and asked for the clarification of her order and she clarified her order and she clarified her order through the phone as well as her documentation of her order sent through the fax machine.	02/14/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 - "Preservative free artificial tears Omega 3 Refresh 2-3 times a day" ordered 1/23/20; however, the order did not specify the number of drops and did not specify the eye(s). The medication record did not specify the number of drops and did not specify the eye(s). The label noted "1 drop both eyes."	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, to ensure it doesn't happen again, I will do the fellowing.  I will i mediately call the physician and clarify the order from him has and clarify the order from him has and clarify the order from him has a count, I will ask the physician to call the pharmacy so the pharmacy can pharmacy. I will take the right order and the right label from the and the right label from the pharmacy. I will then count the medication record by have cribing the right order in completeness.	05/14/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (I) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.  FINDINGS Resident #1 - "acetaminophen 650 mg supp Insert 1 suppository rectally 3 times a day as needed for pain" ordered 1/9/20. The PCG stated the resident is able to take oral medication. No suppository available. Oral tablets with the current supply of medication. The order was not clarified with the physician.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes—  the Caugin Spoke to the physician who endued the medication and he Said that the order was an old one and the She takes all her medications by month.  Physician then discontinued the suppositiony order and do unmented.	02/14/20
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-15 Medications. (1)  There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.	PART 2 <u>FUTURE PLAN</u>	
	Resident #1 - "acetaminophen 650 mg supp Insert 1 suppository rectally 3 times a day as needed for pain" ordered 1/9/20. The PCG stated the resident is able to take oral medication. No suppository available. Oral tablets with the current supply of medication. The order was not clarified with the physician.  Note: There were 2 conflicting rante orders by the physican: One, per po, and the other bre by rectal.  Pharmacy only releved po order, that was why they delivered and fathers only.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT  IT DOESN'T HAPPEN AGAIN?  If the future, to ensure it diseased happen again, I will do the following:  (i) I will be mindful and through read the physician's order using the Trights gradication. the physician to clarify his order.  2) Once I find 2 conflicting orders, I will call 2) Once I find 2 conflicting orders, I will call 3) I will notify the physician that the resident 3) I will notify the physician that the resident I will ask the physician to discontinue the Purpository order.  5) I will document the clarified order.  6.) I will compare the medication record with the pharmacy's label and to find out what type of medication they delivered.  7) I will thain the SCG to compare the medication label with the medication record prior to making the medication available to the resident.	06/04/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 - "triamterene -HTCZ 37.5-25 mg cap Take 1 cap by mouth every day in the morning" ordered 1/21/20; the medication was not recorded on the February 2020 medication record.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes —  When the caregiver found out that there was no medication record on February 2020 of friam terene - Htc. 37.5-25 mg, the caregiver immediately recorded the above mentioned medicine on the medication record.	02/11/20

	RULES (CRITERIA)	DI AN OF CORDECTION	
	RODES (CRIERIA)	PLAN OF CORRECTION	Completion
	§11-100.1-15 <u>Medications</u> (m)		Date
	All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, when taken by the resident, shall be		
	recorded on the resident's medication record, with date,	<u>FUTURE PLAN</u>	
	time, name of drug, and dosage initialed by the care giver.		
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE	
	Resident #1 - "triamterene -HTCZ 37.5-25 mg cap Take 1	PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	cap by mouth every day in the morning" ordered 1/21/20;	IT DOESN'T HAPPEN AGAIN?	
ļ	the medication was not recorded on the February 2020	In the future, to ensure that it doesn't	05/14/20
	medication record.	happen again, I will do the following;	
		1) After I transcribe the medications to	
		the next month, I will count how	
		many medications from the previous	
		month, then count how many medicates	5
		I fransailed on the present medicity	ζ
		t transcribed on the present medication record making sure it is the Same	
		count.	
		2.) I will read and count three	
		Limes making some that I full	
		times making sure that I transcribed times making sure that I transcribed the medications covertly and completely,	
		T 10 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
		my furscription from the previous my truscription from the present to confirm month to the present to confirm	44.4
		my funsaiption to continu	
		month to the present	
		that I correitly parsoned the	
		month to the putsely that I correctly hanswibed the medications completely,	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 - "calcitonin (Salmon) 200 units/spray instill 1 spray into one nostril once daily. Alternate nostrils." ordered 1/9/20; the medication record did not indicate that the sprays were instilled in alternating nostrils daily.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 - "calcitonin (Salmon) 200 units/spray instill 1 spray into one nostril once daily. Alternate nostrils." ordered 1/9/20; the medication record did not indicate that the sprays were instilled in alternating nostrils daily.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, the caregiver will throughly read the physician's order and when there is an order for attending nostice, the the caregiver will right away the caregiver will right away wife down on the medication write down on the medication record." R" for right nostice, and "L" for left nostice.	02/4/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	PART 1	
FINDINGS Resident #1 - "amlodipine, omeprazole and atorvastatin" were not initialed by the care giver 1/23-31/20.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-15 Medications. (m) All medications and supplements, such as vitamins,	PART 2	
	minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	<u>FUTURE PLAN</u>	
	FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
	Resident #1 - "amlodipine, omeprazole and atorvastatin" were not initialed by the care giver 1/23-31/20.	IT DOESN'T HAPPEN AGAIN?	
		So that the caregiver will not miss	
		to initial the given medications,	
		the medication record will be	
		separated from the residents	
		binder and place it on a clip board	
		and when she gives to the	
		resident the medications right	
		away she will initial the	
		medientions she just gave	
		to the resident. Caregiven	
		also will go our the	
		medication record 3-4 times	
		and check if all the	
		medications given are	,
		initialed by the caugiver.	02/11/20
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 - "omeprazole 40 mg daily" and "atorvastatin 20 mg daily" ordered 1/9/20; however, the February 2020 medication record was not initialed by the care giver 2/5-10/20. The PCG stated the medication was taken by the resident.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-15 Medications. (m) All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.  FINDINGS Resident #1 - "omeprazole 40 mg daily" and "atorvastatin 20 mg daily" ordered 1/9/20; however, the February 2020 medication record was not initialed by the care giver 2/5-10/20. The PCG stated the medication was taken by the resident.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  To avoid the Same incident in the future; the caregiver will do the following!  1. Place the medication record on a clip board and night after giving the inedications to the resident, the caregiver will immediately initial the medicines given.  2. The caregiver will check the medication record 3-4 himes a day to ensure that all the medications given that day will be initialed by the caregion.	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 - No January 2020 progress notes.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  \{\circ\}  As soon as the caugiver found out that there was no progress notes on January 2020, She immediately wrote down the progress notes of January 2020.	02/11/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 - No January 2020 progress notes.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, to ensure that this incident will not happen again, the caregiver will do the following:  1. Designate a dark to do progress notes if nothing is happening that month and document.  2. Check every 1st day of the month if the previous month has been documented.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (b)(4) During residence, records shall include:	PART 1	
Entries describing treatments and services rendered;	DID YOU CORRECT THE DEFICIENCY?	
FINDINGS Resident #1 - "Vaginal dilator 3 times a week" ordered 2/6/20; no documentation that the treatment was initiated.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	Yes -	
	The resident had been doing	
	her treatment every evening	
	but was not recorded.	
	After caregiver found out that there was no documentate	
	that there was no documentate	n
	Of the treatment, caregiver	
	immediately recorded on	
	the treatment record done	02/11/20
	the treatment record done by the resident.	0 200 20

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-17 Records and reports. (b)(4) During residence, records shall include:	PART 2	
	Entries describing treatments and services rendered;	<u>FUTURE PLAN</u>	
	FINDINGS Resident #1 - "Vaginal dilator 3 times a week" ordered 2/6/20; no documentation that the treatment was initiated.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
		So that this incident will not	
		happen again, the caregiver will immediately initiate a frentment record right after she receive an order from the physician. Caregiver right away will record the treatment after the resident finish her treatment.	02/u/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS For one discharged resident, the discharge date was not recorded on the resident register.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes —  Right after the caregiver  found out that the resident  Who admitted in the hospital  is consider a discharge  resident, she immediately  recorded that date the  hospital admitted the  resident.	02/w/20
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-17 Records and reports. (h)(1) Miscellaneous records:  A permanent general register shall be maintained to record all admissions and discharges of residents;  FINDINGS  For one discharged resident, the discharge date was not recorded on the resident register.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, to ensure it doesn't happen again, I will do the fleoring;  I) Once I find out that the resident has been admitted in the hospital, immediately I will document his/but discharge in the facility, his/but discharge in the facility, welly to update the resident's weelly to update the resident's negister and update any discharge register and update might miss recording, resident I might miss recording.	05/14/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS All SCGs - No documentation of SCG training for eye drop instillation, suppositories and nasal spray.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  \[ \begin{align*} & & & & & & & & & & & & & & & & & & &	02/13/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-20 Resident health care standards. (a) The primary and substitute care giver shall provide health care within the realm of the primary or substitute care giver's capabilities for the resident as prescribed by a physician or APRN.  FINDINGS All SCGs - No documentation of SCG training for eye drop instillation, suppositories and nasal spray.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, to ensure it doesn't happen again, I will do the full owing: happen again, I will do the full owing: happen again, I will do the full owing: happen again, I will in the SCG orientation the skills training on: eye drup institution, Suppositories and mask spray.  2.) after fraining these skills, I will immediately have the SCGS Sign to verify that they received the training and I will confirmed by signing the certification.  3.) These Skills fraining will be copied and be available and place in the ARCH binder.	05/14/20

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
$\boxtimes$	§11-100.1-23 Physical environment. (g)(3)(B) Fire prevention protection.	PART 1	
	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	DID YOU CORRECT THE DEFICIENCY?	
	There shall be a clear and unobstructed access to a safe area of refuge;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	FINDINGS The path to the second exit had water on the floor from the washing machine. Safety hazard.	Yes — Immediately when the	
	washing machine. Serecty hazard.	Caregiver found out that	
		the floor was wet from the washing machine, the	
		Caregiver Wiped the floor	
		with dry cloth until the floor became dry,	
		How the next day the	
		caregiver bought a brand	
		new washing machine	
		and took out the old washing machine.	02/12/20

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-100.1-23 <u>Physical environment.</u> (g)(3)(B) Fire prevention protection.	PART 2	
	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	<u>FUTURE PLAN</u>	
	There shall be a clear and unobstructed access to a safe area of refuge;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
-	FINDINGS The path to the second exit had water on the floor from the	So that this incident will not	
	washing machine. Safety hazard.	happen again, caregirer will do	
		the following:	
		1. check every morning the path to the Second exit	
		path to the Second 2417	
		for a wet floor. 2. If the floor is wet,	
		immediately dry it with	02/12/20
		dry cloth.	
		3. Check the Washing machine	
		daily if there is any leak from the machine	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.  All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;  FINDINGS Scented bleach is used to sanitize dishes.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes — The caregiver finally found a store that carry a regular bleach instead of scented bleach.	02/12/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.  All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;  FINDINGS Scented bleach is used to sanitize dishes.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, the caregiver	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA)  §11-100.1-23 Physical environment. (o)(1)(C) Bedrooms:  General conditions:  Family members shall not sleep in residents' bedrooms;  FINDINGS  Care giver is sleeping in a resident's bedroom.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes. I removed the folding some chair that was in the resident's bedroom.  However, there is no caregiver sleeping in the resident's room. The might before the inspection, the resident who has a dementia became restless and was wanding from woom to room. I then mand the folding sofa chair from the second afit door by the laundry and placed it in the resident 's room. I guided him back to his room and guided him back to his room and	Date 05/14/25
	I told him that he should be I told him that he should be slepping too since everyone is sleppin she finally went to slep but the next he finally went to slep but the time to muring I did mit have the time to but back the chair until after my put back the chair until after the chair intellers.	
	inspection, I immediately formal exit down to it's original place by the second exit down	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-23 Physical environment. (o)(1)(C) Bedrooms:	PART 2	
General conditions:	FUTURE PLAN	
Family members shall not sleep in residents' bedrooms;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	
FINDINGS  Care giver is sleeping in a resident's bedroom.	In the future, to ensure that it doesn't happen again. I will do	05/14/20
	the following.	
	preding chair to pretend to sleep,  preding chair to pretend to sleep,  2.) I will be mindful always  that it is prohibited to sleep  that it is prohibited to sleep	!
	In the resident	
	3.) I will also let my sow subshiptes langivers i flad only the resident can sleep in his (her beshoom and	
	in his [her bedroom and Nobody else.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-100.1-23 Physical environment. (o)(1)(C) Bedrooms:  General conditions: Family members shall not sleep in residents' bedrooms;  FINDINGS Care giver is sleeping in a resident's bedroom.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  Just for clarification:  There is no live in cargina.  In the future, to ensure it doesn't happen again, I will do the following:  Nounds at night.  2) I will do 1 - a hours now time rounds at night.  2) I will have an additional night shift streft to assist night shift streft to assist with behavior management.  With behavior management.  With behavior activated alarm a motion activated alarm to help us be more aware to help us be more aware to help us be more aware of best at night.	06/04/20

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:  Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;	PART 1	
FINDINGS No monthly fire drill for January 2020.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-100.1-86 Fire safety. (a)(3) A Type I expanded ARCH shall be in compliance with existing fire safety standards for a Type I ARCH, as provided in section 11-100.1-23(b), and the following:  Fire drills shall be conducted and documented at least monthly under varied conditions and times of day;  FINDINGS  No monthly fire drill for January 2020.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the futur, in order to ensure that fix drill will be downented, the caregiver will designate a date every month to conduct a drill and immediately She will downent the drill.	02/11/20

Licensee's/Administrator's Signature:	Letiera Dexter
Licensee's/Administrator's Signature: Print Name: _	Leticia Dexke
Date: _	04/13/2020
Licensee's/Administrator's Signature: _	
Print Name:	Leticia Dexter
Date: _	05/14/2020
	-
Licensee's/Administrator's Signature:	I Tico Dexter
Print Name: _	Leticia Dexter
Date:	06/04/2020