

Hawaii Dept. of Health, Office of Health Care Assurance

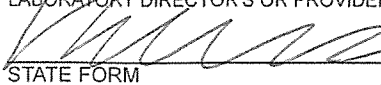
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 12G032	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/16/2018
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NAME OF PROVIDER OR SUPPLIER OPPORTUNITIES AND RESOURCES, INC (HOL	STREET ADDRESS, CITY, STATE, ZIP CODE 64-1510 KAMEHAMEHA HIGHWAY WAHIAWA, HI 96786
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9 000	INITIAL COMMENTS A re-licensing survey was conducted from 11/14 -16/2018 on this small intermediate care facility for individuals with intellectual disabilities (ICF/IID).	9 000		
9 007	11-99-4(c) ACTIVE TREATMENT PROGRAM The plan shall be reviewed at least quarterly by a qualified mental retardation professional member of the interdisciplinary team who is designated as the coordinator for the resident's plan of care. This Statute is not met as evidenced by: Based on observations, staff interviews and record reviews, the facility failed to ensure that a qualified intellectual disability professional (QIDP) routinely interacted with program staff across settings to assist in determining the effectiveness and continued relevance of program plans in meeting identified client needs for 2 of 2 clients [(C) 1 and C2] sampled for review. Findings Include: 1) On 11/15/18 at 0840 observed C1 in a classroom that had two groups of residents seated at separate classroom tables. C1 was placed against the wall next to the doorway seated in his wheelchair five feet away from the two tables of residents. The DPT on one of the two tables in the room, worked with residents on handling money, differentiating coins and separating them. On C1's active treatment programs (ATP) list included, "Money: By 01/2019, (client's name) will gain knowledge and skills in determining the exterior surface of different US dollar coins and a dollar bill to the satisfaction of his trainer." The DPT that worked	9 007	1) The Money Program for C1 will be discontinued due to his/her declining health. He/she is not able to differentiate money by touch and he/she does not make purchases. His/her active Treatment Program will be revised to make it individualized to C1's needs and abilities. The QIDP will train DPT and residential caregiver on the revised Active Treatment Program. The QIDP will also observe training and make modifications as needed. 2) The Program Coordinator will communicate with QIDP's when new training and residential staff are hired or reassigned to ensure the QIDP will train the new staff and observe their performance in providing Active Treatment.	

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 STATE OF HAWAII
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 MEDICARE CERTIFICATION

Office of Health Care Assurance LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Susanna F. Cheung,	TITLE President/CEO	(X6) DATE 12/19/18
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12/21/18 - copy to SS:Dr

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9 007	<p>Continued From page 1</p> <p>with the group of residents in handling money did not involve or engage C1, to touch, differentiate or separate coins. At 0905 C1 was observed sleeping/resting in his wheelchair.</p> <p>On 11/15/18 at 1235 interviewed C1's qualified intellectual disability professional (QIDP) and registered nurse (RN) case manager (CM). The RN/CM stated that she was "technically assigned to C1," and "acted" as the QIDP for C1's programing. Inquired how RN/CM determined C1's active treatment program was still relevant to C1's abilities. The RN/CM stated she observed the client in the classroom setting and the team met quarterly to discuss C1. Provided classroom observations of C1 to RN/CM and how C1 was not engaged by the DPT.</p> <p>The RN/CM stated that the team met for C1's individual rehabilitation plan (IHP) in December 2017 and the client's ATP list was updated January 2018. It was noted that C1 had a steady decline in his health in 2018. The RN/CM stated the team documented a decline in C1's health but this was not reflected in C1's ATP list.</p> <p>2) On 11/15/18 at 1:00 PM, interviewed the QIDP and registered nurse/case manager (RN/CM) for C2, and shared observations of C2 in the classroom and inquired how staff monitored to ensure program plans still relevant for C2. According to the QIDP, the RN/CM "acts" as the QIDP for C2 and monitored his/her active treatment program.</p> <p>The RN/CM provided C2's active treatment program (ATP) list with plans and approaches for computer skills, which included on step 7- that the</p>	9 007		
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9 007	Continued From page 2 trainer will supervise C2 to "hover the mouse and look for the game he wants and can play, with verbal cues." According to the ATP list, on 01/01/18 the RN/CM had trained the previous day program trainer (DPT) on C2's plans and approaches for computer skills, and C2 met steps 1 and 2 on 04/2018 and 05/2018 respectively. The RN/CM stated that the current DPT was not trained because she wasn't aware that the DPT had started working with C2 in the classroom setting.	9 007		
9 106	11-99-11(a) RESIDENT DAILY LIVING CARE AND TRAINING There shall be sufficient appropriately qualified facility staff to carry out the active treatment program within the facility and to operate the unit on a daily basis. This Statute is not met as evidenced by: Based on observations and staff interviews the facility failed to ensure that the day program staff was appropriately qualified to carry out the active treatment program for 1 of 2 clients (C)2. Findings Include: On 10/15/18 at 8:45 AM observed C2 in the facility classroom sitting at table with a tablet and pen in front of him. C2 didn't start to write in the tablet until the day program trainer (DPT) cued him/her to write. and just sitting there waiting for instructions. The DPT responsible for C2 and two other male clients at the table interacted intermittently with each client. When a client sitting at a nearby computer stated that it was C2's turn to use the computer, the DPT cued C2	9 106	The part time QIDP did training with the DPT on how to go through all the objectives with C2 but only document on the data sheet the current objective. The QIDP asked the DPT to explain the procedure to ensure the DPT understood. The QIDP will periodically observe teh DPT doing teh training with C2 to ensure he/she is doing it correctly with the QIDP providing additional training as needed.	

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9 106	Continued From page 3 to continue writing his/her name on the computer. The active treatment program for C2 included that, he/she will increase ability to open/manipulate the computer to play games for fine motor skills by 01/2019. Queried the DPT if C2 was able to find the games on the computer and DPT stated that she didn't know because just started working as DPT last month (10/2018). C2 being unable to speak, nodded his/her head, "yes," when inquired if he knew how to play computer games. C2 continued to write his/her name on the computer because the DPT walked away after stating that she didn't know about the computer games.	9 106	
9 137	11-99-13(2)(F) GOVERNING BODY AND MANAGEMENT There shall be an organization chart showing the major operating programs of the facility, with staff divisions, administrative personnel in charge of programs and divisions, and their lines of authority, responsibility, and communication. This Statute is not met as evidenced by: Based on staff interviews the facility did not have an organization chart depicting lines of authority, responsibility and communication for the major operating programs of the facility. Findings Included: On 11/16/18 interviewed the facility's program coordinator (PC) and QIDP 2 as several of the administrative staff were on a cruise with clients. Queried the PC on whether she was in charge in the absence of the executive assistant and she	9 137	Were awaiting for the clarification from the Department of Health regarding this. We will send ammended POC once we recieve clarification from DOH.

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9 137	Continued From page 4 stated that one of the personnel directors shared the role with her. Requested an organization chart and the PC could only provide the key personnel and consultants sheet with title, name and phone numbers.	9 137		
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