

Hawaii Dept. of Health, Office of Health Care Assurance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 125028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/20/2018
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NAME OF PROVIDER OR SUPPLIER KAU HOSPITAL	STREET ADDRESS, CITY, STATE, ZIP CODE 1 KAMANI STREET PAHALA, HI 96777
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4 000	<p>Initial Comments</p> <p>A re-licensure survey was conducted on April 17, 2018 through April 20, 2018. A census of 15 was reported when the surveyors entered the facility. The facility continues to offer Adult Day Health Services but at the time of the survey there were no clients. The facility had an existing waiver for Infection Control under HRS 11-94.1-53(b) (2). Room One of the Critical Access hospital is a single bedroom with a separate toilet, lavatory, shower and nurse call system that can be used for a long term care resident if the resident has an infectious disease and has to be isolated.</p>	4 000		
4 160	<p>11-94.1-41(b) Storage and handling of food</p> <p>(b) Effective procedures to promptly and consistently clean all equipment and work areas shall be enforced.</p> <p>This Statute is not met as evidenced by: Based on observation and interview, the facility failed to ensure the kitchen ice machine was kept in a sanitary and clean condition.</p> <p>Findings Include:</p> <p>During the initial kitchen tour on 04/17/2018 at 10:46 AM, it was found the ice machine had various black spots on its internal white colored, ridged component. Staff (S) 30 stated the ice machine was last cleaned on 04/12/2018. S30 was asked to wipe the left interior area where the largest black spot was. Using a paper towel, S30 wiped that area and looked at the black smudge that came off and onto the paper towel. S30 then said, "No, not clean." S30 stated he would be cleaning the ice machine.</p>	4 160	<p>POC for 0160</p> <ol style="list-style-type: none"> 1. Corrective Action: re-clean ice machine with proper cleaners and procedure as stated in policy and procedure. 2. Systemic Changes for Corrective Action: Cleaning of ice machine will be reviewed by second kitchen employee for cleanliness and use of proper cleaners and procedures. 3. Monitoring: Cleaner and Inspector of the ice machine will document completion of ice machine cleaning on weekly checklist and this review will be reviewed by Food and Nutrition Supervisor for compliance. 	5/31/18

Office of Health Care Assurance
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE
05/08/18

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4 160	Continued From page 1 On 04/20/2018 at 08:03 AM, S31 said he did not know who was supposed to clean the ice machine. S31 said only the dietary staff and the emergency room nurses could access the ice machine to obtain ice for use, but did not know when it was last cleaned.	4 160		
4 174	11-94.1-43(b) Interdisciplinary care process (b) An individualized, interdisciplinary overall plan of care shall be developed to address prioritized resident needs including nursing care, social work services, medical services, rehabilitative services, restorative care, preventative care, dietary or nutritional requirements, and resident/family education. This Statute is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure it developed and implemented a comprehensive, person-centered psychosocial care plan for one Resident (R) 12, who is adjusting to the recent loss of another resident in the facility, in the sample of 15 residents. Findings Include: Random observations of R12 revealed the resident to be a quiet individual. She spoke to the staff very slowly in making her needs known. On 04/19/2018 at 10:25 AM, the resident expressed to Staff (S) 58 that she wanted to see a psychiatrist for "post traumatic stress." During an interview with S58 on 04/19/2018 at 10:38 AM, S58 said R12's good friend passed away recently. This person had been R12's lifelong friend for about 30 years and they reunited again when they	4 174	POC for 0174 Develop and implement a comprehensive, person-centered psychosocial care plan for resident (12) for her adjusting to the recent loss of another resident. 1. Corrective action: Obtain Social work assessment of the resident in order to determine resident's psychosocial needs as it relate to the loss of a friend. 2. Corrective Action: Social Worker reviewed chart on 4/26/2017 in order to assess grief reaction. Social worker attempted to visit with resident on same date. Resident was participating with group outing and no longer requesting to stay in room alone. 3. Corrective Action: Plan of care was updated with continue encouragement to participate in group activities, offer recreation activities in her room and	5/17/18

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4 174	<p>Continued From page 2</p> <p>both came into the facility. S58 stated when R12's friend got sick, it contributed to her general decline. The general decline included refusal of some medications, decreased desire to participate in previous activities, and/or not wanting to do some activities of daily living (ADLs), which she was capable of doing.</p> <p>Interview with S65 on 04/18/2018 at 10:53 AM found the resident only took her Tylenol and gout medication but refused all others. S65 stated R12 had started to refuse her medications because she was "depressed." S65 explained the resident recently lost her friend who resided in the facility. Interview with S7 on 04/19/2018 at 10:03 AM revealed that because R12 recently lost a friend, "she's depressed," and S7 would sit with the resident to allow her to verbalize her feelings about the loss of her friend. S7 said although they encouraged R12 to socialize more as she did when her friend was alive, R12 has stated to S7, "I'm not doing so well." S7 said otherwise she would give R12 her favorite soda to cheer her up or stop by to see her.</p> <p>Record review found on 03/09/2018, S58 documented that R12 was tearful and verbalized sadness regarding her close friend leaving the facility, but denied wanting to speak to anyone regarding her loss. The 04/18/2018 and 04/09/2018 nursing entries by S65 revealed the resident mentioned feeling depressed since her friend died and the resident refused her medication by stating what was the use in taking it and wanted to be with her friend.</p> <p>During an interview with S54 on 04/20/2018 at 08:26 AM, she confirmed the resident's good friend had passed away recently. S54 said it "affected the resident mentally" in the sense the</p>	4 174	<p>provide a picture of her friend.</p> <p>4. Monitoring: Social worker scheduled next in person follow up for 5/17/2018.</p> <p>5. Monitoring: Family will be coming from mainland late in May with "found" daughter that was placed for adoption as an infant. Social Worker and staff is aware of visit and continues to encourage resident with psychosocial losses and changes.</p> <p>6. Identifying other residents for potential need for psychosocial care plans: Upon notification of changes in family dynamics, loss of loved ones, loss of friends the social worker will be requested to do a face-to-face evaluation of each resident along with a "grief care plan" implemented for resident care.</p> <p>7. Monitoring for ongoing correction: MDS coordinator will implement a grief based care plan for all residents experiencing family/friend loss and will be reviewed at IDT monthly meeting for ongoing correction.</p>	

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4 174	Continued From page 3 resident seemed to have "given up." S54 said while her friend was alive, R12 used to put on facial make up and attend daily activities. S54 said now the staff really have to encourage R 12 to do so. S54 said although the resident has been attending some activities, it has not been with the frequency when her close friend was alive. S54 concurred that R12 is experiencing grief with the loss of her friend and said, "she's depressed." S54 stated she failed to develop a psychosocial care plan for R54 although she and the staff have been aware of R12's difficulty in adjusting/coping with the loss of her close friend and fellow resident and acknowledged the importance of having such a care plan for R12.	4 174		