## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: ORI – 2C (DDDH)	CHAPTER 89
Address: 64-1510 Kamehameha Highway, Wahiawa, Hawaii 96786	Inspection Date: September 6, 2017 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

Rules (Criteria)	Plan of Correction	Completion Date
§11-89-14 Resident health and safety standards. (e)(1) Medications:  All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms.	PART 1 DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU	Date
FINDINGS For Resident #1, the pharmacy label of August 14, 2017 for CVS Bismuth Regular Liquid noted, take 2 tablespoons 4 times a day as needed for stomach pain or indigestion; however, the physician order of August 4, 2017 and the August 15-31, 2017 and September 1-15, 2017 medication records note, 2 teaspoon twice a day as needed.	The caregiver followed the doctor's order which is the 2 tsp twice a day as needed but CG is not aware that when she called in for a refill the label was changed to 4 times a day as needed. The CM followed-up with the doctor which is the right instructions to follow. The doctor advised to follow his order and followed up with the pharmacy to change the label.	9/07/17
	The CM followed-up with the pharmacy and was able to change the label to 2 tsp. twice a day as needed.  The Program Coordinator or the assigned CM will review the medication administration record and physician's orders and pharmacy label every two	4/23/18
	weeks to ensure they match. Any discrepancies will be immediately corrected.	718 JUN -7 PI
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Rules (Criteria)	Plan of Correction	Completion Date
§11-89-14 <u>Resident health and safety standards.</u> (e)(1) Medications:	PART 2 <u>FUTURE PLAN</u>	Duc
All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms.  FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
For Resident #1, the pharmacy label of August 14, 2017 for CVS Bismuth Regular Liquid noted, take 2 tablespoons 4 times a day as needed for stomach pain or indigestion; however, the physician order of August 4, 2017 and the August 15-31, 2017 and September 1-15, 2017 medication records note, 2 teaspoon twice a day as needed.	In the future the CM will ensure that label of the pharmacy and doctor's order is the same. That if medication received from the pharmacy is not the right label, the CM will follow-up with the doctor and the pharmacy which is the right instructions so the clients will receive the right dosage of any medications prescribed.	9/07/17
	The Program Coordinator or the assigned CM will review the medication administration record and physician's orders and pharmacy label every two weeks to ensure they match. Any discrepancies will be immediately corrected.	4/23/18
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Section   Sect	Rules (Criteria)	Plan of Correction	Completion Date	1
this deficiency, only a	All physician orders shall be re-evaluated and signed by the physician every three months or at the next physician's visit, whichever comes first.  FINDINGS  For Resident #1, the Clotrimazole/Betamethasone Cream, apply twice a day as needed, was discontinued on August 1, 2017 and disposed of; however, the cream was still listed on	Correcting the deficiency after-the-fact is not	Date	
		this deficiency, only a	*18 JIM-7 PI2:1	

Rules (Criteria)	Plan of Correction	Completion Date
§11-89-14 Resident health and safety standards. (e)(6) Medications:  All physician orders shall be re-evaluated and signed by the physician every three months or at the next physician's visit, whichever comes first.  FINDINGS  For Resident #1, the Clotrimazole/Betamethasone Cream, apply twice a day as needed, was discontinued on August 1, 2017 and disposed of; however, the cream was still listed on the medication update of August 4, 2017.	PART 2 FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the jutual the CM and program Coordinate will ensure that any discontinued medication will be taken and grown all days upaak.  In the jutual the program coordinator will cross check the go days update with the pharmacy labels, physician's order and the medication sheets. The order of will doubte check the go days update for accuracy befor giving to the journician for cignature	
		18 JUN-7 PI2:12

Rules (Criteria)	Plan of Correction	Completion Date
§11-89-14 Resident health and safety standards. (e)(12) Medications:  All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for	PART 1	
name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.		
FINDINGS  For Resident #1, Clotrimazole/Betamethasone Cream, apply twice a day as needed, was discontinued on August 1, 2017; however, it was still listed on the August 16-31, 2017 and September 1-15, 2017 medication records. It was noted as discontinued on August 1, 2017 on the August 1-15, 2017 medication record.	after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
		18 JIM - 7 PIZ :1
	§11-89-14 Resident health and safety standards. (e)(12) Medications:  All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.  FINDINGS  For Resident #1, Clotrimazole/Betamethasone Cream, apply twice a day as needed, was discontinued on August 1, 2017; however, it was still listed on the August 16-31, 2017 and September 1-15, 2017 medication records. It was noted as discontinued on August 1, 2017 on the August 1-15, 2017	\$11-89-14 Resident health and safety standards. (e)(12) Medications:  All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.  FINDINGS For Resident #1, Clotrimazole/Betamethasone Cream, apply twice a day as needed, was discontinued on August 1, 2017; however, it was still listed on the August 16-31, 2017 and September 1-15, 2017 medication records. It was noted as discontinued on August 1, 2017 on the August 1-15, 2017 medication record.  Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a

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§11-89-14 Resident health and safety standards. (e)(12) Medications:	PART 2 <u>FUTURE PLAN</u>	Zuv
All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS For Resident #1, Clotrimazole/Betamethasone Cream, apply twice a day as needed, was discontinued on August 1, 2017; however, it was still listed on the August 16-31, 2017 and September 1-15, 2017 medication records. It was noted as discontinued on August 1, 2017 on the August 1-15, 2017	In the future any discontinued medication, the CM will ensure that it will be taken out right away from the medication sheets.	9/07/17
medication record.	The Program Coordinator or assigned CM will check the medication sheet every two weeks to ensure only active medications are listed on the medication sheets.	4/23/18
		8 JUN -7 PIZ:1
		P12:12

Rules (Criteria)	Plan of Correction	Completion Date
§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS  Resident #1 had a left modified radical mastectomy on July 11, 2016 and completed radiation treatment on January 9, 2017; however, there were no caregiver entries regarding resident's Stage III left breast cancer and resident's response to radiation treatment.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date  78 JUN -7  STATE OF HAS  STATE OF HAS
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Rules (Criteria)	Plan of Correction	Completion Date
§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:	PART 2 <u>FUTURE PLAN</u>	Jac
Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
FINDINGS Resident #1 had a left modified radical mastectomy on July 11, 2016 and completed radiation treatment on January 9, 2017; however, there were no caregiver entries regarding resident's Stage III left breast cancer and resident's response to radiation treatment.	by the Program coordinator  The caregiver was given re-training on how to appropriately report anything that they observe with their clients, especially with their health. On what is their reaction on the medications given to them and on how they are during the treatment.	9/0747
	The Program Coordinator or assigned CM will review the monthly report at the end of the month to ensure all necessary documentation is reported on the monthly observation sheets. If not the CM will follow-up with the caregiver.	4/23/18
		18 JUN -7
		N-7 PI2:12

	Rules (Criteria)	Plan of Correction	Compl Dat	1
	§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS From April 11-13, 2017, Resident #1 was given CVS Tussin DM Liquid; however, the reason it was given and resident's response to the medication were not reflected in the caregiver entries.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	VIS	.18
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§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:	PART 2 <u>FUTURE PLAN</u>	Date	
Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The Caregivir was retrained Fyong 12/17 by the Ping som coordinator.		
FINDINGS From April 11-13, 2017, Resident #1 was given CVS Tussin DM Liquid; however, the reason it was given and resident's response to the medication were not reflected in the caregiver entries.	In the future the Program Coordinator or assigned CM will review the monthly observation every end of the month to ensure all necessary information are all written on the observation sheet by the caregiver, if not written, follow-up with the caregiver.	4/23/18	
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	Rules (Criteria)	Plan of Correction	Complet Date	ion
	\$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS From January 16-17, 2017, Resident #1 was given Ibuprofen 400 mg tablet and CVS Tussin DM Liquid, and on January 16, 2017, resident was given Acetaminophen 325 mg tablet. There were no caregiver entries that explained the reason the medications were given and/or resident's response to the medications.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	STATE OF STATE CIO	7
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Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The careginal was retrained offey 947/17 by the Program Coordinator.	
FINDINGS From January 16-17, 2017, Resident #1 was given Ibuprofen 400 mg tablet and CVS Tussin DM Liquid, and on January 16, 2017, resident was given Acetaminophen 325 mg tablet. There were no caregiver entries that explained the reason the medications were given and/or resident's response to the medications.	In the future the Program Coordinator or assigned CM will review the monthly observation every end of the month to ensure all necessary information are all written on the observation sheet by the caregiver, if not written, follow-up with the caregiver.	4/23/18
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Rules (Criteria)	Plan of Correction	Completion Date
§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information:  Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs;  FINDINGS  From January 17-27, 2017, Resident #1 was given Cephalexin 500 mg cap, 1 cap 3 times a day; however, there were no caregiver entries that explained why the antibiotic was given and resident's response to the antibiotic.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date
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Ouring residence, records shall be maintained by the aregiver and shall include the following information:  Observations of the resident's response to medication, reatments, diet, provision of care, response to activities rograms, indications of illness or injury, unusual skin roblems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or hore often as appropriate but immediately when an incident occurs;	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The canquair was selvenid on a 17/17 by the Program coordinator.	Date	<u>e</u>
reatments, diet, provision of care, response to activities rograms, indications of illness or injury, unusual skin roblems, changes in behavior patterns, noting the date, time actions taken, if any, which shall be recorded monthly or hore often as appropriate but immediately when an incident occurs;	FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?		
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from January 17-27, 2017, Resident #1 was given Cephalexin 00 mg cap, 1 cap 3 times a day; however, there were no aregiver entries that explained why the antibiotic was given nd resident's response to the antibiotic.	In the future the CM will review the monthly observation report coming from the caregiver to see if all the necessary reports are included in the monthly observation. If not CM will re-train the caregiver how important to observe her client when given PRN medication.	9/12/17	
	The program Coordinator or assigned CM will ensure to check the monthly observation every end of the month right after the caregiver submitted the observation sheet, to ensure all necessary information is written on the observation sheet by the caregiver, if not written, follow-up with the caregiver.	4/23/18	
		JUN -7 TATE OF HAVE TATE LICENS	
		The program Coordinator or assigned CM will ensure to check the monthly observation every end of the month right after the caregiver submitted the observation sheet, to ensure all necessary information is written on the observation sheet by the caregiver, if not written, follow-up with the	The program Coordinator or assigned CM will ensure to check the monthly observation every end of the month right after the caregiver submitted the observation sheet, to ensure all necessary information is written on the observation sheet by the caregiver, if not written, follow-up with the caregiver.

Rules (Criteria)	Plan of Correction	Completion Date
§11-89-18 <u>Records and reports.</u> (b)(5) During residence, records shall be maintained by the caregiver and shall include the following information:	PART 1 DID YOU CORRECT THE DEFICIENCY?	
Physician's signed orders for diet, medications, special appliances, adaptive equipment, and treatments;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS For Resident #1, blood sugar checks are being done twice a day on Monday, Wednesday and Friday before breakfast and before bedtime; however, no physician order was found.	The blood sugar check schedule was already included in the 90-update. The CM was advised that any order from the physician will not be purge, unless there are other documents showing the specific order.	9/07/17
	The Program Coordinator or assigned CM will check every 15 <sup>th</sup> and end of the month to ensure all active orders from physician will not be purge from the individual binders.	4/23/18
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	Rules (Criteria)	Plan of Correction	Completion Date
$\boxtimes$	§11-89-18 <u>Records and reports.</u> (b)(5) During residence, records shall be maintained by the caregiver and shall include the following information:	PART 2 <u>FUTURE PLAN</u>	Date
	Physician's signed orders for diet, medications, special appliances, adaptive equipment, and treatments;  FINDINGS	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	For Resident #1, blood sugar checks are being done twice a day on Monday, Wednesday and Friday before breakfast and before bedtime; however, no physician order was found.	The CM was advised that in the future, any important documents will not be purge. The CM was also advised that any other orders from the physician will be included In the 90-day update, that if in case the original order is misplaced, there is other document signed by the physician.	9/12/17
		In the future the Program Coordinator or assigned CM will check the individual binders at the end of the month and compare the doctor's order and the medication log to ensure all necessary documents is still in place and not purges.	4/23/18
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Licensee's/Administrator's Signature: \_\_pludem

Print Name: Suson ifudem

Date: 6 08 18

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