## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

CHAPTER 98
Inspection Date: November 3, 2017 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-05 Dietetic services. (c) Menus and food service shall meet the nutritional needs of the residents.  FINDINGS No documentation that the menus meet the nutritional needs of the residents as there are no portion sizes listed on the menu.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Being that our Kitchen manager drafted a menu for all of 2017 we were able to look back and get portion amounts to review with our dietition to ensure proper amounts. A new menu format was drafted wy Kitchen Manager, staff and dietition at our Kitchen meeting.	12/15/17

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-05 Dietetic services. (c) Menus and food service shall meet the nutritional needs of the residents.  FINDINGS  No documentation that the menus meet the nutritional needs of the residents as there are no portion sizes listed on the menu.	PART 2 FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  A new menu format including portion sizes and catorie amounts has been drafted and is in use as of 1/1/18.	12/15/17

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-10 Minimum standards for licensure; administrative and organizational plan. (e)  Each facility shall develop written policies and procedures, and criteria governing its management and operations. These shall include but are not limited to the following:	PART 1	
FINDINGS The Exclusive Addiction Treatment Center Policy and Procedure Manual entitled: "Medication Documentation" #2 read, "Medication record sheets will list the medications that are ordered by the Physician." However, Resident #1 supplement record for October 10, 2017 did not list the following supplement: "Super Aloe 250 mg 1 by mouth qHS," prescribed on October 8, 2017.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

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	§11-98-10 Minimum standards for licensure; administrative and organizational plan. (e) Each facility shall develop written policies and procedures, and criteria governing its management and operations. These shall include but are not limited to the following:  FINDINGS The Exclusive Addiction Treatment Center Policy and Procedure Manual entitled: "Medication Documentation" #2 read, "Medication record sheets will list the medications that are ordered by the Physician." However, Resident #1 supplement record for October 10, 2017 did not list the following supplement: "Super Aloe 250 mg 1 by mouth qHS," prescribed on October 8, 2017.	PART 2 FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The lead nurge and medical Director agreed on the following Protocal and the medical team has been advised via e.mail	1/16/18
		A nurse will audit medication, supplement and PRN records daily. Completion of this audit will be verified with the nurses initial and date on the bottom left hand Corner of each page. Any incomplete or incorrect record will be flagged for appropriate appropriate appropriate staff on their next shift.	

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§11-98-10 Minimum standards for licensure; administrative and organizational plan. (e) Each facility shall develop written policies and procedures, and criteria governing its management and operations. These shall include but are not limited to the following:  FINDINGS The Exclusive Addiction Treatment Center Policy and Procedure Manual entitled: "Medication Documentation" #6 read, "Administration of medication and supplements is documented, including time and initialed by the staff who administered." However, Resident #1 – medication and supplement record reflected the following:  1. "N-acetyl Crystine 1 by mouth two times daily" – not initialed as administered on October 13, 2017  2. "Trazodone 50 mg 1 po qHS" – not initialed as administered on October 19, 2017	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

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<u> </u>	\$11.00.10 M;		Date
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Rules (Criteria)	Plan of Correction	Completion Date
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<u> </u>	C11 00 10 15:		Date
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	×	Rules (Criteria)  \$11-98-14 Physical facility: (c)	Plan of Correction	Completion Date
	-	Maintenance. Facilities shall be maintained in accordance	PART 1	Date
		with provisions of state and county zoning, building, fire,	DID YOU CORRECT THE DEFICIENCY?	경우 가장 감사하다
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		<u>FINDINGS</u>	USE THIS SPACE TO TELL US HOW YOU	
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		of days with no corrective action taken.	The director image of all conve	11/3/17
			With the Contradical and Millian Millians	19111
	- 1 <sub>2</sub> [1]		admitted that he stopped documenting	
			throughly except in his and	
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			ocoma used item, we found that the test stops	
		부리는 하는 경험을 잃었다. 그는 그를 살아왔다. 그래	some used were an old container of ones that and a staff person admitted with a newex container	
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			and a staff person admitted to mixing the container which explained the different readings on the	
· [ ]			some day in several instances, and specifically and veplaced all of them immediately.	
÷   [			and replaced all DE Harase that strips	
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· .			he following day. We reviewed all data	
			for maintenance manager to ensure	
			hat corrections are monitored and	
	21			<b>发表。</b>
			There have been no further	
			Problems.	

Rules (Criteria)  Plan of Correction    \$11-98-14 Physical facility. (c)   Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.    FINDINGS   The pool chlorine levels were 0 parts per million for a number of days with no corrective action taken.    We contracted with the New Professional   With agreement to   Part 2   FUTURE PLAN	Completion Date
Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.  FINDINGS  The pool chlorine levels were 0 parts per million for a number of days with no corrective action taken.  We contracted with the New Profess; and Super parts to the dayses on a level to dayse on the transfer of the sagresment to the profess; and levels with dayses on the sagresment to the profess; and levels with dayses on the sagresment to the profess on the sagresment to the sagres	Date
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Rules (Criteria)	Plan of Correction	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.  FINDINGS  No chlorine test strips for the kitchen.	DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Sanitation inspector suggested the use of a specific Hydrion chlorine test strip. The Kitchen manager stated he placed the order. In the interim he advised all Kitchen staff to use the recommended ratio of I capful of bleach to 3 gallons of water for a dipping solution. This would keep the solution between the necessary 25-100 ppm. Dipping Solution will be changed 3 times a day at Breakfast, lunch and dinner.	11/3/117

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§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.  FINDINGS  No chlorine test strips for the kitchen.	PART 2 FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  There has been a Change in our staffing and We have a new Kitchen Manager. She has implemented a System that requires Kitchen staff to not only change the solution at each Meal (3x a day) but to also test and log results of the solutions PPM each time. This has been added to the daily shift checklist	1/16/18

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-16 Resident's rights and responsibilities. (1) Written policies regarding the rights and responsibilities of residents and services to be provided to residents during their stay in the facility shall be established and shall be made available to the resident, to any guardian, next of kin, sponsoring agency or representative payee, and to the public. The facility's policies and procedures shall provide that each individual admitted to the facility shall:  Be fully informed, documented by signed acknowledgment prior to or at the time of admission and during stay, of these rights and of all rules governing resident conduct;  FINDINGS Resident #3, consent for treatment form was signed; however, form was not dated.	PART 1 DID YOU CORRECT THE DEFICIENCY? Yes USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY The Admission Date was Verified and added to the form.	11/3/17

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rights and of all rules governing resident conduct;  FINDINGS  Resident #3, consent for treatment form was signed; however, form was not dated.	Admission team will check for signature and date before signing as witness. Proper signatures and dates will be checked on all forms	11/4/17
	will be checked on all forms before it is verified with initial and date on the birder index.	

Licensee's/Administrator's Signature

Print Name: Lezlie K. Purdy-Rivera

Date: 1116/18