## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Castillo, Enriqueta (ARCH)	CHAPTER 100.1
Address: 1067 Ala Lilikoi Street, Honolulu, Hawaii 96818	Inspection Date: April 5, 2017 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

Sil-100.1-8 Primary care giver qualifications. (a)(10) The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:  Attend and successfully complete a minimum of six hours of training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current;    FINDINGS   Primary care giver had no continuing education hours completed this year. The PCG will be required to complete six (6) hours for the 2016 inspection year and an additional six (6) hours for the 2017 inspection year.    PART 1   DID YOU CORRECT THE DEFICIENCY?	Rules (Criteria)	Plan of Correction	Completion Date
training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current;  The first inservice I will be attending to th	The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the		
	Attend and successfully complete a minimum of six hours of training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current;  FINDINGS  Primary care giver had no continuing education hours completed this year. The PCG will be required to complete six (6) hours for the 2016 inspection year and an additional	The first inservice I will be attending on February 10,2018 I will come upon 2014 and another to hours for 2017 for the total of 12 hours. All 12 hour of inservice will be completed on March 31,2018.	ptete he 5 3/31/18

Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-8 Primary care giver qualifications. (a)(10) The licensee of a Type I ARCH acting as a primary care giver or the individual that the licensee has designated as the primary care giver shall:	PART 2 <u>FUTURE PLAN</u>	
Attend and successfully complete a minimum of six hours of training sessions per year which shall include but not be limited to any combination of the following areas: personal care, infection control, pharmacology, medical and behavioral management of residents, diseases and chronic illnesses, community services and resources. All inservice training and other educational experiences shall be documented and kept current;  FINDINGS  Primary care giver had no continuing education hours completed this year. The PCG will be required to complete six (6) hours for the 2016 inspection year and an additional six (6) hours for the 2017 inspection year.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future the PCQ will complete six hours of training session yearly and will do so in a timely manner so PCQ will be current with Continuing education hours. All inservice/educational hours will be documented and current.	

Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  1. Substitute care giver #1 has no current physical examination on record. (Repeat citation)  2. Substitute care giver #2 has no current physical examination on record. (Repeat citation)	DID YOU CORRECT THE DEFICIENCY? YES USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Both substitute care giver #   and #2 have been fo their physicians and completed their physical examinations. Both are on record copies are enclosed.	7-7-2017

Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (a) All individuals who either reside or provide care or services to residents in the Type I ARCH, shall have documented evidence that they have been examined by a physician prior to their first contact with the residents of the Type I ARCH, and thereafter shall be examined by a physician annually, to certify that they are free of infectious diseases.  FINDINGS  1. Substitute care giver #1 has no current physical examination on record. (Repeat citation)  2. Substitute care giver #2 has no current physical examination on record. (Repeat citation)	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future a master calendar for the whole year shall be mapped out. From April 2017 thru April 2018 all pending physical exam dates for every resident, PCG, and substitutes, shall be displayed the whole year and not just the month so that it can be noted as the date gets closer and closer.	

Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-9 Personnel, staffing and family requirements. (b) All individuals who either reside or provide care or services to residents in the Type I ARCH shall have documented evidence of an initial and annual tuberculosis clearance.  FINDINGS Substitute care giver #2 has no current tuberculosis screening on record.	PART 1  DID YOU CORRECT THE DEFICIENCY? Yes.  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Substitute care giver #2 went to lanakila Heatth Center and did her annual tuberculosis testing.  Copy of result enclosed.	6-30-2017
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Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 list of possessions not current. Last update was September 2015.	PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future I will attend at I hast 4 hours of in service train every year. I will post notes on my memo board to remind	Date

Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 progress notes do not address resident's diet, amount eaten or tolerance, and medication, tolerance and response.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-17 Records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS Resident #1 progress notes do not address resident's diet, amount eaten or tolerance, and medication, tolerance and response.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future progress notes shall address resident's diet and medication— amount, to be eance and response. These shall be documented observations on their frogress Notes or using The frogress Notes sheets provided by the Department of theatth, the questions shall be answered/documented accordingly.	
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Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-17 Records and reports. (e) In the event of an emergency, an oral summary of the resident's condition shall be provided to the receiving facility, followed by a written transfer summary.  FINDINGS Resident #1 emergency date sheet not updated with current medication, correct doses and discontinued medication still listed as current.	DID YOU CORRECT THE DEFICIENCY?  VES.  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY  Resident # Emergency data sheet  updated with current medications  and doses. Discontinued medications deleted from updated sheet.	4-5-2017

Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-17 <u>Records and reports.</u> (e) In the event of an emergency, an oral summary of the resident's condition shall be provided to the receiving facility, followed by a written transfer summary.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Resident #1 emergency date sheet not updated with current medication, correct doses and discontinued medication still listed as current.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future, I can either update the emergency data sheet by writing in the new medications and doses and crossing out the discontinued ones or I can update resident's MAK with new/discontinued medications and doses, photocopy it and staple it to the emergency data sheet.	
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Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 list of possessions not current. Last update was September 2015.	DID YOU CORRECT THE DEFICIENCY? Yes. USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Inventoried Resident #   possessions	4-5-2017

Rules (Criteria)	Plan of Correction	Completion Date
§11-100.1-19 Resident accounts. (d) An accurate written accounting of resident's money and disbursements shall be kept on an ongoing basis, including receipts for expenditures, and a current inventory of resident's possessions.  FINDINGS Resident #1 list of possessions not current. Last update was September 2015.	FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? In the future I will keep on on going Current list of resident's possessions and belongings.	
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Licensee's/Administrator's Signature:	Conrigueta	Castillo
Print Name:	ENRIQUETA	· CASTILLO
Date: _	July 12, 2017	

Licensee's/Administrator's Signature: Rentiqueta Castiles

Print Name: FNRIGUETA CASTILLO

Date: 2/03/18