

Office of Health Care Assurance

State Licensing Section

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Kamehame Home (DDDH)	CHAPTER 89
Address: 1019 Kamehame Drive, Honolulu, Hawaii 96825	Inspection Date: December 8, 2016 OHCA Annual November 3, 2016 Life Safety

**THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.**

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-12 <u>Structural requirements for licensure.</u> (b)  Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws.</p> <p><u>FINDINGS</u>  Bedroom #4 had no window curtains on one side of the bedroom.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The Home Manager purchased and installed the curtains.</p>	<p style="text-align: center;">12/31/16</p> <p style="text-align: right; vertical-align: bottom;">10:28</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p><b>RULE #11-89-12(b)</b></p> <p><b><u>FINDINGS</u></b>  Bedroom #4 had no window curtains on one side of the bedroom.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>The Home Manager will purchase curtains and install when it is needed. The Home Manager will inform the resident's sister/guardian when curtains need to be replaced should she prefer to replace them herself. The sister/guardian will have one week to purchase and install the curtains before the Home Manager makes the purchase. The curtains that are in need of replacing will remain up and covering the windows until the purchase and installation is made. The Director of Programs and Services will conduct quarterly inspections of the home to ensure curtains are in good condition and covering the windows in all bedrooms.</p>	<p style="text-align: center;">12/31/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-12 <u>Structural requirements for licensure.</u> (b)  Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws.</p> <p><b><u>FINDINGS</u></b>  The ceiling light in Bedroom #2 did not consistently go on when the light switch was turned on.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The ceiling light was inspected by The Arc in Hawaii facilities department and the light bulb replaced. The wiring was also inspected to rule out electrical issues. No electrical issues were found.</p>	12/22/16

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p><b>RULE #11-89-12(b)</b></p> <p><b><u>FINDINGS</u></b>  The ceiling light in Bedroom #2 did not consistently go on when the light switch was turned on.</p>	<p><b>PART 2</b></p> <p><b><u>FUTURE PLAN</u></b></p> <p><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>The Home Manager will ensure all lights are in working order and replace light bulbs as needed. Should the light bulb not be the issue, the Home Manager will submit a maintenance report and facilities will assess the situation and repair as necessary.</p>	<p>12/22/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-12 <u>Structural requirements for licensure.</u> (b)  Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws.</p> <p><b><u>FINDINGS</u></b>  In Bedroom #3, the window screen for the middle jalousie windows was not secured on the left side.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The Home Manager submitted a maintenance report to the facilities department and the clip that holds the window screen in place was tightened.</p>	<p>12/22/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p><b>RULE #11-89-12(b)</b></p> <p><b><u>FINDINGS</u></b>            In Bedroom #3, the window screen for the middle jalousie windows was not secured on the left side.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>The Home Manager will instruct home staff to inspect all window clips on a monthly basis to ensure window screens are secure. The Home Manager will tighten the window clips if they are loose or submit a maintenance report to the facilities department should they need to be replaced. The Director of Programs and Services will conduct quarterly inspections to ensure maintenance of the home is in compliance with all regulations.</p>	<p style="text-align: center;">12/22/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-12 <u>Structural requirements for licensure.</u> (b)  Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws.</p> <p><b><u>FINDINGS</u></b>  Smoke detectors in Bedrooms #3 and #4 had no batteries installed in the smoke detectors.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The Home Manager installed batteries in the smoke detectors in bedrooms #3 and #4.</p>	12/8/16



	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p><b>RULE #11-89-12(b)</b></p> <p><b><u>FINDINGS</u></b> Smoke detectors in Bedrooms #3 and #4 had no batteries installed in the smoke detectors.</p>	<p style="text-align: center;"><b>PART 2</b></p> <p style="text-align: center;"><b><u>FUTURE PLAN</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>The Home Manager will instruct home staff to test the smoke detectors throughout the home on a monthly basis and batteries will be replaced immediately when necessary. Testing of the smoke detectors will be documented on the monthly fire drill form. Home staff will inform the Home Manager when batteries are replaced to ensure the smoke detectors are operating properly. The Director of Programs and Services will review the fire drill forms to ensure documentation of the smoke detectors are being checked. The Arc in Hawaii facilities department will be notified if the faulty operation of a smoke detector is something other than the need to replace the battery and repair accordingly.</p>	<p style="text-align: center;">12/31/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-16 <u>Admission policies.</u> (b)(2)  The caregiver shall coordinate with the division for screening, placement, and case management prior to admission.</p> <p>All individual plans shall be monitored and revised at least annually and as necessary by the case manager.</p> <p><b><u>FINDINGS</u></b>  Resident #1's Individualized Service Plan (ISP) was dated March 31, 2015. A copy of a current ISP was not on file.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The current copy of the ISP be has been placed in the resident's file.</p>	<p style="text-align: center;">12/13/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	RULE #11-89-16(b)(2)	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>The Service Supervisor for the home had made several attempts to obtain a copy of the ISP throughout the year. She failed however to place the faxed requests in the resident's file. The Home Manager will contact the Service Supervisor when an ISP is needed and will follow up with the Director of Programs and Services if it is not received. The Service Supervisor will contact the DOH Case Manager via phone and fax to request the document 30 days after the ISP meeting if one is not received. The Service Supervisor will do this every three months until the ISP is obtained. They will also make contact with the DOH Case Manager's supervisor if the ISP is not received six months after the annual ISP meeting is held.</p>	<p style="text-align: center;">12/13/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-19 <u>Nutrition</u>. (a)  Meals shall be well-balanced and sufficient in quantity, quality, and variety to meet nutritional requirements of residents and shall be in accordance with the national research council of the national academy of sciences most current recommended dietary allowance (RDA), and adjusted to age, sex, activity, and disability.</p> <p><b><u>FINDINGS</u></b>  The container of Costco Whole Mushrooms in the refrigerator had a sell-by-date of November 19, 2016. As the plastic wrap on the container was torn open, mushrooms were discolored and shriveled.</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The mushrooms were thrown away.</p>	<p>12/9/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	RULE #11-89-19(a)	<p style="text-align: center;"> <b>PART 2</b>  <b><u>FUTURE PLAN</u></b>  <b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b> </p> <p>           The Home Manager and staff will go through the refrigerator on a weekly basis to ensure all food items are stored in proper covered containers in order to preserve the freshness and quality of the food. The Director of Programs and Services will also inspect the contents of the refrigerator on a quarterly basis to ensure all food items are in good and edible condition. Findings will be reported to the Home Manager.         </p>	<p style="text-align: center;">12/9/16</p> <p style="text-align: right;">19:28</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-19 <u>Nutrition</u>. (d) Foods shall be stored in covered containers.</p> <p><b><u>FINDINGS</u></b> The plastic wrap on a container of Costco Whole Mushrooms was torn open, exposing the mushrooms.</p>	<p>PART 1</p> <p><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p>The mushrooms were thrown away .</p>	<p>12/9/16</p>

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	RULE #11-89-19(d)	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;"><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p>The Home Manager and staff will no longer use plastic wrap as a sealant for food. The Home Manager will ensure all food items are stored in properly covered containers. The Director of Programs and Services will inspect the refrigerator during quarterly audits to ensure all food items are being properly stored and will review with the Home Manager.</p>	<p style="text-align: center;">12/9/16</p>

Licensee's/Administrator's Signature: Christine Menezes, DPS

Print Name: Christine Menezes

Date: January 3, 2017

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Licensee's/Administrator's Signature: Christine Menezes

Print Name: Christine Menezes, Director of Programs and Services

Date: February 21, 2017