## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Scott ARCH                                | CHAPTER 100.1                          |
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| Address:<br>94-1077 Kahuanui Street, Waipahu, Hawaii 96797 | Inspection Date: August 8, 2017 Annual |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

| Rules (Criteria)   | Plan of Correction  | Completion<br>Date |
|--|---|--------------------|
| \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS  Resident #1 physician order dated 3/6/17 reads, "All medication for right eye only. Dorzolamide Hcl-Timolol 1 drop b.i.d." Pharmacy label reads "apply 1 drop into right eye three times a day." Orders and label do not match. | PART 1 DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES, PHARMACIST AT WAIRAMY TIMES PHARMACY CLARIFIED THE ORDER FOR DORZOLAMIDE 14CL-TIMOLOL I DROP b.i.d. I DROP INTO RIGHT EYE. PHYSICIAN ORDER AND PRESCRIPTION MATCHES. | 8-11-17            |

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| \$11-100.1-15 Medications. (a) All medicines prescribed by physicians and dispensed by pharmacists shall be deemed properly labeled so long as no changes to the label have been made by the licensee, primary care giver or any ARCH/Expanded ARCH staff, and pills/medications are not removed from the original labeled container, other than for administration of medications. The storage shall be in a staff controlled work cabinet-counter apart from either resident's bathrooms or bedrooms.  FINDINGS  Resident #1 physician order dated 3/6/17 reads, "All medication for right eye only. Dorzolamide Hcl-Timolol 1 drop b.i.d." Pharmacy label reads "apply 1 drop into right eye three times a day." Orders and label do not match. | PART 2 FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, I will carefully read or have someone verify that all medication labels and Physician orders match Before medications are Administered to the RESIDENT. | bec, 5, 2017       |

|   | Rules (Criteria)  | Plan of Correction   | Completion<br>Date |
|---|---|--|--------------------|
|   | §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 admitted on 12/21/16 and medication administered. No doctor orders for medication until 1/4/17. | PART 1 DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  VES, PHYSICIAN OPDERS FOR MEDICATION ADMINISTRATION WERE WRITTEN AND UPDATED ON 1-4-17 WHEN THE RESIDENT WAS TAKEN TO THE DOCTOR'S CLINIC FOR CHECKUP AND PHYSICAL EXAM. | bec. 5, 2017       |
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| Rules (Criteria)  | Plan of Correction   | Completion<br>Date |
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| §11-100.1-15 Medications. (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.  FINDINGS Resident #1 admitted on 12/21/16 and medication administered. No doctor orders for medication until 1/4/17. | PART 2 FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, I will have residents updated and current medication profile upon residents Admission to the care home, for medications to be Administered to the Resident. | bec. 5, 2017       |

| Rules (Criteria)  | Plan of Correction  | Completion<br>Date |
|---|---|--------------------|
| §11-100.1-15 Medications. (1) There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.  FINDINGS Resident #1 Cipro ordered to start before scheduled procedure in March 2017. Resident refused procedure and medication not administered and not discarded. | PART 1 DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  VES, CIPRO WAS NOT ADMINISTERE TO THE RESIDENT BECAUSE HE REPUSED TO HAVE SCHEDULED PROCEDURE DONE MEDICATION DIS CARDED ON 8-8-17. |                    |
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| §11-100.1-15 Medications. (1)  There shall be an acceptable procedure to separately secure medication or dispose of discontinued medications.  FINDINGS  Resident #1 Cipro ordered to start before scheduled procedure | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO  |                    |
| in March 2017. Resident refused procedure and medication not administered and not discarded.   | IN THE FUTURE, WHENEVER  A RESIDENT REFUSES TO  HAVE A PROCEDURE DONE,  ANY MEDICATIONS ORDERED  FOR THAT PARTICULAR  PROCEDURE WILL BE DISPOSED  PROPERLY, SUCH AS FLUSHING | Dec. 5, 2017       |
|  | IT DOWN THE TOILBT   |                    |

| Rules (Criteria)  | Plan of Correction   | Completion<br>Date |
|---|--|--------------------|
| §11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #1 admitted to care home 12/21/16, to two step tuberculosis completed until 1/25/17. | Correcting the deficiency after-the-fact is not practical/appropriate. For | Date               |
|   | this deficiency, only a future plan is required.                           |                    |

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|---|---|--------------------|
| §11-100.1-17 Records and reports. (a)(4) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  A report of a recent medical examination and current diagnosis taken within the preceding twelve months and report of an examination for tuberculosis. The examination for tuberculosis shall follow current departmental policies;  FINDINGS Resident #1 admitted to care home 12/21/16, to two step tuberculosis completed until 1/25/17. | PART 2 FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  In the future, I will octain a completed two-step thebranosis report from A transferring Agency or other care homes upon Admission to my care home. | bec, 5, 2017       |

| Rules (Criteria)  | Plan of Correction  | Completion<br>Date |
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| FINDINGS Resident #1 admitted to care home on 12/21/16, no physical completed until 1/4/17.   | Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |
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| Rules (Criteria)  | Plan of Correction   | Completion<br>Date |
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| Rules (Criteria)  | Plan of Correction  | Completion<br>Date |
|---|---|--------------------|
| §11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:  Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents.  FINDINGS Substitute care giver #1 required to complete 12 hours of continuing education hours has completed zero (0) hours.  SCG will be required to complete 12 hour for both 2017 and 12 hours for 2018 a total of 24 hours of CEU's. | PART 1 DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES. SUBSTITUTE CARE GIVER*  HAVE COMPLETED 12 HOURS  OF THE REQUIRED CONTINUING EDUCATION HOURS FOR 2017.  - GHRS COMPLETED ON SEPT 20, 2017 | •                  |
|   | * PENDING 12 HOURS OF Continuing Education FOR 2018   |                    |

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|--|--|--------------------|
| §11-100.1-83 Personnel and staffing requirements. (5) In addition to the requirements in subchapter 2 and 3:   | PART 2 <u>FUTURE PLAN</u>  |                    |
| Primary and substitute care givers shall have documented evidence of successful completion of twelve hours of continuing education courses per year on subjects pertinent to the management of an expanded ARCH and care of expanded ARCH residents. | USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? |                    |
| FINDINGS Substitute care giver #1 required to complete 12 hours of continuing education hours has completed zero (0) hours. SCG will be required to complete 12 hour for both 2017 and 12 hours for 2018 a total of 24 hours of CEU's.               | In THE FUTURE, I (PCG)   | Dec, 5,2017        |
|  | AND SCA'S WILL COMPLETE  |                    |
|  | 12 Hours of continuing   |                    |
|  | EDUCATION. AND PROVIDE  THE DEPARTMENT WITH A  |                    |
|  | CERTIFICATE OF COMPLISTION.  |                    |
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| Licensee's/Administrator's Signature: |
|---------------------------------------|
| Print Name: Junet Swit                |
| Date: Dec. 5. 2017                    |