Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Hina Mauka	CHAPTER 98
Address: 45-845 Pookela Street, Kaneohe, Hawaii 96744	Inspection Date: September 19, 2017 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-10 Minimum standards for licensure; administrative and organizational plan. (e) Each facility shall develop written policies and procedures, and criteria governing its management and operations. These shall include but are not limited to the following: FINDINGS No fire drill performed in November 2016.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Fire Drills were not properly executed in a timely manner (month). Therefore we executed fire drills in the following month as a make up for the missed fire drill for the month prior (ex. two fire drills in December, one for November and one for December). We were however informed by OCHA that this is unacceptable and as such will work with our staff to ensure that the Fire Drills are executed in a timely manner.	11/13/2017

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-10 Minimum standards for licensure; administrative and organizational plan. (e) Each facility shall develop written policies and procedures, and criteria governing its management and operations. These shall include but are not limited to the following: FINDINGS No fire drill performed in November 2016.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Fire Drills were not properly executed in a timely manner (month). Therefore we executed fire drills in the following month as a make up for the missed fire drill for the month prior (ex. two fire drills in December, one for November and one for December). We were however informed by OCHA that this is unacceptable and as such will work with our staff to ensure that the Fire Drills are executed in a timely manner. We have made the fire drill schedule for 2018 and distributed this to the proper Supervisors who will ensure that their employees execute the fire drill as scheduled.	11/13/2017

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Spray bottles of glass cleaner found unsecured in bedrooms #229, 233, and 240.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Upon finding the unsecured spray bottles we immediately removed them from all of the rooms and gave this to the Facilities Supervisor to secure.	9/20/2017
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Rules (Criteria)	Plan of Correction	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Spray bottles of glass cleaner found unsecured in bedrooms #229, 233, and 240.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Upon finding the unsecured spray bottles we immediately removed them from all of the rooms and gave this to the Facilities Supervisor to secure.	9/20/2017
	The Facilities Supervisor has spoken with the Treatment Supervisor and implemented a counting system for the spray bottles. All bottles are now numbered 1-10 and during cleaning all bottles will be counted 1-10 to ensure that all bottles are properly collected.	
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FINDINGS Bedroom #244, Toilet ceiling air vent filter removed.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
·	During the site visit it was discovered that the ceiling air vent was removed. The facilities supervisor immediately checked to ensure that no contraband items were placed in or around that area then the vent was re-secured with its cover.	9/20/2017
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§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Bedroom #244, Toilet ceiling air vent filter removed.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	During the site visit it was discovered that the ceiling air vent was removed. The facilities supervisor immediately checked to ensure that no contraband items were placed in or around that area then the vent was re-secured with its cover.	9/20/2017
	The Treatment Associates have ongoing training on how to properly check clients rooms when doing room inspections. We have also increased the number of room inspections per week to ensure that this type of incident gets reported in a timely manner.	
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Rules (Criteria)	Plan of Correction	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Laundry room floor has chipped vinyl and vinyl flooring that is sticking up.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Vinly in the laundry room was chipped due to the recent construction/renovations that were taking place throughout our facility and during the renovations the plumbers who installed our new water tank (behind the double doors in the laundry room) chipped those tiles. We have since removed those chipped tiles and replaced them with new ones.	10/2/2017

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§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Laundry room floor has chipped vinyl and vinyl flooring that is sticking up.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	
	Vinly in the laundry room was chipped due to the recent construction/renovations that were taking place throughout our facility and during the renovations the plumbers who installed our new water tank (behind the double doors in the laundry room) chipped those tiles. We have since removed those chipped tiles and replaced them with new ones.	10/2/2017
	Going forward if we do any further construction or renovations we will fix chipped tiles in a more timely manner.	

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§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Bedroom #202 and 223, termite activity in cabinets under sink.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Orkin has been called to assess the termite damage and spray for termites.	10/2/2017

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§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Bedroom #202 and 223, termite activity in cabinets under sink.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? While we cannot fully prevent termites in our facility, we can however catch them earlier and treat them as needed in a much more timely manner. We are working with the Treatment Associates to help them better identify termite activity and report it to Facilities so that these type of incidents can be treated in a more timely manner.	10/2/2017

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Bedroom #212 cabinet under sink is badly chipped.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u> USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	9/20/2017
	Facilities has assessed the badly chipped cabinet and has repaired this item as needed.	9/20/2017
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§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.	PART 2 <u>FUTURE PLAN</u> THE TO EVALUATE VOLUME	
FINDINGS Bedroom #212 cabinet under sink is badly chipped.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Facilities has assessed the badly chipped cabinet and has	9/20/2017
	repaired this item as needed. As part of our ongoing training with the Treatment Associates we are showing/teaching them how to identify potential hazards that need to be reported to Facilities.	
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Rules (Criteria)	Plan of Correction	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Bedroom #212 toilet water tank cover is chipped.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Facilities has identified the chipped toilet tank cover and has replaced it with a new one.	9/20/2017

Rules (Criteria)	Plan of Correction	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State. FINDINGS Bedroom #212 toilet water tank cover is chipped.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Facilities has identified the chipped toilet tank cover and has replaced it with a new one. As part of our ongoing training with the Treatment Associates we are showing/teaching them how to identify potential hazards that need to be reported to Facilities. Facilities has also implemented a every other day walk through of the clients rooms to help identify and fix potential hazards.	9/20/2017

Licensee's/Administrator's Signature:

Print Name: Alan Johnson, President and CEO

Date: _____