Foster Family Home - Corrective Action Report

Provider ID: 1-513235

Home Name: Hedidia Agbulos, CNA **Review ID:** 1-513235-5

99-322 Ahe Ahe Street **Reviewer:**

Aiea HI 96701 **Begin Date:** 2/2/2017 **End Date:** 2/21/17

Foster Family Home **Required Certificate** **[17-1454-6]**

6.(d)(1) Comply with all applicable requirements in this chapter; and

Comment:

6.d.1 Home visit made for a 3 bed recertification survey. Corrective Action Report issued during home visit. A written plan of correction is due to CTA by 2/16/17.

Foster Family Home **Records** **[17-1454-52]**

52.(c)(2) Client's current individual service plan, and when appropriate, a transportation plan approved by the department;

52.(c)(5) Medication schedule checklist;

Comment:

52.c.2 Service plan for client #2 is dated 5/17/16, over 6 months. There is no representative signature on service plan. Service plan says no CPR. POLST and face sheet say CPR.

52.c.5 There are three medication discrepancies for client #2. Two over the counter bottle dosages do not match Medication Administration Record and orders. One order and prescription labels do not match the Medication Administration Record

Compliance Manager Date

Hedidia Agbulos 2/02/17

Primary Care Giver Date

2/2/2017 17:45 PM

clients upon ...

substitute caregivers are trained to be alert & aware to a given situation. Be familiar for information & instructions on how to care & safety for our clients. We should always be aware what belongs to our clients. We should coordinate w/the RN CM & health care provida implementing the Service Plan. We should be fully knowledgable what the Service Plan content.

The house has now a Tracking log for due dates caregiver (Heidi) will always be tackful to remind RN CM. to update Svc Plan q 6 mos. Any discrepancies will be brought to the attention of RN CM & Health care provider assigned to each clients.

Attn:

Operations Manager
CTA

Sincerly
Heidi S Agbulos
99-322 Aiea Heights St
Aiea HI 96701
Ph#

(con't) pg 2

How to prevent the deficiency from happening with other Client's record?

Caregiver (Medicaid) will be aware of all individual Client's records. It is our responsibilities to fully know & aware the services planned for each Client. If we are not sure always check the Clients SVC plan to clarify what we are suppose to do. Classified orders should be given full attention because this case is ~~routine~~. The clients life & safety.

(con't) pg 2

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The house has now a Tracking log for due dates Caregiver (Heidi) will always be tackful to remind RN CM. to update SVC Plan q 6 mos. Any descrepancies will be brought to the attention of RN CM & Health care provider assigned to each clients.

Sincerly
Heidi S Alcalor
99-322 Aheahe St
Aiea HI 96701
PH

Attn:

Operations Manager
CTA

Rec'd 2/16/17

2/14/17

CFA
45-955 Kam Hwy, Ste 300
Kaneohe, HI 96744

Re: Written Plan of Correction
Records (17-1454-52)

52.C.2 – SVC plan for client #2 is dated 5/17/16 over 6 months and no representative of Signature. [redacted], daughter, signed on 2/12/17. RN, case manager, Gail Smith, SVC plan for Client #2 for 11/18/16 was filed in client #2 Record. [redacted] the daughter representative, will come & sign on her visit to see mother. DR [redacted] will also Sign for her next visit & appt.

⊛ SVC plan Says no CPR, Polst & face sheet says no CPR. Client #2 SVC Plan, was Corrected by RN CMA regarding DNR according to Polst. This will not happen again because this document will remain in the client chart & will remind the CMA to update.

"Con't"

52.C.5

⊛ 3 Medication discrepancies for Client #2

1) Tylenol 500 mg

Primary caregiver (Heddia) was able to find Tylenol of 325 mg + will always focus her attention on what was prescribed for the Client.

2) ~~Vit B~~

Vit B-12

- 250 mcg

RP, CM Gail Smith corrected the Vit B-12 to 2500 mcg will reflect on the next month MAR.

3) Risperidone 2 mg ODT

1-Tab 2mg ODT Bid was corrected by RP, CM, Gail Smith: It will reflect on next month MAR.

(Ph see attached)

(Con't)

Comment:

How you can prevent the descrepancies from happening with other clients records?

⊛ Caregiver (Hedidia) will double check all orders. make sure prescription from pharmacy was the medication prescribed by health care provider. always be familiar w/ medications + w/c medications belong to the client. If not familiar Ask the pharmacy if it is a generic brand.

+ Any descrepancies will be brought thru the attention of the RN + health provider assigned to the client. Caregiver will be extra careful handling these medications.

Sincerely

Hedidia S Agcaoli
99-322 aiea alo st
Aiea Hi 96701
PH(808) 486-2762
cell(DK) ~~218-8891~~
218-8891