

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Halawa (DDDH)	CHAPTER 89
Address: 99-545 Halawa Heights Road, Aiea, Hawaii 96701	Inspection Date: May 25, 2017 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.</p> <p><u>FINDINGS</u> For Resident #1, on the October 13, 2016 visit summary, physician ordered Permethrin 5% Cream, apply neck down, wash after 10 hours. May repeat in 7-10 days if still with infection. This is inconsistent with the prescription of that same date which noted, Permethrin 5% Topical Cream, 1 application apply on the skin as directed as needed (PRN). Addtnl. Sig: apply neck down and leave for 10 hours, wash after. May repeat in 7 days if still with symptoms. The October 2016 medication record noted, Permethrin Cream 5% (Routine) apply on neck down and leave for 10 hours, wash after. May repeat in 7 days if still with symptoms. The medication record indicated that the cream was initially applied on October 13, 2016, then 13 days later on October 26, 2016.</p>	<p>PART 1</p> <p>Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

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<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.</p> <p><u>FINDINGS</u> For Resident #1, on the October 13, 2016 visit summary, physician ordered Permethrin 5% Cream, apply neck down, wash after 10 hours. May repeat in 7-10 days if still with infection. This is inconsistent with the prescription of that same date which noted, Permethrin 5% Topical Cream, 1 application apply on the skin as directed as needed (PRN). Addtl. Sig: apply neck down and leave for 10 hours, wash after. May repeat in 7 days if still with symptoms. The October 2016 medication record noted, Permethrin Cream 5% (Routine) apply on neck down and leave for 10 hours, wash after. May repeat in 7 days if still with symptoms. The medication record indicated that the cream was initially applied on October 13, 2016, then 13 days later on October 26, 2016.</p>	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>Home Manager received in-service training regarding clarification of orders. Home manager will seek documentation for clarification when there are conflicting orders. If the Home Manager is unable to obtain clarification the Nurse will be called and she will pursue clarification. The Nurse will continue her quarterly audits and make written and verbal recommendations for changes and corrections. She will follow up on the corrections with the Home Manager and appropriate staff members within 10 days of the initial inspection. The Nursing Manager will provide oversight and conduct random quarterly audits of the client records to assure continuity as well.</p>	<p>May 26, 2017</p>

Licensee's/Administrator's Signature: Christine Menezes

Print Name: Christine Menezes, Director of Programs & Services

Date: November 24, 2017