

Office of Health Care Assurance

State Licensing Section

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

<b>Facility's Name: Hawaii Island Recovery</b>	<b>CHAPTER 98</b>
<b>Address: 73-4697 Hina Lani Street, Kailua-Kona, Hawaii 96740</b>	<b>Inspection Date: January 20, 2017 Annual</b>

**THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.**

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-98-12 <u>Minimum standards for licensure; services.</u> (5) Individual records shall be kept on each resident which contain the following:</p> <p>Documentation that a physician was consulted within five days of admission as well as for all significant illnesses and injuries;</p> <p><b><u>FINDINGS</u></b> Resident #4, admitted on January 12, 2017, no documentation that a physician was consultant within five (5) days of admission.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;"><i>Please see Attachment A1</i></p>	

# Hawaii Island Recovery Attachments to OHCA Plan of Correction 2017

## ATTACHMENT A1

### FINDINGS

Resident #4, admitted on January 12, 2017, no documentation that a physician was consulted within five (5) days of admission.

### DID YOU CORRECT THE DEFICIENCY?

Plan of Correction	Completion Date
The physician's documentation was done on January 17, 2017, exactly five days after the client was admitted. At the time that the OHCA consultant visited our facility on January 20, 2017, the doctor was still writing up the report of his examination, which includes the date of the exam. The report was received from the doctor on January 23, 2017, at which time it was entered into the chart.	January 23, 2017

	<b>Rules (Criteria)</b>	<b>Plan of Correction</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-98-12 <u>Minimum standards for licensure; services.</u> (5) Individual records shall be kept on each resident which contain the following:</p> <p>Documentation that a physician was consulted within five days of admission as well as for all significant illnesses and injuries;</p> <p><b><u>FINDINGS</u></b> Resident #4, admitted on January 12, 2017, no documentation that a physician was consultant within five (5) days of admission.</p>	<p><b>PART 2</b></p> <p><b><u>FUTURE PLAN</u></b></p> <p><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p><i>Please see Attachment A2</i></p>	

# Hawaii Island Recovery Attachments to OHCA Plan of Correction 2017

## ATTACHMENT A2

### FINDINGS

Resident #4, admitted on January 12, 2017, no documentation that a physician was consulted within five (5) days of admission.

### FUTURE PLAN

Plan of Correction	Completion Date
1. On January 23, 2017, we received the Doctor's report from the exam he performed on January 17, 2017, which was immediately placed into the chart.	January 23, 2017
2. As of March 1, 2017, HIR is using an electronic system for our charting. For each client, under the category of "Medical Intake," a doctor's exam is included. The reports always show the date of the exam, which is always no more than five days after admission.	March 1, 2017

We have always had a fully developed policy in this regard:

1. The Lead Resident Manager takes the client to see the doctor either on the date of admission or the following day, depending on the Physician's availability. If our doctor cannot be available within that period we use another local doctor to do the physical to keep within the timeline.
2. If the client arrives over the weekend, the Admissions Director calls our doctor immediately who will either see the client over the weekend or on the following Monday. The Lead Resident Manager is informed and will accommodate hours to accompany the client to that appointment.
3. The doctor provides a dated complete report to HIR no later than one week after the visit. The documentation is placed immediately into the client's record.
4. If the client requires medication, the doctor writes up the Order at the physical. The Order also includes the date of the examination, which is also within five days of the client's admission. The Order is kept within easy access and included into the client's record.
5. The Case Manager checks daily and the Quality Assurance Specialist does a quarterly review of the charts to check that this policy is being utilized at all times. The Program Director is informed if there is any deviation from this policy.

	<b>Rules (Criteria)</b>	<b>Plan of Correction</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-98-12 <u>Minimum standards for licensure: services.</u> (11)            Individual records shall be kept on each resident which contain the following:</p> <p>Height and weight, which shall be recorded, upon admission and thereafter, quarterly;</p> <p><b><u>FINDINGS</u></b>            Resident #2 and Resident #4, no admission height and weight.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;"><i>Please see Attachment B1</i></p>	

# Hawaii Island Recovery Attachments to OHCA Plan of Correction 2017

## Attachment B1

### FINDINGS:

Resident #2 and Resident #4, no admission height and weight.

### DID YOU CORRECT THE DEFICIENCY?

Plan of Correction	Completion Date
While we could no longer record the height and weight of the client on the date of admission, the information was gathered and recorded on the first weekday following the visit of the OHCA consultant. The information is kept on the Vital Signs form.	January 23, 2017

	<b>Rules (Criteria)</b>	<b>Plan of Correction</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-98-12 <u>Minimum standards for licensure; services.</u> (11)            Individual records shall be kept on each resident which contain the following:</p> <p>Height and weight, which shall be recorded, upon admission and thereafter, quarterly;</p> <p><b><u>FINDINGS</u></b>            Resident #2 and Resident #4, no admission height and weight.</p>	<p><b>PART 2</b></p> <p><b><u>FUTURE PLAN</u></b></p> <p><b>USE THIS SPACE TO EXPLAIN YOUR            FUTURE PLAN: WHAT WILL YOU DO TO            ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p><i>Please see Attachment B2</i></p>	



Hawaii Island Recovery Attachments to  
OHCA Plan of Correction 2017

Attachment B2

FINDINGS:

Resident #2 and Resident #4, no admission height and weight.

FUTURE PLAN

Plan of Correction	Completion Date
One of the Resident Managers had been responsible for getting this data and entering it consistently onto the Vital Signs forms. The Lead Resident Manager decided to take that over. Both the Program Director and the Quality Assurance Specialist check that this is happening consistently. Now that we are recording this information electronically, both the PD and QAS can check on this instantly.	January 23, 2017

	<b>Rules (Criteria)</b>	<b>Plan of Correction</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.</p> <p><b><u>FINDINGS</u></b> Bedroom #3 – holes in window screens.</p>	<p style="text-align: center;"><b>PART 1</b></p> <p style="text-align: center;"><b><u>DID YOU CORRECT THE DEFICIENCY?</u></b></p> <p style="text-align: center;"><b>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</b></p> <p style="text-align: center;"><i>Please see Attachment C</i></p>	

Hawaii Island Recovery Attachments to  
OHCA Plan of Correction 2017

Attachment C1

FINDINGS:

Bedroom #3 - holes in window screens.

DID YOU CORRECT THE DEFICIENCY?

Plan of Correction	Completion Date
The holes in the window screens were repaired during the following week.	January 25, 2017

	<b>Rules (Criteria)</b>	<b>Plan of Correction</b>	<b>Completion Date</b>
<input checked="" type="checkbox"/>	<p>§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.</p> <p><b><u>FINDINGS</u></b> Bedroom #3 – holes in window screens.</p>	<p><b>PART 2</b></p> <p><b><u>FUTURE PLAN</u></b></p> <p><b>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</b></p> <p><i>Please see Attachment Q</i></p>	

# Hawaii Island Recovery Attachments to OHCA Plan of Correction 2017

Attachment C2

FINDINGS:

Bedroom #3 - holes in window screens.

FUTURE PLAN

Plan of Correction	Completion Date
The Lead Resident Manager is doing a monthly house check that will include the condition of the window screens. Upon rediscovery of this issue, he will solicit repair immediately. HIR's Facility Maintenance Log will include information on the repair issue and on the repair date.	February 1, 2017

Licensee's/Administrator's Signature: 

Print Name: Eliza Wille, Program Director

Date: 8/30/17