

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

RECORDED

'16 FEB -9 P1:16

STATE OF HAWAII  
HEALTH CARE LICENSING

Facility's Name: Manoa Senior Care, LLC	CHAPTER 100.1
Address: 2872 Oahu Avenue, Honolulu, Hawaii 96822	Inspection Date: January 14, 2016 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-10 <u>Admission policies.</u> (g) An inventory of all personal items brought into the Type I ARCH by the resident shall be maintained.</p> <p><b>FINDINGS</b> Resident #1 – Inventory was not maintained. Last updated 10/29/14.</p>	<p>MSC= Manoa Senior Care</p> <p>The inventory for 2016 was completed. DON reviewed with the nurses in the home that resident inventories need to be completed every year starting in the month of January. Also, inventories need to be completed for all readmissions. The nurses were also reminded of the established MSC daily, weekly, monthly reminder sheet that lists all major reminders/deadlines including doing resident inventories yearly. The DON/ADON will do periodic random audits at the end of January to ensure compliance.</p>	<p>2/5/16</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.</p> <p><b>FINDINGS</b> Resident #1 - "Blood glucose fingerstick daily before breakfast using One Touch Ultra 2 and test strips. Call MD for blood glucose less than 80 or greater than 250." No documentation that the physician was made aware BS = 61 on 7/29/15.</p>	<p>DON reviewed with the nurses in the home the MSC charting policy that for all medications or treatments with ordered call parameters, the physician needs to be notified if the call parameter is applicable. The call then needs to be documented in the MSC caregiver progress notes A new policy will be instituted starting March 2016 that all ordered blood pressure/pulse hold parameters or ordered MD call parameters will be highlighted in green for greater visibility. The DON/ADON will do periodic random audits to ensure compliance.</p>	<p>3/1/2016</p>

<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(3) During residence, records shall include:</p> <p>Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;</p> <p><b>FINDINGS</b> Resident #1 – Progress notes did not include observations of the resident's response to Glucerna supplement ordered 12/3/15 and 12/18/15.</p>	<p>All Nurses at MSC have been informed of the new policy that started January 2016: Observations of the resident's response to ordered supplements like Ensure or equivalent and /or consistency modified diets will be documented in the "notes" section of the MSC monthly summary form, The DON/ADON will do periodic random audits at the end of January to ensure compliance.</p>	<p>11/31/2016</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:</p> <p>Entries describing treatments and services rendered;</p> <p><b>FINDINGS</b> Resident #1 – "Blood glucose fingerstick daily before breakfast using One Touch Ultra 2 and test strips. Call MD for blood glucose less than 80 or greater than 250." No documentation of the blood sugar results on 6/23/15.</p>	<p>DON reviewed with nurses in the home that after a blood sugar finger stick is performed, the nurses should sign off completion on the MAR with her initials and the reading is to be documented on the MSC blood sugar monitoring log. The log is placed in the same area as the resident's MAR. A reminder notation, "note reading on flowsheet" has been put on the entry in the MAR. The DON/ADON will do periodic random audits to ensure compliance.</p>	<p>2/5/16</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-88 <u>Case management qualifications and services.</u> (c)(4) Case management services for each expanded ARCH resident shall be chosen by the resident, resident's family or surrogate in collaboration with the primary care giver and physician or APRN. The case manager shall:</p> <p>Update the care plan as changes occur in the expanded ARCH resident care needs, services and/or interventions;</p>		

1/21/16

	<p><b>FINDINGS</b> Resident #1 – Care plan did not reflect extensive wound care interventions for right heel (1/20/15), right knee (2/5/15), and buttocks (2/10/15).</p> <p>Resident #1 – Nutrition care plan was not updated to include “regular diet” ordered on 9/10/15.</p>	<p>DON met with the case manager on January 21, 2016. Decision made that any episodic resident events will be documented on the “special comments” section of the care plan format that the case manager uses. The nurses in the home were reminded that they need to call the case manager for any changes, new needs or orders for the resident. If the notification is per phone, the case manager may guide the nurse to document the change or new order on the care plan. It will be retyped when the case manager does her monthly visit. It was also discussed with the Nurses that they need to review the care plan with the case manager during her visits to the home to ensure accuracy. The DON/ADON will do periodic checks to ensure compliance.</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p><b>FINDINGS</b> Bedroom #7 – Paint on wall by closet frame is peeling off.</p>	<p>The nutrition care plan was updated on 1/21/16 during the home visit by the case manager. DON spoke to the case manager during the visit. The case manager stated that because she saw “diabetes” as a diagnosis for the resident, she added “no concentrated sweets” to the diet on the care plan even though “regular” was the ordered diet. DON reminded the case manager that only ordered diets by the physician/nurse practitioner can be noted on the care plan. If she feels the resident would benefit from other diets, she can make a recommendation and the nurses in the home can check with the physician/nurse practitioner. The nurse in the home and case manager will sit together during the case manager’s home visit to review the care plan and ensure accuracy.</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;</p> <p><b>FINDINGS</b> Bedroom #7 – Closet frame molding, upper right side is coming off.</p>	<p>The home at 2872 Oahu Ave. is currently undergoing a full maintenance to all areas of the home. The following will be fixed by Friday, February 12, 2016: Bedroom #7: peeling paint on wall by closet, upper right side of closet frame molding coming off, Bedroom #2 and #5 window screen frames had gaps. A process is in place where the house supervisor (primary day shift nurse aide in the home) is able to report any identified maintenance needs to the main office as they come up. The MSC Facility Maintenance Director will do periodic visits to the home and will be able to identify maintenance needs at that time and schedule repairs.</p>
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (i)(2) All construction or alterations shall comply with current county building, land use and fire codes and ordinances in the state. The Type I ARCH licensed for wheelchair residents shall be accessible to and functional for the residents at the time of licensure.</p> <p>Windows shall have screens having no less than sixteen</p>	

1/21/16

2/12/16

