

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Helen Y. Agbayani	CHAPTER 100.1
Address: 1328 Kamehameha IV Road, Honolulu, Hawaii 96819	Inspection Date: April 25, 2016 Annual

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (b)(4) During residence, records shall include:  Entries describing treatments and services rendered;</p> <p><b>FINDINGS</b> Resident #1, physician order dated October 20, 2015, read, "Puree, soft honey consistency liquids." However, no order for thickening agent.</p>	<p>&gt; PCG had called the resident's PCP and obtained a T.O. of thick-it<sup>®</sup>, an instant food and beverage thickener. Forms were faxed to the PCP's office. In the future, should there be a change in resident's diet, PCG will obtain an order of such supplement/thickening agent from the resident's PCP.</p>	4/25/2016
<input checked="" type="checkbox"/>	<p>§11-100.1-80 <u>Licensing.</u> (d) Policies and procedures shall be developed by the licensee to meet the provisions of this chapter.</p> <p><b>FINDINGS</b> Resident #1, no expanded ARCH general operational policy.</p>	<p>&gt; PCG had replaced the old contract of resident's ARCH general operational policy with the new and updated ARCH and EC-ARCH general operational policy after reviewing with the resident's family member. In the future, PCG will provide an updated policy on all new admissions or (re)admissions in ARCH or EC-ARCH.</p>	5/1/2016
<input checked="" type="checkbox"/>	<p>§11-100.1-87 <u>Personal care services.</u> (e) The primary care giver with the assistance of the case manager shall provide training to all substitute care givers and</p>		5/2/2016

	Rules (Criteria)	Plan of Correction	Completion Date
	<p>ensure that all services and interventions indicated in the expanded ARCH resident's care plan are provided to expanded ARCH residents by the substitute care giver.</p> <p><b>FINDINGS</b> Resident #1, diet order dated October 20, 2015 read, "Puree, soft honey consistency liquids." However, no training to provide special diet provided by case manager.</p>	<p>7 PCG and RN CM had reviewed resident's care plan. AN RN delegation training on puree diet, soft honey consistency liquids was given to PCG and SCG's. PCG keeps a record of documentation for the staff that such skill is learned. PCG then reviews the resident's care plan in the SCG's, follows through and supervises them to ensure that such skill like this particular diet for this particular resident is provided correctly.</p>	<p>5/2/2016</p>

cont. → back please.

cont: In the future, to prevent a similar deficiency from recurring, the PCG will inform the resident's RN CM by phone ASAP or within a week, should there be some changes or new doctor's orders, i.e. for this particular resident's special diet. Informing the RN CM promptly, PCG and her SCG's also receive the training needed from meeting the resident's needs.

Item 3. Jubyani, PCG, LON

Licensee/Administrator's Signature: Helen Y. Agbayani, PCG, LPA

Print Name: Helen Y. Agbayani

Date: 5/4/2016

Licensee's/Administrator's Signature: Helen Y. Agbayani, PCG, LPA

Print Name: Helen Y. Agbayani

Date: 5/22/2016

Licensee's/Administrator's Signature: Helen Y. Agbayani, PCG, LPA

Print Name: Helen Y. Agbayani

Date: 6/20/2016