

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Lusitana D (DDDH)	CHAPTER 89
Address: 1660D Lusitana Street, Honolulu, Hawaii 96813	Inspection Date: November 17, 2016

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.</p> <p><u>FINDINGS</u> For Resident #1. the January 2016 medication record lists</p>	<p style="text-align: center;">Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	RULE #11-89-14(e)(12)	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>The Nurse will conduct training for the new Home Manager regarding verifying and updating the medication record. In service training will include the following topics:</p> <ol style="list-style-type: none"> 1) Reviewing preprinted medication records and correcting any errors upon receipt, 2) Transcription of new medications to the medication record, 3) Verifying changes and providing updated information to Pharmacare as soon as possible, 4) Notifying the Nurse of any changes, corrections, or omissions. <p>Training will be done by the Nurse when the new home manager assumes their responsibilities. The Nurse will continue to review the medication records when they are delivered by Pharmacare and will note discrepancies based on the most current updates before distributing them to the home. The Nurse will follow up within 72 hours regarding any discrepancies to verify that correction have been made and any issues have been resolved. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the home manager and appropriate staff within 10 days of the initial inspection. The Nursing Manager will provide oversight and conduct random quarterly audits of the client records to assure continuity.</p>	January 31, 2017

Licensee's/Administrator's Signature: Christine Menezes DRS

Print Name: Christine Menezes

Date: December 21, 2016