

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: The Arc in Hawaii – Lusitana C (DDDH)	CHAPTER 89
Address: 1660C Lusitana Street, Honolulu, Hawaii 96813	Inspection Date: November 17, 2016

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	<p>§11-89-14 <u>Resident health and safety standards.</u> (e)(12) Medications:</p> <p>All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver.</p> <p><u>FINDINGS</u> For Resident #1, on February 18, 2016, physician ordered _____, take _____; however, medication was not reflected on the February 2016 medication record.</p>	<p style="text-align: center;">Part 1</p> <p style="text-align: center;">Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.</p>	

	Rules (Criteria)	Plan of Correction	Completion Date
<input checked="" type="checkbox"/>	11-89-14(e)(12)	<p style="text-align: center;">Part 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>The Nurse will conduct an in service training for the Home Manager regarding transcription of new medication/new dosing orders to the medication record. In service training will include the following topics:</p> <ol style="list-style-type: none"> 1) Notifying the nurse of new medication/ forwarding paperwork 2) Verifying receipt of new orders with Pharmacare 3) Verifying new order with medication received 4) Proper timely transcription to the medication record 5) Notifying staff of new medication/ new order. <p>The Nurse will verify any new medications/orders within 24 hours of the medication being received by the home for at least the next three months to assure proper procedure and continuity. Based on results of the overview period, additional training may be provided to ensure correct procedure is followed. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the home manager and appropriate staff members within 10 days of the initial inspection. The Nursing Manager will provide oversight and conduct random quarterly audits of the client records to assure continuity.</p>	12/16/16

	Rules (Criteria)	Plan of Correction	Completion Date
☒	11-89-14(e)(12)	<p style="text-align: center;">Part 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>The Nurse will conduct an in service training for the Home Manager regarding proper correction of documentation and discontinuation of orders. In service training will include the following topics:</p> <ol style="list-style-type: none"> 1) Notifying the nurse of changes in orders/ forwarding paperwork, 2) Notifying Pharmacare of change in order, 3) Updating medication record, 4) Proper disposal/utilization of remaining medication. <p>The Nurse will verify any new orders within 72 hours of being received by the home for at least the next three months to assure proper procedures are being followed. Based on results of the overview period, additional training may be provided to ensure correct procedure is followed. The Nurse will continue her quarterly audits and make written recommendations for changes and corrections. She will follow up on the corrections with the home manager and appropriate staff members within 10 days of the initial inspection. The Nursing Manager will provide oversight and conduct random quarterly audits of the client records to assure continuity.</p>	12/16/16

Licensee's/Administrator's Signature: Christine Menezes DPS

Print Name: Christine Menezes

Date: December 5, 2016